

Our Ref: CT0322/SH 8304D/CK(st)  
Date: 18.05.2022

CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 25.03.2022 INVOLVING SH 8304D & SMP 830H ALONG CUSCADEN ROAD**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 8304D, which was involved in the captioned accident with your insured vehicle No SMP 830H.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

|                            |                     |     |          |
|----------------------------|---------------------|-----|----------|
| 1. Cost of Repairs         |                     | S\$ | 3,531.00 |
| 2. Loss of Rental          | 3 days x S\$ 114.95 | S\$ | 344.85   |
| 3. Survey Report Fee       |                     | S\$ | 0.00     |
| 4. LTA Search Fee          |                     | S\$ | 0.00     |
| 5. GIA / Police Report Fee |                     | S\$ | 2.00     |
| 6. Others                  |                     | S\$ | 0.00     |

**Hirer's Claim :**

|                   |                    |     |        |
|-------------------|--------------------|-----|--------|
| 1. Loss of Income | 3 days x S\$ 80.00 | S\$ | 240.00 |
| 2. Others         |                    | S\$ | 0.00   |

|        |                     |            |                 |
|--------|---------------------|------------|-----------------|
| [E&OE] | <b>Total Claims</b> | <b>S\$</b> | <b>4,117.85</b> |
|--------|---------------------|------------|-----------------|

A copy each of the following supporting documents marked [X] is enclosed:

|                                                                        |                                                   |
|------------------------------------------------------------------------|---------------------------------------------------|
| [X] Original Repair Bill                                               | [X] Letter of Authority from Owner/Hirer/Operator |
| [X] GIA/Police Report(s)                                               | [X] Rental Rate Letter                            |
| <input checked="" type="checkbox"/> LTA/GIA Search Slip(s)             | [X] Downtime/Mileage Record                       |
| [ ] Survey Report / Bill                                               | [ ] Witness Statement / Accident Scene Photo(s)   |
| [ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance |                                                   |
| [ ] Tow Chit / PIR / Hirer's IRAS / Others :                           |                                                   |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SH8304D , SMP830H  
ALONG CUSCADEN ROAD****ON 25-Mar-22 09:50**I / We **MASIRAN BIN HASSAN** (Hirer) NRIC No.: **SXXXX065E**and/or (Relief) NRIC No.: **SXXXX065E**Taxi Number **SH8304D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **26-Mar-2022**Name of Hirer **MASIRAN BIN HASSAN**Hirer NRIC **SXXXX065E**

Signature :

Address **765 CHOA CHU KANG NORTH 5 #03...  
680765**Contact No. **92271252**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00008452101                      Claim No : SNM22D202068  
Claimant : COMFORT TRANSPORTATION PTE LTD  
Amount : S\$ 4,027.85  
          DOLLARS FOUR THOUSAND TWENTY SEVEN AND CENTS EIGHTY FIVE  
          ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 8304D  
Insured Vehicle No. : SMP 830H

Date of Loss : 25/03/2022  
Place of Accident : Near 21 Cuscaden Rd

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JAMESON NG JUN MIN  
Driver Name : JAMESON NG JUN MIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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|                                                              |       |          |
|--------------------------------------------------------------|-------|----------|
| (1) General Damages                                          | S\$   |          |
| (2) Cost of Repair/ <del>Excess</del>                        | S\$   | 3,531.00 |
| (3) Loss of <del>Use</del> /Rental/Earning                   | S\$   | 494.85   |
| (4) GIA/Police Reports/<br>Investigation Results/Search Fees | S\$   | 2.00     |
| (5) Medical Reports/Expenses                                 | S\$   |          |
| (6) Survey Fees/P.T. Fees                                    | S\$   |          |
| (7) Cost including Disbursement                              | S\$   |          |
|                                                              | ===== |          |
| TOTAL . . . . .                                              | S\$   | 4,027.85 |
|                                                              | ===== |          |

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Claimant Name : Comfort Transportation Pte Ltd                      NRIC No : 1XXXXX821R

Signature :  \_\_\_\_\_ Date : 5.8.2022

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

**TAX INVOICE**

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SH 8304D

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
18.08.2016

CHASSIS CODE  
KMHLB41UMGU093286

NO/DATE  
91672145 05.05.2022

JOB NO.  
305510379

ODOMETER READING

JOB TYPE

Description : 3P 25.03.2022

**Invoice for Lump Sum Repair**

|                             |                 |
|-----------------------------|-----------------|
| Total Lump Sum Repair Amt   | 3,300.00        |
| Add GST @ 7.000 %           | 231.00          |
| <b>Total Invoice amount</b> | <b>3,531.00</b> |

Issued by : CHEWBEELENG 05.05.2022 10:20:26  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

BY TAKING DELIVERY OF THE VEHICLE, THE CUSTOMER AGREES TO THE FOLLOWING CONDITIONS:

- THE COMPANY ACCEPTS NO LIABILITY FOR LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS, INCLUDING BUT NOT LIMITED TO, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO LIABILITY FOR LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS, INCLUDING BUT NOT LIMITED TO, THEFT OR ACCIDENTAL DAMAGE.
- CUSTOMER'S SIGNATURE ON THE VEHICLE DELIVERY RECEIPT SHALL BE VALID ONLY IF IT IS SIGNED WITHIN 7 DAYS FROM SUCH DELIVERY DATE. ANY SIGNATURE SIGNED AFTER 7 DAYS SHALL BE INVALID. IN THE EVENT OF ANY COMPLAINT, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED BY THE CUSTOMER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERROR OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|--------|--------------|
|             |             |        |              |
|             |             |        |              |
|             |             |        |              |

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT22030402

Date: 28 April 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      25/03/2022    @   09:50 hrs  
ALONG                                CUSCADEN ROAD  
INVOLVING                        SMP830H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8304D** (the "Taxi"). The Taxi was hired to **MASIRAN BIN HASSAN IC NO SXXXX065E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SH 8804P

| AGE READING | MILEAGE TRAVELLED (KM) | HOURS OPERATED (TIME) |      | DATE    | NAME OF DRIVER | MILEAGE READING |  |  |  |  | HOURS OPERATED (TIME) |    |
|-------------|------------------------|-----------------------|------|---------|----------------|-----------------|--|--|--|--|-----------------------|----|
|             |                        | FROM                  | TO   |         |                |                 |  |  |  |  | FROM                  | TO |
| 5 035       | 304                    | 0730                  | 2146 | 28-3-22 | accident       | 141             |  |  |  |  | 1030                  | -  |
| 5 055       | 290                    | 0830                  | 2200 | 28-3-22 | Repair         |                 |  |  |  |  | 1515                  | -  |
| 5 071       | 185                    | 0800                  | 2150 |         |                |                 |  |  |  |  |                       |    |
| 5 037       | 325                    | 0700                  | 2200 |         |                |                 |  |  |  |  |                       |    |
| 5 018       | 180                    | 0745                  | 2155 |         |                |                 |  |  |  |  |                       |    |
| 5 067       | 240                    | 0730                  | 2058 |         |                |                 |  |  |  |  |                       |    |
| 5 050       | 171                    | 0800                  | 1800 |         |                |                 |  |  |  |  |                       |    |
| 5 019       | 172                    | 0700                  | 1930 |         |                |                 |  |  |  |  |                       |    |
| 5 075       | 255                    | 0800                  | 1830 |         |                |                 |  |  |  |  |                       |    |
|             | 255                    | 0830                  | 2230 |         |                |                 |  |  |  |  |                       |    |

Make

INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SMP830H

Date of Accident

25/03/2022 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance ..... China Taiping Insurance (Sing...

Period of Insurance ..... 10/09/2021 - 09/09/2022

Requested By ..... Por Moy Juan (COMFORTDELG...

Requested Date ..... 28/03/2022 07:42

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SMP830H

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Tuesday, 24 May 2022 11:49 am  
**To:** JAMESON5688@GMAIL.COM  
**Subject:** <STANDARD LETTER> ACCIDENT INVOLVING SMP 830H & SH 8304D ON 25/03/2022

**Importance:** High

Our Ref: CC3/CTI22002921/Tga3

24 MAY 2022

**JAMESON NG JUN MIN**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SMP 830H & SH 8304D ON 25/03/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the Evidence (E.G: Accident video footage / Traffic Police Investigation Result).

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*



## Cecilia Chong (LKK Auto)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Friday, 5 August 2022 9:51 am  
**To:** Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto); Admin A  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D202068/C02/SMP830H/LEEPG / FW: Direct Settlement - Accident Involving SMP830H (OI : CTI - TBA) and SH8304D (TP : LKK REF - CC3/CTI22002921/Tga3) on 25/03/2022

[Strictly Confidential]

Hi Cecilia

Please proceed as proposed.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Thursday, 30 June 2022 11:36 am  
**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM22D202068/C02/SMP830H/LEEPG / FW: Direct Settlement - Accident Involving SMP830H (OI : CTI - TBA) and SH8304D (TP : LKK REF - CC3/CTI22002921/Tga3) on 25/03/2022

[Strictly Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM22D202068**

Our ref : CC3/CTI22002921/Tga3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SMP 830H (OI) & SH 8304D (TP) ON 25/03/2022**

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,027.85** **(all-in)**.

The summary is as follows: -

|                                      | Amount<br>Claimed | Amount Revised               |
|--------------------------------------|-------------------|------------------------------|
| 1. Cost of Repair (w/GST)            | \$ 6,159.80       | \$ 3,531.00                  |
| 2. Loss of Rental (3days x \$114.95) | \$ 344.85         | \$ 344.85 (3days x \$114.95) |
| 3. Loss of Income (3days x \$80.00)  | \$ 240.00         | \$ 150.00 (3days x \$50.00)  |
| 4. LTA/ GIA Search Fee               | \$ 2.00           | \$ 2.00                      |
| Total                                | \$ 6,746.65       | <b><u>\$ 4,027.85</u></b>    |

\*\*02 days recommendation for repair + 1PRS = 3days

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

For your approval/instruction please.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Friday, 1 April 2022 12:00 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D202068/C02/SMP830H/LEEPG / FW: Direct Settlement - Accident Involving SMP830H (OI : CTI - TBA) and SH8304D (TP : LKK REF - CC3/CTI22002921/Tga3) on 25/03/2022

[Strictly Confidential]

Dear LKK

Attached OI SAS.

Thank you.

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Best Regards,