

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 1 April 2022 4:41 PM  
**To:** SUR; 'admin@aerogarage.com.sg'  
**Subject:** RE: New OD Survey Assignment - NTAISCL2021-00008SL-SMM8699J

Dear Fabian,

Please be informed that vehicle excess is \$1500 , part by part repair.

To provides cost price (plus 10%)

Kindly provides parts invoice upon finalize.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 1 April 2022 12:05 PM  
**To:** SUR <sur@lkkauto.com>; admin@aerogarage.com.sg  
**Subject:** RE: New OD Survey Assignment - NTAISCL2021-00008SL-SMM8699J

Dear Fabian,

As instructed by our client , please proceed to repair the **insured vehicle SMM 8699J, (Excess TBA/-).**

To provides cost price (plus 10%)

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin Admin <[admin@aerogarage.com.sg](mailto:admin@aerogarage.com.sg)>

**Sent:** Wednesday, 30 March, 2022 4:04 PM

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; [cynthia.lim@cosmoautomobiles.com.sg](mailto:cynthia.lim@cosmoautomobiles.com.sg); [insuregeneralpl@gmail.com](mailto:insuregeneralpl@gmail.com)

**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** Re: New OD Survey Assignment - NTAISCL2021-00008SL-SMM8699J

Hi,

Please find attached the files you requested. Photographs and Costing.

Regards,  
Fabian  
93960689

On Wed, 30 Mar 2022 at 10:54, Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)> wrote:

Internal

Dear LKK Auto,

We are appointing your good office for Desk Top OD survey.

Please download the documents from this link below:

File: 20220330 - OD FNOL frm Aero Garage.msg

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=22727971-20a7-4939-a678-a7032f1aa9e4-7cb3e9fbb576c3a2>

Size: ~ 1 MByte, Download available until: 4/13/2022

**Password will be sent in a separate email.**

Thank you.

**Germaine Leong**

Claims Service Team

Claims & Performance Management

Allianz Insurance Singapore Pte.Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

[www.allianz.sg](http://www.allianz.sg)



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