

## EzLyna (LKKAUTO)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Wednesday, 5 April 2023 12:27 pm  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} CTP REF NO. SNM22D202084 Direct Settlement - Accident Involving SJN6731S (OI : CTI - TBA) and SHA4494G (TP : LKK REF - CC3/CTI22002923/Tga3) on 25/03/2022

Dear Sir/Mdm,

Please proceed to offer Third Party repairee " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,035.85 (all-in).**

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Friday, January 27, 2023 11:56 AM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW: {SEEK MANDATE} CTP REF NO. SNM22D202084 Direct Settlement - Accident Involving SJN6731S (OI : CTI - TBA) and SHA4494G (TP : LKK REF - CC3/CTI22002923/Tga3) on 25/03/2022

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REMINDER!

Dear Irene,

We refer to our ex-colleague Ms Cecilia's email below to seek mandate approval from your good office.

Kindly revert with your approval please as ComfortDelgro is chasing us for settlement. Thank you.

With warmest regards,  
Ezlyna

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Thursday, 30 June 2022 4:19 pm

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: CTP REF NO. SNM22D202084 Direct Settlement - Accident Involving SJN6731S (OI : CTI - TBA) and SHA4494G (TP : LKK REF - CC3/CTI22002923/Tga3) on 25/03/2022

Your ref : **SNM22D202084**

Our ref : CC3/CTI22002923/Tga3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SJN 6731S (OI) & SHA 4494G (TP) ON 25/03/2022**

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,035.85 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,666.16	\$ 1,230.50
2. Loss of Rental (5days x \$110.67)	\$ 553.35	\$ 553.35 (5days x \$110.67)
3. Loss of Income (5days x \$80.00)	\$ 400.00	\$ 250.00 (5days x \$50.00)

3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,621.51	<b><u>\$ 2,035.85</u></b>

\*\*02 days recommendation for repair + 2WEEKENDS + 1PRS = 5 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Sunday, 3 April 2022 8:41 am

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** CTP REF NO. SNM22D202084 Direct Settlement - Accident Involving SJN6731S (OI : CTI - TBA) and SHA4494G (TP : LKK REF - CC3/CTI22002923/Tga3) on 25/03/2022

Dear Sir/Mdm,

Enclosed herewith our insured SAS REPORT.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 30 March 2022 9:47 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJN6731S (OI : CTI - TBA) and SHA4494G (TP : LKK REF - CC3/CTI22002923/Tga3) on 25/03/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 4494G at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)