

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL: 65446671 FAX: 62141511  
CO. REG: 200707743D GST REG: 200707743D

Our Ref: SMP1332Y/WL

WITHOUT PREJUDICE

22 April 2022

(By Email Only)

Attn: The Motor Claims Department

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

Dear Sir/Madam

**ACCIDENT INVOLVING SMP1332Y AND SKA4662C ALONG PIE - CHANGI  
ON 29/03/2022**

We have been authorized by **Premier Rent A Car Pte Ltd**, the owner of vehicle number: **SMP1332Y**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SKA4662C** at the material time of the accident with the driver of our client's vehicle

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SKA4662C**, our client's vehicle was damaged and we have been put to loss and damage as follows:

1. Cost of repair (Incl. GST)	\$ 854.37
2. Loss of Rental - 07 days x \$107.00 per day	\$ 749.00
3. GIA Search Fee	\$ 2.00
	<u>\$ 1,605.37</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report and sketch plan of **SMP1332Y**
- (2) Driver's Driving License
- (3) Final repair bill
- (4) Rental Agreement
- (5) Vehicle Registration card, Certificate of Insurance
- (6) Check In/Out Voucher
- (7) GIA search receipt

# **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: **SMP1332Y/WL**

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

**Claims Department – Wennis Liew**

Email: [wennis.liew@premierauto.com.sg](mailto:wennis.liew@premierauto.com.sg)

DID: 6410 0946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Rent A Car Pte Ltd

This is a computer-generated letter. No signature is required.

**WITHOUT PREJUDICE**

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

**Attn: The Motor Claims Department**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMP1332Y AND SKA4662C ALONG PIE - CHANGI ON  
29/03/2022**

We, Premier Rent A Car Pte Ltd, the registered owner of vehicle No: **SMP1332Y**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.



\_\_\_\_\_  
Premier Rent A Car Pte Ltd  
Authorized Signatory

Date 14/07/2022

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00052042200 Claim No : SNM22D202162/C02/SKA4662C/LEEPG  
Claimant : PREMIER RENT A CAR PTE LTD  
Amount : S\$1,284.37  
DOLLARS ONE THOUSAND TWO HUNDRED EIGHTY FOUR AND CENTS  
THIRTY SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMP 1332Y  
Insured Vehicle No. : SKA 4662C

Date of Loss : 29/03/2022  
Place of Accident : PIE - CHANGI

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SATHASIVAM BOOBATHY  
Driver Name : SATHASIVAM BOOBATHY

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	854.37
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	428.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		S\$ 1,284.37

Claimant Name : PREMIER RENT A CAR PTE LTD

NRIC No : 2XXXXX929E

Signature : 

Date : 14/07/2022

This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damage only



PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

## TAX INVOICE

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road # 16-00 Springleaf Tower  
SINGAPORE 079909

DATE 22-Apr-2022  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI AVANTE REGN NO: SMP 1332 Y			\$ 798.48
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 798.48
GST @ 7%				\$ 55.89
GRAND TOTAL				\$ 854.37



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

**Premier Rent A Car Pte Ltd** (A Wholly Owned Subsidiary of Premier Corporation Pte Ltd)  
No 23, Changi South Ave 2, #01-03, Singapore 486443  
Telephone: +65 6214 1101 Fax: +65 6214 1131  
[www.premier-rentacar.com](http://www.premier-rentacar.com)

Vehicle Reg No : SMY 1332Y

 Make & Model: Hyundai

Next Svc Date: \_\_\_\_\_

 Date/Time In: 29/3/22 1000

 Date/Time Out: 04/04/22 @ 1325hrs

Next Svc Mileage: \_\_\_\_\_

 Mileage In: 53744

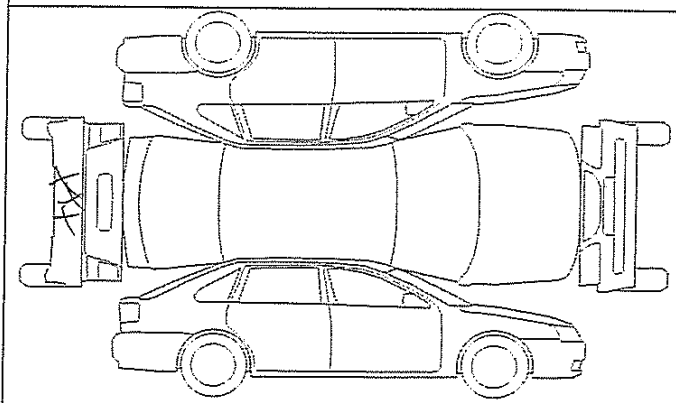
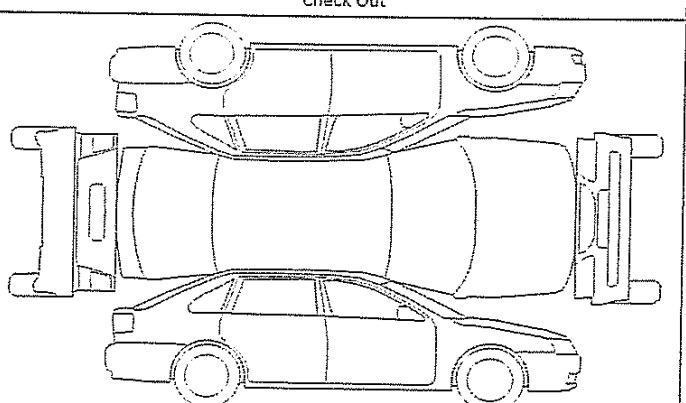
 Mileage Out: 53744

 Fuel In: 2/8 Bars

 Fuel Out: 2/8 Bars

For Official Use

S/N	SVC / REPAIR	DONE (Y / N)	REMARKS / FEEDBACK FROM WORKSHOP
1	ACCIDENT		
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			

Check In	Check Out
	

1.Minor Dent    2.Serious Dent    3.Minor Scratch    4.Serious Scratch    5.Damaged    6.Chip    7.Crack    8.Peeling

 Remarks: no footage recorded.

 Check In By Customer:  
 Name: DRIVEN BY SAM

 Signature:  
 Date / Time:

 Takeover By Workshop (PAUTO)  
 Name: WPPWPK

 Signature:  
 Date / Time:

 Quality Check By Workshop  
 Name: WPPWPK

 Signature:  
 Date / Time:

Check Out To Customer:

Name:

Signature:

Date / Time:

Served By Service Advisor (PAUTO)

Name:

 Signature:  
 Date / Time:

Assigned Mechanic:

Name:

 Signature:  
 Date / Time:

Takeover By Service Advisor (PAUTO)

Name:

 Signature:  
 Date / Time:

## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SKA4662C

Date of Accident

29/03/2022 𠄎

Reset

% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**Period of Insurance ..... **02/03/2022 - 01/03/2023**Requested By ..... **GOH WEE DEK (PREMIER AUTO...**Requested Date ..... **29/03/2022 12:38****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## **Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 20 May 2022 15:05  
**To:** sathaboo@gmail.com  
**Subject:** ACCIDENT INVOLVING SKA 4662C AND SMP 1332Y ON 29/03/2022

**Our Ref: CC3/CTI22002919/Vea3**

9 April 2022

**SATHASIVAM BOOBATHY**

Dear Sir/Madam,

**ACCIDENT INVOLVING SKA 4662C AND SMP 1332Y ON 29/03/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
Case Handler  
DID: 6841 6051  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

## Asher Sng (LKKAuto)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Sunday, 10 July 2022 19:48  
**To:** Asher Sng (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM22D202162/C02/SKA4662C/LEEPG / FW: Direct Settlement - Accident Involving SKA4662C (OI : CTI - TBA) and SMP1332Y (TP : LKK REF - CC3/CTI22002919/Vea3) on 29/03/2022

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

[Strictly Confidential]

Hi Asher

Please proceed as proposed.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Friday, 24 June 2022 11:05 am  
**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: SNM22D202162/C02/SKA4662C/LEEPG / FW: Direct Settlement - Accident Involving SKA4662C (OI : CTI - TBA) and SMP1332Y (TP : LKK REF - CC3/CTI22002919/Vea3) on 29/03/2022

[Strictly Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM22D202162/C02/SKA4662C/LEEPG  
Our ref : CC3/CTI22002919/Vea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **PREMIER AUTOMOTIVE SERVICES PTE LTD**" at **\$1,284.37 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 2,217.47	\$ 854.37
2. Loss of Rental (7days x \$100)(w/GST)	\$ 749.00	\$ 428.00 (4days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,968.47	\$ 1,284.37

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/06/2022 is only for mandate purpose.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Wednesday, 6 April 2022 19:09

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: SNM22D202162/C02/SKA4662C/LEEPG / FW: Direct Settlement - Accident Involving SKA4662C (OI : CTI - TBA) and SMP1332Y (TP : LKK REF - CC3/CTI22002919/Vea3) on 29/03/2022

[Strictly Confidential]

Hi LKK

Attached OI SAS.

Thank you.

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Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 6 April 2022 5:27 pm  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D202162/C02/SKA4662C/LEEPG / FW: Direct Settlement - Accident Involving SKA4662C (OI : CTI - TBA) and SMP1332Y (TP : LKK REF - CC3/CTI22002919/Vea3) on 29/03/2022

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D202162/C02/SKA4662C/LEEPG.

Dear Cecilia,

Pls revert LKK.

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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---

**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 5 April 2022 1:43 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement – Accident Involving SKA4662C (OI : CTI – TBA) and SMP1332Y (TP : LKK REF – CC3/CTI22002919/Vea3) on 29/03/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMP 1332Y at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*