

Mei Kwan (LKKAuto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 6 April, 2022 7:09 PM
To: Claims Dept of CTI; Mei Kwan (LKKAuto); Admin A; Asher Sng (LKKAuto)
Subject: RE: SNM22D202162/C02/SKA4662C/LEEPG / FW: Direct Settlement - Accident Involving SKA4662C (OI : CTI - TBA) and SMP1332Y (TP : LKK REF - CC3/CTI22002919/Vea3) on 29/03/2022
Attachments: bill - 2022-04-06T190905.329.pdf

[Strictly Confidential]

Hi LKK

Attached OI SAS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 6 April 2022 5:27 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Subject: O/R: SNM22D202162/C02/SKA4662C/LEEPG / FW: Direct Settlement - Accident Involving SKA4662C (OI : CTI - TBA) and SMP1332Y (TP : LKK REF - CC3/CTI22002919/Vea3) on 29/03/2022

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D202162/C02/SKA4662C/LEEPG.

Dear Cecilia,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 5 April 2022 1:43 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKA4662C (OI : CTI - TBA) and SMP1332Y (TP : LKK REF - CC3/CTI22002919/Vea3) on 29/03/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMP 1332Y at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted