

Our Ref: CT0322/SHC1183M/CK(st)
Date: 18.05.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 26.03.2022 INVOLVING SHC1183M & YQ 2802D ALONG BLK 36 JLN RUMAH
TINGGI**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC1183M, which was involved in the captioned accident with your insured vehicle No YQ 2802D.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,498.00
2. Loss of Rental	5 days x S\$ 125.19	S\$	625.95
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,531.44
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC1183M , YQ2802D
BLK 36 JLN RUMAH TINGGI****ON 26-Mar-22 12:20**

I / We

NG ENG ANN

(Hirer) NRIC No.:

SXXXX317D

and/or

(Relief) NRIC No.:

SXXXX317D

Taxi Number

SHC1183M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

28-Mar-2022

Name of Hirer

NG ENG ANN

Hirer NRIC

SXXXX317D

Signature :



Address

**2 HOUGANG AVE 3 #10-270
530002**

Contact No.

81882818

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00119112101 Claim No : SNM22D202147
Claimant : COMFORT TRANSPORTATION PTE LTD
Amount : S\$2,381.44
DOLLARS TWO THOUSAND THREE HUNDRED EIGHTY ONE AND CENTS
FORTY FOUR ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 1183M
Insured Vehicle No. : YQ 2802D

Date of Loss : 26/03/2022
Place of Accident : Jln Rumah Tinggi

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MONZONE AIR-CONDITIONING PTE LTD
Driver Name : VIJAY KUMAR S/O MICHAEL K.BALAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,498.00
(3) Loss of Use /Rental/Earning	S\$	875.95
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,381.44
	=====	

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  Date : 19.7.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC1183M

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
05.07.2018

CHASSIS CODE
KMHC851CVJU103472

NO/DATE
91672434 06.05.2022

JOB NO.
305510390

ODOMETER READING

JOB TYPE

Description : 3P 26.03.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,400.00
Add GST @ 7.000 %	98.00
Total Invoice amount	1,498.00

Issued by : KATHERINETAN 06.05.2022 15:32:44
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22030412

Date: 06 May 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 26/03/2022 @ 12:20 hrs
ALONG BLK 36 JLN RUMAH TINGGI
INVOLVING YQ2802D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1183M** (the "Taxi"). The Taxi was hired to **NG ENG ANN IC NO SXXXX317D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

HOURS OPERATED		DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
FROM	TO					FROM	TO
1700	2330	21.03.22	BH	520658	108	1800	2330
1700	2300	22.03.22	BH	521079	155	1700	2100
04	4-3-3		NH	521161	173	04	44
1700	2300	23.03.22	BH	521397	160	1700	0100
1700	0100	24-3	NH	521516	165	04	44
04	5700	25.03.22	BH	521730	173	1900	2300
1700	0100	26.3	117		191	04	44
04	4303	27.03.22	BH	522237	295	1730	0220
1700	2300	28.3	NH	522365	129	21	124
		29.03.22	9 Husband Roper	SHC-11834	1200	1200	-
		30.03.22		PK	-	-	1100

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	28 Mar 2022 / 10:54:37		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	YQ2802D		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENHKM1 - HOW KEEN MENG ROGER	Business Transaction Reference No.:	20220328105437594466
Search Date / Time:	26 Mar 2022 12:20:00		
Insurance Company:	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD		
Information displayed is correct as at the log date and time.			

[Enquire Related Logs](#)

[Back to List](#)

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Saturday, 21 May 2022 2:08 PM
To: monzone@singnet.com.sg
Cc: kasturi.v@yahoo.com
Subject: <STANDARD LETTER> ACCIDENT INVOLVING YQ 2802D & SHC 1183M ON 26/03/2022

Our Ref: CC3/CTI22002925/Tga3

21 MAY 2022

MONZONE AIR-CONDITIONING PTE LTD
DRIVER: VIJAY KUMAR S/O MICHAEL K.BALAN

Dear Sir/Madam,

ACCIDENT INVOLVING YQ 2802D & SHC 1183M ON 26/03/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 19 July 2022 12:34 pm
To: Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto); Admin A
Subject: RE: SNM22D202147/C02/YQ2802D/CHNGPW / FW: Direct Settlement - Accident Involving YQ2802D (OI : CTI - TBA) and SHC1183M (TP : LKK REF - CC3/CTI22002925/Tga3) on 26/03/2022

[Strictly Confidential]

Without Prejudice, Save as to Costs

Hi Cecilia

We have sought mandate from higher authority to agree with your proposal.

Please proceed to resolve claim up to \$2,381.44. (please try to avoid settle in global)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Thursday, 30 June 2022 5:01 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202147/C02/YQ2802D/CHNGPW / FW: Direct Settlement - Accident Involving YQ2802D (OI : CTI - TBA) and SHC1183M (TP : LKK REF - CC3/CTI22002925/Tga3) on 26/03/2022

[Strictly Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM22D202147**
Our ref : CC3/CTI22002925/Tga3

Dear Sirs/Madam,

ACCIDENT INVOLVING YQ 2802D (OI) & SHC 1183M (TP) ON 26/03/2022

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,381.44 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,951.74	\$ 1,498.00
2. Loss of Rental (5days x \$125.19)	\$ 625.95	\$ 625.95 (5days x \$125.19)
3. Loss of Income (5days x \$80.00)	\$ 400.00	\$ 250.00 (5days x \$50.00)
3. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 3,985.18	<u>\$ 2,381.44</u>

**02 days recommendation for repair + 2 WEEKENDS + 1 PRS = 5 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.