

Re: LKK/MC \ CMTD2201024/THE; OUR REF : AP/2022/004731 ; RTA ON 25 MARCH 2022 AT ABOUT 1830HRS INVOLVING MOTOR VEHICLES NO(S). SJD8131Y AND SND9151B AND SLZ6856D ALONG KPE TOWARDS TPE BEFORE EXIT 5

Denise Tay (LKKAuto)

Wed 30/3/2022 5:20 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>

Resend

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SJD 1831Y on 29.03.22.

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Wednesday, 30 March 2022 5:19 pm

To: Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: Re: LKK/MC \ CMTD2201024/THE; OUR REF : AP/2022/004731 ; RTA ON 25 MARCH 2022 AT ABOUT 1830HRS INVOLVING MOTOR VEHICLES NO(S). SJD8131Y AND SND9151B AND SLZ6856D ALONG KPE TOWARDS TPE BEFORE EXIT 5

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SJD 8131Y on 29.03.22.

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 29 March 2022 7:40 am

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: FW: LKK/MC \ CMTD2201024/THE; OUR REF : AP/2022/004731 ; RTA ON 25 MARCH 2022 AT ABOUT 1830HRS INVOLVING MOTOR VEHICLES NO(S). SJD8131Y AND SND9151B AND SLZ6856D ALONG KPE TOWARDS TPE BEFORE EXIT 5

Hi LKK,

Attached herewith both reports.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Teo, Grace

Sent: Tuesday, March 29, 2022 7:37 AM

To: 'christy' <christy@aplp.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>; angele <angele@aplp.com.sg>; Dan Spraysmiths <dan@spraysmiths.com>; Choo, Thelma <thelma.choo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: LKK/MC \ CMTD2201024/THE RE: NEW PRS - YOUR REF : SND9151B ; OUR REF : AP/2022/004731 ;

RTA ON 25 MARCH 2022 AT ABOUT 1830HRS INVOLVING MOTOR VEHICLES NO(S). SJD8131Y AND SND9151B AND SLZ6856D ALONG KPE TOWARDS TPE BEFORE EXIT 5

Without Prejudice

Our Reference: CMTD2201024/THE
Your Reference: SJD1831Y

Hi Christy,

We refer to your email reply and agreed to appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey for **SJD1831Y** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: christy <christy@aplp.com.sg>
Sent: Monday, March 28, 2022 5:42 PM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Cc: Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>; angele <angele@aplp.com.sg>; Dan Spraysmiths <dan@spraysmiths.com>; Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: RE: Ref : CMTD2201024/THE RE: NEW PRS - YOUR REF : SND9151B ; OUR REF : AP/2022/004731 ; RTA ON 25 MARCH 2022 AT ABOUT 1830HRS INVOLVING MOTOR VEHICLES NO(S). SJD8131Y AND SND9151B AND SLZ6856D ALONG KPE TOWARDS TPE BEFORE EXIT 5

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Melvin,

We refer to your email of even date.

We are instructed to propose the use of "LKK AUTO CONSULTANTS (Marcu Chua Kang Seng)" to conduct the joint pre-repair survey as a single joint expert:

Please let us know within two (2) working days whether you agree to the appointment.

Please note that our client's vehicle can be inspected at:

Repairer Office

M/S Spraysmiths Pte Ltd

Contact Person: Daniel @ Office: 69090886/ Mobile: 91111129

Email: dan@spraysmiths.com

Address: 1 Kaki Bukit Ave 6

#01-22 AutoBay @ Kaki Bukit

Singapore 417883

Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.

All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,
Christy Chew

A P Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

Singapore UEN No.: 201939937D

This email transmission is confidential and intended only for the addressee(s). It may contain information which is privileged as between solicitor and client or protected by litigation privilege. If you are not the intended recipient, please delete this message and all attachments and inform us by return email. No part of this message should be disclosed to any party, copied or used for any purpose. Thank you for your co-operation.

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Monday, 28 March 2022 4:20 pm

To: christy <christy@aplp.com.sg>

Cc: Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>; angele <angele@aplp.com.sg>; Dan Spraysmiths <dan@spraysmiths.com>; Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: Ref : CMTD2201024/THE RE: NEW PRS - YOUR REF : SND9151B ; OUR REF : AP/2022/004731 ; RTA ON 25 MARCH 2022 AT ABOUT 1830HRS INVOLVING MOTOR VEHICLES NO(S). SJD8131Y AND SND9151B AND SLZ6856D ALONG KPE TOWARDS TPE BEFORE EXIT 5

Our Reference: CMTD2201024/THE

Your Reference: AP/2022/004731

Without Prejudice

Date: 28.03.2022

Attention:

A P LAW PRACTICE LLC

Dear Christy,

ACCIDENT INVOLVING SND9151B & SJD1831Y ON 25.03.2022

We refer to your Notice of Accident dated 28/03/2022.

Please be informed that Thelma Choo the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
3	Raleigh Services	Andrew Ow Yong	
4	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene	
5	FormTeam Consultancy	Frankie Pang	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: christy <christy@apl.com.sg>

Sent: Monday, March 28, 2022 2:19 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Charles Hoon <charles@apl.com.sg>; Caroline <caroline@apl.com.sg>; angele <angele@apl.com.sg>; Dan Spraysmiths <dan@spraysmiths.com>

Subject: NEW PRS - YOUR REF : SND9151B ; OUR REF : AP/2022/004731 ; RTA ON 25 MARCH 2022 AT ABOUT 1830HRS INVOLVING MOTOR VEHICLES NO(S). SJD8131Y AND SND9151B AND SLZ6856D ALONG KPE TOWARDS TPE BEFORE EXIT 5

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Attn: Motor Claims Department

Dear Sirs,

Please find attached, our letter of even date.

Thank you

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

**Regards,
Christy Chew**

A P Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: christy@apl.p.com.sg

Singapore UEN No.: 201939937D

This email transmission is confidential and intended only for the addresses(s). It may contain information which is privileged as between solicitor and client or protected by litigation privilege. If you are not the intended recipient, please delete this message and all attachments and inform us by return email. No part of this message should be disclosed to any party, copied or used for any purpose. Thank you for your co-operation.
