

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 29 March, 2022 7:42 PM
To: Coco Lu Ting; 'SUR'; assignments@lkkauto.com
Cc: Irene Tay; Claims Dept of CTI
Subject: RE: OUR REF: SNM22D202111/C02/GBL4667M/TANKW & YOUR REF: VEH SMK3368H - TO CONDUCT PRS & REVERT ON LIABILITY

[Confidential]

Without Prejudice

Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Tuesday, 29 March 2022 7:31 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D202111/C02/GBL4667M/TANKW & YOUR REF: VEH SMK3368H - TO CONDUCT PRS & REVERT ON LIABILITY

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Dear all, we choose LKK Steve . Thank you

Sent from my iPhone

On 29 Mar 2022, at 6:57 PM, Tan Kian Wei Billy <billy.tan@sg.cntaiping.com> wrote:

This email was sent from outside of your organisation

[Confidential]

Without Prejudice

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Dear Sirs / Madam,

ACCIDENT INVOLVING GBL4667M & SMK3368H on 29/03/2022

We refer to your email of 29/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 29 March 2022 6:55 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; 'coco.lu@cyclecarriage.com.sg' <coco.lu@cyclecarriage.com.sg>

Subject: OUR REF: SNM22D202111/C02/GBL4667M/TANKW & YOUR REF: VEH SMK3368H - TO CONDUCT PRS & REVERT ON LIABILITY

Without Prejudice

via email only

Dear Irene,

Please refer to the below email.

Please **conduct PRS SMK3368H & revert on Liability** soonest possible on behalf of Billy Tan.

Please contact our claims department **Billy Tan** at **6389 6185**, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城
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From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Tuesday, March 29, 2022 11:30 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: OUR VEH SMK3368H, YOUR VEH GBL4667M ON 26/03/2022

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Dear officer in charge,

Please arrange survey LKK Steve .

Please advise the liability for this case. Thank you

Best regards

Coco Lu Ting
Executive – Customer Service

Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Tuesday, 29 March 2022 11:47 am
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: scan to email

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