

Our Ref: CT0322/SH 7916U/CK(st)
Date: 18.05.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 25.03.2022 INVOLVING SH 7916U & YL 3406J ALONG BKE (WOODLANDS)

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 7916U, which was involved in the captioned accident with your insured vehicle No YL 3406J.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,745.00
2. Loss of Rental	6 days x S\$ 110.67	S\$	664.02
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	4,891.02
--------	---------------------	------------	-----------------

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SH7916U , YL3406J
ALONG BKE (WOODLANDS)****ON 25-Mar-22 11:10**I / We **GOH LOON KOON** (Hirer) NRIC No.: **SXXXX913E**and/or (Relief) NRIC No.: **SXXXX913E**Taxi Number **SH7916U**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **31-Mar-2022**Name of Hirer **GOH LOON KOON**Hirer NRIC **SXXXX913E**

Signature :

Address **838 YISHUN STREET 81 #10-310
760838**Contact No. **96583235**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00020572216 Claim No : SNM22D202095/C02/YL3406J/CHEESC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$4,470.02**
SINGAPORE DOLLARS FOUR THOUSAND FOUR HUNDRED SEVENTY AND
CENTS TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH7916U

Insured Vehicle No. : YL3406J

Date of Loss : 25/03/2022

Place of Accident : BKE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHEE SENG OIL FACTORY PTE LTD

Driver Name : NG SUI KUI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,745.00
(3) Loss of Use/ Rental /Earning	S\$	723.02
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	4,470.02
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 7.9.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SH 7916U

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
22.12.2016

CHASSIS CODE
KMHLB41UMHU097241

NO/DATE
91672149 05.05.2022

JOB NO.
305510250

ODOMETER READING

JOB TYPE

Description : 3P 25.03.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		3,500.00
Add GST @ 7.000 %		245.00
Total Invoice amount		3,745.00

Issued by : CHEWBEELENG 05.05.2022 10:27:49
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

IT HEREBY TAKES ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVER AND TESTER OWNERS RISK.

IT IS THE CUSTOMER'S DUTY TO REPORT ANY DAMAGE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLE IS WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFULT).

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT22030386

Date: 28 April 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 25/03/2022 @ 11:10 hrs
ALONG BKE (WOODLANDS)
INVOLVING YL3406J

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH7916U** (the "Taxi"). The Taxi was hired to **GOH LOON KOON IC NO SXXXX913E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

YL3406J

Date of Accident

25/03/2022 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **11/03/2022 - 10/03/2023**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **25/03/2022 14:58**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SH79164

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 4 April 2022 11:35 AM
To: 'csoil@cheeseng.com.sg'
Subject: Claim Notification - ACCIDENT INVOLVING YL 3406J(CHINA TAIPING) AND SH 7916U AT/ALONG SLIP ROAD FROM BKE TOWARDS MANDAI ON 25/03/2022

04 April 2022

M/s CHEE SENG OIL FACTORY PTE LTD
Driver: NG SUI KUI

[By Email Only]

Dear Sir/Madam,

You Ref: YL3406J
Our Ref: CC3/CTI22002924/Tpa3
ACCIDENT INVOLVING YL 3406J(CHINA TAIPING) AND SH 7916U AT/ALONG SLIP ROAD FROM BKE TOWARDS MANDAI ON 25/03/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SH7916U against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 7 September 2022 4:00 PM
To: 'Chee So Chow'
Cc: Claims Dept of CTI; Admin A
Subject: RE: [Seek Mandate] - SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

Dear Sirs/Mdm,

For an update, we have settled the matter at **\$4,470.02(all-in)** with third party.

1. Cost of Repair (w/GST)	\$ 3,745.00 (\$3,500.00 + 7%GST)
2. Loss of Rental (4.5days x \$110.67)	\$ 498.02
3. Loss of Income (4.5days x \$50.00)	\$ 225.00
4. LTA/GIA Search Fee	\$ 2.00
Total	<u>\$ 4,470.02</u>

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Monday, 5 September 2022 10:29 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

[Confidential]

Hi Hsiao Tong

We agree to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,550.35(all-in).**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, August 31, 2022 4:50 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

URGENT

Dear Sirs/Mdm,

We refer to our mandate request dated 08/06/2022.

Kindly let us have your approval/instruction as third party sent reminder again.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 23 August 2022 5:42 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

URGENT

Dear Sirs/Mdm,

We refer to our mandate request dated 08/06/2022.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 2 August 2022 8:57 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

URGENT

Dear Sirs/Mdm,

We refer to our mandate request dated 08/06/2022.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 27 July 2022 10:52 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

Dear Sirs/Mdm,

We refer to our mandate request dated 08/06/2022.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 18 July 2022 10:58 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

Dear Sirs/Mdm,

We refer to our mandate request dated 08/06/2022.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 29 June 2022 5:05 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

Dear Sirs/Mdm,

We refer to our mandate request dated 08/06/2022.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 8 June 2022 12:23 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

Your ref: **SNM22D202095/C02/YL3406J/CHEESC**
LKK ref : CC3/CTI22002924/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YL3406J(CHINA TAIPING) AND SH7916U(TP) ON 25/03/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,550.35(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 8,569.42	\$ 3,745.00 (\$3,500.00 + 7%GST)
2. Loss of Rental (6days x \$110.67)	\$ 664.02	\$ 553.35 (5days x \$110.67)
3. Loss of Income (6days x \$80.00)	\$ 480.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 9,715.44	<u>\$ 4,550.35</u>

Surveyor recommended 3days for repair + 1PRS + 1Sunday = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Sunday, 3 April 2022 4:04 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

[Confidential]

Hi Team

Attached our insured's GIA report as requested.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 I F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com I **FB:** www.facebook.com/chinataipingsg/ I **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Friday, April 1, 2022 10:54 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: O/R: SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM22D202095/C02/YL3406J/CHEESC.

Dear So Chow,

Pls revert LKK.

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 30 March 2022 9:38 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 7916U at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email.

Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.