

Asher Sng (LKKAuto)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Sent: Thursday, 12 May 2022 22:58
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Strides Automotive Services Pte Ltd); Balqish Binte Abdul Halil (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: OUR REF:BUS/03/22/7010(CHINA TAIPING) - ACCIDENT ON 14/03/22 INVOLVING SMB1631H AND SKR2052L ALONG SLE towards CTE near exit to TPE Exit 1B
Attachments: BUS 03 22 7010 INV.pdf; BUS 03 22 7010 LTA.pdf; BUS 03 22 7010 SAS.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB1631H. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,068.00
Loss of Use	\$825.00 (3 days x \$275.00)
LTA search fee	\$7.00
Total	\$1,900.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen


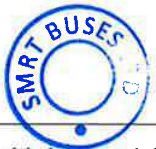
AUTHORIZATION TO ACT



I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO (S) 569140** (address), owner of **SMB 1631H** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SMB 1631H** that was damaged pursuant to the accident which occurred on **14/03/2022** (date) along **SLE TOWARDS CTE NEAR EXIT TO TPE EXIT 1B** (location) involving vehicle no/s **SKR 2052L** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT BUSES LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 15 (day) of August (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00014392100 Claim No : SNM22D201819/C02/SKR2052L/TAYHP

Claimant : SMRT BUSES LTD

Amount : S\$1,820.00
SINGAPORE DOLLARS ONE THOUSAND EIGHT HUNDRED AND TWENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMB 1631H
Insured Vehicle No. : SKR 2052L

Date of Loss : 14/03/2022
Place of Accident : SLE TOWARDS CTE NEAR EXIT TO TPE EXIT 1B

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : RAMLE BIN ISMAIL
Driver Name : RAMLE BIN ISMAIL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 1,820.00
	=====
TOTAL	S\$ 1,820.00
	=====

Claimant Name: SMRT BUSES LTD

NRIC No : 1XXXXX292D

Signature :



Date :

15/8/22

STRIDES

AUTOMOTIVE

Customer Code: 3000066

SMRT BUSES LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220400097
Date : 14.04.2022
Vehicle No. : SMB1631H
Your Ref No. : BUS/03/22/7010
Our Ref No. : 24114405
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
PANEL, SIDE: R11, FOR MAN A22 BUS	1.00	\$1782.50	100.00	\$1782.50	\$ 0.00
PANEL, SIDE: R9 WITH FRAME, FOR MAN A22 BUS	1.00	\$ 710.70	100.00	\$ 710.70	\$ 0.00
PANEL, SIDE: R10, FOR MAN A22 BUS	1.00	\$ 192.70	100.00	\$ 192.70	\$ 0.00
Sub-Total					\$ 0.00
Labour					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$ 530.00	0.00	\$ 0.00	\$ 530.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 538.00	0.00	\$ 0.00	\$ 538.00
GRAND TOTAL					\$ 1,068.00

Remark :

Make/Model : MAN A22
Accident Date : 14.03.2022

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No. : 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung (14/04/2022 15:40:56)

Authorised Signature

for Strides Automotive Services Pte. Ltd.

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time: 18 Mar 2022 / 07:46:33

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: SKR2052L

Transaction Type: 18.32 Insurance Enquiry (GIRO Payment)

Channel: External Agency

User ID: ESASBAH0 - BALQISH BINTE ABDUL HALIL

Business Transaction Reference No.: 20220318074633561914

Search Date / Time: 14 Mar 2022 15:15:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 12 May 2022 12:55
To: ramlebinismail126@gmail.com
Subject: ACCIDENT INVOLVING SKR 2052L AND SMB 1631H ON 14/03/2022

Our Ref: CC3/CTI22002920/Rea3

12 May 2022

RAMLE BIN ISMAIL

Dear Sir/Madam,

ACCIDENT INVOLVING SKR 2052L AND SMB 1631H ON 14/03/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)