## Meng Yan (LKK Auto)

From: Teo, Grace < grace.teo@sompo.com.sg>
Sent: Tuesday, 29 March, 2022 9:02 AM

**To:** admin-d@lkkauto.com; assignments@lkkauto.com; 'SUR'

Cc: Gnoh, Pau Loong

**Subject:** FW: LKK/AL \ CMTD2201026/GPL RE: SGC 3399G claiming against SFE 3313E DOA

27/3/2022

**Attachments:** WinZip Compressed Attachments.zip

Hi LKK,

Attached herewith both reports.

#### [Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo** 

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



# Innovation for Wellbeing

#### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click here for our Privacy Policy.

From: Teo, Grace

Sent: Tuesday, March 29, 2022 8:56 AM

**To:** J-Mart <jmartauto@gmail.com>; admin-d@lkkauto.com; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com> **Cc:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: LKK/AL \ CMTD2201026/GPL RE: SGC 3399G claiming against SFE 3313E DOA 27/3/2022

#### Without Prejudice

Our Reference: CMTD2201026/GPL

Your Reference: SGC3399G

Dear Angie,

We refer to your email reply and agreed to appoint Mr. Adrian of LKK Auto to conduct the survey.

#### Hi LKK Auto,

Please arrange Mr Adrian to conduct the survey for SGC3399G on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Mr. Pau Loong.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



# Innovation for Wellbeing

### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click <a href="https://example.com/here-to-service-new-t

From: J-Mart < <u>imartauto@gmail.com</u>>
Sent: Monday, March 28, 2022 4:55 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <<u>PauLoong.Gnoh@sompo.com.sg</u>> Subject: RE: REF : CMTD2201026/GPL RE: SGC 3399G claiming against SFE 3313E DOA 27/3/2022

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

Please arrange Adrian Ling to conduct the survey. Thank you.

Regards, Angie

From: Ye, Yong Kang Melvin [mailto:melvin.ye@sompo.com.sg]

**Sent:** Monday, 28 March 2022 4:07 PM **To:** J-Mart <<u>imartauto@gmail.com</u>>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <<u>PauLoong.Gnoh@sompo.com.sg</u>> Subject: REF: CMTD2201026/GPL RE: SGC 3399G claiming against SFE 3313E DOA 27/3/2022

Our Reference: CMTD2201026/GPL

Your Reference: SGC3399G

**Without Prejudice** 

Date: 28.03.2022

Attention:

J-MART MOTOR PTE LTD

Dear Angie,

#### **ACCIDENT INVOLVING SGC3399G & SFE3313E ON 27.03.2022**

We refer to your Notice of Accident dated 28/03/2022.

Please be informed that Mr Gnoh Pau Loong is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

			Selection (Indicate as
	Motor Surveyor	Surveyor	tick)
		Kenneth Kong Seng	
1	LKK Auto Consultants	Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
3	Raleigh Services	Andrew Ow Yong	
4	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene	
5	FormTeam Consultancy	Frankie Pang	

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards
Melvin Ye
Claims Division

**D**: 6322 4667 | **T**: 6461 6555



# A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click <a href="here">here</a> for our Privacy Policy.

From: J-Mart < <u>imartauto@gmail.com</u>>
Sent: Monday, March 28, 2022 2:09 PM

To: Claims - Motor Survey < <u>MotorSurvey@sompo.com.sg</u>>
Subject: SGC 3399G claiming against SFE 3313E DOA 27/3/2022

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

Kindly refer me the surveyor names. Thank you.

Regards, Angie