### **Shiau Chan (LKKAuto)**

From: Rasul (LKKAuto)

Sent: Thursday, 21 April 2022 5:19 PM

**To:** Shiau Chan (LKKAuto)

**Subject:** Fw: Finalize - Accident involving vehicle no. SMF7977A and FBM1409G on

17/03/2022 [MT/1165464-001]

#### case finalised

Best Regards,

Rasul | Assessor

#### LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Rasul@lkkauto.com</u> | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>

**Sent:** Thursday, 21 April 2022 5:16 pm **To:** Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: Re: Finalize - Accident involving vehicle no. SMF7977A and FBM1409G on 17/03/2022 [MT/1165464-001]

Hi Razul,

We agree with your finalise amount. Good day.

Thank You and Best Regards

Melvin

Tel: (65) 67737377 Hp: (65) 87783338

Wah Hong Motors & Credit Pte Ltd

ROC: 199806235M Enterprise Hub 38 Toh Guan Road East #01-57 S(608581)

Website: www.wahhong.sg Mail: motor@wahhong.sg

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Data Privacy Policy Notice: Wah Hong Motor & Credit Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy.

This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf).

From: Rasul (LKKAuto) < Rasul@lkkauto.com> Sent: Thursday, April 21, 2022 4:55:30 PM

To: wah hong motors & credit pte ltd <motor@wahhong.sg>

Subject: Re: Finalize - Accident involving vehicle no. SMF7977A and FBM1409G on 17/03/2022 [MT/1165464-001]

Hi Yan,

We will be advising our principal a cost of repair of L/S \$1,200.00 /- with 04 days of repair, subject to their approval

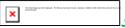
# Kindly acknowledge

Best Regards,

Rasul | Assessor

#### LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Rasul@lkkauto.com</u> | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth· Print only when necessary.

From: wah hong motors & credit pte ltd <motor@wahhong.sg>

**Sent:** Tuesday, 19 April 2022 9:27 am **To:** Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: Finalize - Accident involving vehicle no. SMF7977A and FBM1409G on 17/03/2022 [MT/1165464-001]

Hi Rasul,

Attach is the after paint photos for your perusal. Kindly finalize with us. Good day. On 05-Apr-22 12:27 PM, Meng Yan (LKK Auto) wrote:

Dear All,

Noted with thanks.

We will arrange accordingly.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTSurvey < MTSurvey@income.com.sg>

**Sent:** Tuesday, 5 April, 2022 12:11 PM

To: wah hong motors & credit pte ltd <a href="motor@wahhong.sg">motor@wahhong.sg</a>; 'assignments@lkkauto.com'

<assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: Liability Check - Accident involving vehicle no. SMF7977A and FBM1409G on

17/03/2022 [MT/1165464-001]

Classification: Restricted

Hi LKK,

Please follow-up at your end.

Warmest Regards

# **Annie Koh**

Senior Admin,

Operations, Motor & Personal Lines

T+65 64307899



From: wah hong motors & credit pte ltd < motor@wahhong.sg >

**Sent:** Tuesday, 5 April 2022 11:41 AM

**To:** MTSurvey < <u>MTSurvey@income.com.sg</u>>

Cc: Eng Huey Huey < hueyhuey.eng@income.com.sg>

Subject: Re: Liability Check - Accident involving vehicle no. SMF7977A and FBM1409G on

17/03/2022 [MT/1165464-001]

Hi Team,

Kindly arrange Pre-Repair Survey for this vehicle SML3888T.

Workshop: WAH HONG MOTORS & CREDIT PTE LTD

Address: 38 TOH GUAN ROAD EAST #01-57

**ENTERPRISE HUB SINGAPORE 608581** 

Contact Person: Melvin Wee

HP: 87783338

Survey Type : (New Survey / Resurvey)	NEW SURVEY
Vehicle to be surveyed :	SMF7977A
Income Insured Vehicle :	FBM1409
Date of Accident :	17/03/2022
Date of Survey :	11/04/2022 (Monday)
Name of Workshop :	WAH HONG MOTOR & CREDIT PTE LTD

Address of Survey Location :	BLK 38 TOH GUAN ROAD EAST #01-57 Singapore 608581
Name of Contact Person :	MELVIN
Contact Number :	87783338
Any Undercarriage involved : (please indicate Yes / No)	NO

On 05-Apr-22 10:38 AM, Eng Huey Huey wrote:

Classification: Restricted

Hi,

Our insured has reported to us.

Please arrange for survey and let us have the LOD with all supporting documents after finalisation on the cost of repair with our surveyor.

We will review the case after LOD received.

Thank you.

Regards,

# **Eng Huey Huey**

Assistant Manager Operations, Motor and Personal Lines

T: +65 6430 7921



From: wah hong motors & credit pte ltd <motor@wahhong.sg>

Sent: Monday, 4 April 2022 9:12 AM

**To:** Eng Huey Huey <a href="mailto:knew.eng@income.com.sg">knew.eng@income.com.sg</a>

Subject: Re: Liability Check - Accident involving vehicle no. SMF7977A and

FBM1409G on 17/03/2022 [MT/1165464-001]

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Hi Huey Huey,

Kindly let us know whether your insured had reported to the accident over the weekend and please let us know the liability with accident video attached. On 25-Mar-22 5:37 PM, Eng Huey Huey wrote:

Classification: Restricted

### **'WITHOUT PREJUDICE'**

Dear Jimmy,

We are unable to reply on the liability due to non-reporting at our end.

Thank you. Regards, **Eng Huey Huey** Assistant Manager Operations, Motor and Personal Lines T: +65 6430 7921 × Disclaimer This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you. ×

Please advise your client to revert to OD claim instead if urgent

repair is required.

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