

## Meng Yan (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Tuesday, 29 March, 2022 5:36 PM  
**To:** ying; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM22D202100/C02/SLV3706U/THAMYL & YOUR REF: SLZ480T - TO CONDUCT PRS & LIABILITY  
**Attachments:** 2856\_001.pdf; SLZ480T VIDEO (1).avi

[Confidential]

### Without Prejudice

Hi Ying,

Liability is cleared for your client, pending insured agreement on damages and quantum.

Please let us have your documents once repair cost and days are finalised with our surveyor.

Hi LKK

Please conduct PRS.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** ying <ying@smemotor.com.sg>

**Sent:** Tuesday, March 29, 2022 2:17 PM

**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** Re: OUR REF: SNM22D202100/C02/SLV3706U/THAMYL & YOUR REF: SLZ480T - TO CONDUCT PRS & LIABILITY

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline,

We would like to choose mr Marcus Chua (LKK) to survey the vehicle.

Kindly advise liability.

thanks & regards

YING

On 29/3/2022 2:14 pm, Pauline Tham wrote:

### **Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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[www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI [<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)  
**Sent:** Tuesday, March 29, 2022 1:20 PM  
**To:** Pauline Tham [<pauline.tham@sg.cntaiping.com>](mailto:pauline.tham@sg.cntaiping.com); [ying@smemotor.com](mailto:ying@smemotor.com)  
**Subject:** OUR REF: SNM22D202100/C02/SLV3706U/THAMYL & YOUR REF: SLZ480T – TO CONDUCT PRS & LIABILITY

**Without Prejudice**

**via email only**

Dear Pauline,

Please refer to the below email.

Please **conduct PRS SLZ480T & revert Liability** soonest possible.

Please contact our claims department **Pauline Tham** at **6389 6541**, the officer in charge.

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**\*kindly quote our claim reference number when replying\***

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** ying <[ying@smemotor.com.sg](mailto:ying@smemotor.com.sg)>  
**Sent:** Monday, March 28, 2022 2:35 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [jenny.ho@smemotor.com.sg](mailto:jenny.ho@smemotor.com.sg)  
**Subject:** ACCIDENT INVOLVING VEHICLE SLZ480T & SLV3706U DOA ON 26/03/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs / Madam,

Your ref: SLV3706U

Our ref: SLZ480T

doa on 26/03/2022

Kindly advise liability and arrange for survey.

thanks & regards

YING

----- Forwarded Message -----

**Subject:** Attached Image

**Date:** Mon, 28 Mar 2022 14:29:05 +0800

**From:** [ptr2@smemotor.com.sg](mailto:ptr2@smemotor.com.sg)  
**To:** SME YING [<ying@smemotor.com.sg>](mailto:ying@smemotor.com.sg)