

Veron Chen (LKKAUTO)

From: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>
Sent: Friday, 1 April 2022 4:31 PM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO); assignments; SUR
Subject: RE: New OD Survey Assignment - NTAISCL2022-00008SL-SMM8699J

Internal

Dear Veron

We hereby authorize repair to the above vehicle on P/P repair at \$11056.88.00 (with check items), subject to finalization with 5 days repair duration.

Excess \$1500.00 applies.

Separately, Aero Garage is nominated workshop hence please ignore our email of 1 April 22, however please liaise with Aero Garage to let us have the cost plus 10%.

Please let us have the survey report and invoice in due course.

Thank you.

Sharon Lim
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897



From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, April 1, 2022 11:05 AM
To: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: [EXT] RE: New OD Survey Assignment - NTAISCL2022-00008SL-SMM8699J

Dear Sharon,

Kindly provides policy excess.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>
Sent: Friday, 1 April 2022 10:54 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: New OD Survey Assignment - NTAISCL2022-00008SL-SMM8699J

Internal

Dear Veron

Please liaise with Aero Garage to let us have the cost plus 10% as per our workshop agreement. This vehicle is under authorized workshop scheme and Aero Garage is not under our panel however in view the vehicle already dismantled, AERO Garage can proceed for repair. Please inform Aero Garage please do not treat this as a precedence for future possible cases.

Thank you.

Sharon Lim
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897



From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, April 1, 2022 9:15 AM
To: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: [EXT] RE: New OD Survey Assignment - NTAISCL2021-00008SL-SMM8699J

Dear Sharon,

Year of manufacturing for this vehicle is Jul 2019

Estimate is list price

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>
Sent: Thursday, 31 March 2022 5:14 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: New OD Survey Assignment - NTAISCL2021-00008SL-SMM8699J

Internal

Dear Veron

Please advise the year of manufacturing for this vehicle.

Please confirm the estimate is based on cost plus 10%.

Thank you.

Sharon Lim
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897



From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, March 31, 2022 3:45 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>
Subject: [EXT] RE: New OD Survey Assignment - NTAISCL2021-00008SL-SMM8699J

Dear Sharon,

Enclosed preliminary revised of vehicle SMM 8699J
Number of days (estimated) : 5 days

Part by part repair

We have Not authorise repair.

Kindly let us have your approval and provides policy excess.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Wednesday, 30 March 2022 11:30 AM
To: 'Claims Banca (Allianz Insurance Singapore)' <claims@allianz.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: New OD Survey Assignment - NTAISCL2021-00008SL-SMM8699J

Dear Germaine,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Wednesday, 30 March, 2022 10:54 AM

To: assignments@lkkauto.com

Cc: Admin Admin <admin@aerogarage.com.sg>

Subject: New OD Survey Assignment - NTAISCL2021-00008SL-SMM8699J

Internal

Dear LKK Auto,

We are appointing your good office for Desk Top OD survey.

Please download the documents from this link below:

File: 20220330 - OD FNOL frm Aero Garage.msg

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=22727971-20a7-4939-a678-a7032f1aa9e4-7cb3e9fbb576c3a2>

Size: ~ 1 MByte, Download available until: 4/13/2022

Password will be sent in a separate email.

Thank you.

Germaine Leong

Claims Service Team

Claims & Performance Management

Allianz Insurance Singapore Pte.Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

www.allianz.sg



Please note: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential and/or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.