

Our Ref: CT0322/SHA4494G/CK(st)
Date: 18.05.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 25.03.2022 INVOLVING SHA4494G & SJN6731S ALONG BRAS BASAH RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA4494G, which was involved in the captioned accident with your insured vehicle No SJN6731S.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,230.50
2. Loss of Rental	5 days x S\$ 110.67	S\$	553.35
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,185.85
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHA4494G , SJN6731S , SLZ6185G ON 25-Mar-22 16:00
ALONG BRAS BASAH RD

I / We **LOKE KUM CHOY** (Hirer) NRIC No.: **SXXXX938E**

and/or (Relief) NRIC No.: **SXXXX938E**

Taxi Number **SHA4494G**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **26-Mar-2022**

Name of Hirer **LOKE KUM CHOY**

Hirer NRIC **SXXXX938E**

Signature :



Address **186A RIVERVALE DRIVE #07-826**
541186

Contact No. **96624805**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00001742200 Claim No : SNM22D202084

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$2,035.85**
SINGAPORE DOLLAR TWO THOUSAND THIRTY FIVE AND CENTS EIGHTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA4494G

Insured Vehicle No. : SJN6731S

Date of Loss : 25/03/2022

Place of Accident : BRAS BASAH ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LOW SENG CHENG

Driver Name : LOW SENG CHENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,230.50
(3) Loss of Use /Rental/Earning	S\$	803.35
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,035.85
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 11.4.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHA4494G

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
11.01.2017

CHASSIS CODE
KMHLB41UMHU098225

NO/DATE
91672142 05.05.2022

JOB NO.
305510258

ODOMETER READING

JOB TYPE

Description : 3P 25.03.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,150.00
Add GST @ 7.000 %	80.50
Total Invoice amount	1,230.50

Issued by : CHEWBEELENG 05.05.2022 10:10:47
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.
2) OUR CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, IF NOTIFIED IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22030398

Date: 28 April 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 25/03/2022 @ 16:00 hrs
ALONG BRAS BASAH RD
INVOLVING SJN6731S, SLZ6185G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4494G** (the "Taxi"). The Taxi was hired to **LOKE KUM CHOY IC NO SXXXX938E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SJN6731S

Date of Accident

25/03/2022 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **24/02/2022 - 23/02/2023**Requested By **Por Moy Juan (COMFORTDELG...**Requested Date **26/03/2022 11:02****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Sum 44949

SHA 44046

	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING				HOURS OPERATED (TIME)	
		FROM	TO							FROM	TO
5	176	09:30	17:00	25/03/22	Joe Lake	493	77	4		08:30	17:00
3	222	19:35	05:20	24/3/22	VC Bdy	494	02	1		19:40	05:15
2	254	10:00	19:30	26/3							
8	246	10:00	21:00	26/3	Accident					09:50	—
6	238	08:30	17:00	30/3	Repair	LY				—	14:30
4	247	19:00	05:15								
3	179	08:30	16:30								
0	137	11:30	17:00								
4	153	19:40	05:00								
8	174	08:30	17:00								
0	252	19:45	05:00								

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 24 May 2022 11:34 am
To: lowsengcheng1@gmail.com
Subject: <STANDARD LETTER> ACCIDENT INVOLVING SJN 6731S / SHA 4494G / OTHERS ON 25/03/2022

Importance: High

Our Ref: CC3/CTI22002923/Tga3

24 MAY 2022

LOW SENG CHENG

Dear Sir/Madam,

ACCIDENT INVOLVING SJN 6731S / SHA 4494G / OTHERS ON 25/03/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter together with the evidence (E.G: Accident Video Footage / Traffic Police Investigation Result).

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

EzLyna (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 5 April 2023 12:27 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} CTP REF NO. SNM22D202084 Direct Settlement - Accident Involving SJN6731S (OI : CTI - TBA) and SHA4494G (TP : LKK REF - CC3/CTI22002923/Tga3) on 25/03/2022

Dear Sir/Mdm,

Please proceed to offer Third Party repairee " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,035.85 (all-in).**

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, January 27, 2023 11:56 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: {SEEK MANDATE} CTP REF NO. SNM22D202084 Direct Settlement - Accident Involving SJN6731S (OI : CTI - TBA) and SHA4494G (TP : LKK REF - CC3/CTI22002923/Tga3) on 25/03/2022

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REMINDER!

Dear Irene,

We refer to our ex-colleague Ms Cecilia's email below to seek mandate approval from your good office.

Kindly revert with your approval please as ComfortDelgro is chasing us for settlement. Thank you.

With warmest regards,
Ezlyna

From: Cecilia Chong (LKK Auto)

Sent: Thursday, 30 June 2022 4:19 pm

To: Irene Tay <irene.tay@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTP REF NO. SNM22D202084 Direct Settlement - Accident Involving SJN6731S (OI : CTI - TBA) and SHA4494G (TP : LKK REF - CC3/CTI22002923/Tga3) on 25/03/2022

Your ref : **SNM22D202084**

Our ref : CC3/CTI22002923/Tga3

Dear Sirs/Madam,

ACCIDENT INVOLVING SJN 6731S (OI) & SHA 4494G (TP) ON 25/03/2022

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,035.85 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,666.16	\$ 1,230.50
2. Loss of Rental (5days x \$110.67)	\$ 553.35	\$ 553.35 (5days x \$110.67)
3. Loss of Income (5days x \$80.00)	\$ 400.00	\$ 250.00 (5days x \$50.00)

3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,621.51	<u>\$ 2,035.85</u>

**02 days recommendation for repair + 2WEEKENDS + 1PRS = 5 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Sunday, 3 April 2022 8:41 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: CTP REF NO. SNM22D202084 Direct Settlement - Accident Involving SJN6731S (OI : CTI - TBA) and SHA4494G (TP : LKK REF - CC3/CTI22002923/Tga3) on 25/03/2022

Dear Sir/Mdm,

Enclosed herewith our insured SAS REPORT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 30 March 2022 9:47 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJN6731S (OI : CTI - TBA) and SHA4494G (TP : LKK REF - CC3/CTI22002923/Tga3) on 25/03/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 4494G at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)