

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 29 March, 2022 3:00 PM
To: joel@falconair.com.sg; assignments; SUR
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D202113/C02/SLS7538C/TANCHC & YOUR REF: SLB2446G - TO CONDUCT PRS
Attachments: VIDEO 2446 -1_x264.mp4; SLB2446G.pdf

WITHOUT PREJUDICE

Dear Joel,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: joel@falconair.com.sg <joel@falconair.com.sg>
Sent: Tuesday, 29 March 2022 2:50 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D202113/C02/SLS7538C/TANCHC & YOUR REF: SLB2446G - TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

Pls assign Marcus Chua of LKK to conduct the survey.

Thanks and regards,
Joel Ng
Falcon-Air(Tampines)
67897997

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Tuesday, 29 March 2022 2:29 pm

To: 'joel@falconair.com.sg' <joel@falconair.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D202113/C02/SLS7538C/TANCHC & YOUR REF: SLB2446G - TO CONDUCT PRS

Without Prejudice

Our reference: SNM22D202113/C02/SLS7538C/TANCHC

Your reference: SLB2446G

Dear Sirs,

ACCIDENT INVOLVING SLS7538C & SLB2446G ON 26/03/2020

We refer to your email of 28/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors

with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 29 March 2022 2:17 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; 'joel@falconair.com.sg' <joel@falconair.com.sg>

Subject: OUR REF: SNM22D202113/C02/SL57538C/TANCHC & YOUR REF: SLB2446G - TO CONDUCT PRS

**Without Prejudice
via email only**

Dear Jacqueline,

Please refer to the below email.

Please **conduct PRS SLB2446G** soonest possible.

Please contact our claims department **Jacqueline Tan** at **6389 6185**, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: joel@falconair.com.sg <joel@falconair.com.sg>
Sent: Monday, March 28, 2022 3:19 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: 3pty claim against your insured SLS7538C(SLB2446G)

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Dear Sir/Mdm,

Pls see attached GIA and video evidence.
Pls assist with a list of 10 surveyors.

Thanks and regards,
Joel Ng
Falcon-Air(Tampines)
67897997