

Hsiao Tong (LKKAUTO)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Monday, 5 September 2022 10:29 AM
To: Hsiao Tong (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [Seek Mandate] - SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

[Confidential]

Hi Hsiao Tong

We agree to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$4,550.35(all-in).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, August 31, 2022 4:50 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

[Confidential]

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URGENT

Dear Sirs/Mdm,

We refer to our mandate request dated 08/06/2022.

Kindly let us have your approval/instruction as third party sent reminder again.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 23 August 2022 5:42 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

URGENT

Dear Sirs/Mdm,

We refer to our mandate request dated 08/06/2022.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 2 August 2022 8:57 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

URGENT

Dear Sirs/Mdm,

We refer to our mandate request dated 08/06/2022.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 27 July 2022 10:52 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

Dear Sirs/Mdm,

We refer to our mandate request dated 08/06/2022.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 18 July 2022 10:58 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

Dear Sirs/Mdm,

We refer to our mandate request dated 08/06/2022.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 29 June 2022 5:05 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

Dear Sirs/Mdm,

We refer to our mandate request dated 08/06/2022.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 8 June 2022 12:23 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

Your ref: **SNM22D202095/C02/YL3406J/CHEESC**

LKK ref : CC3/CTI22002924/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YL3406J(CHINA TAIPING) AND SH7916U(TP) ON 25/03/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,550.35(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 8,569.42	\$ 3,745.00 (\$3,500.00 + 7%GST)
2. Loss of Rental (6days x \$110.67)	\$ 664.02	\$ 553.35 (5days x \$110.67)
3. Loss of Income (6days x \$80.00)	\$ 480.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 9,715.44	<u>\$ 4,550.35</u>

Surveyor recommended 3days for repair + 1PRS + 1Sunday = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Sunday, 3 April 2022 4:04 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

[Confidential]

Hi Team

Attached our insured's GIA report as requested.

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 I F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com I **FB:** www.facebook.com/chinataipingsg/ I **WeChat:** 太平狮城 Taiping SG

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in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Friday, April 1, 2022 10:54 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: O/R: SNM22D202095/C02/YL3406J/CHEESC / FW: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM22D202095/C02/YL3406J/CHEESC.

Dear So Chow,

Pls revert LKK.

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 30 March 2022 9:38 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving YL3406J (OI : CTI - TBA) and SH7916U (TP : LKK REF - CC3/CTI22002924/Tpa3) on 25/03/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 7916U at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email.

Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.