

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 29 March, 2022 8:46 AM
To: Juliana .; admin-d@lkkauto.com; assignments@lkkauto.com; 'SUR'
Cc: Admin AP Automotive Services; info; Marcus Teo; Nic Chia; Paul Ho; Hwang, Shiang Yi; ClickUp: SKW 6860T; Ye, Yong Kang Melvin
Subject: LKK/nr \ CMTD2201028/SYH - [Possible Malware Fraud]ARRANGE PRI FOR SKW 6860T (YOUR REF: SLS 1698M)
Attachments: SKW 6860T_GIA REPORT.zip

Without Prejudice

Our Reference : CMTD2201028/SYH
Your Reference: SKW6860T

Hi Juliana,

We refer to your email reply and agreed appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange to survey **SKW6860T** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Juliana . <juliana@apautomotive.services>

Sent: Monday, March 28, 2022 5:23 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Admin AP Automotive Services <mota@apautomotive.services>; info <info@apautosg.com>; Marcus Teo <marcus@apautosg.com>; Nic Chia <nic@apautomotive.services>; Paul Ho <paul@apautomotive.services>; Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; ClickUp: SKW 6860T <a.c.2hd5rmt.u-37601217.7d3be4e7-44b2-43e5-b667-97944f51fedc@tasks.clickup.com>

Subject: Re: REF : CMTD2201028/SYH RE: [Possible Malware Fraud]ARRANGE PRI FOR SKW 6860T (YOUR REF: SLS 1698M)

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Melvin

We are pleased to choose LKK Auto Consultant to inspect our client vehicle

Hear from you soon

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,



Ms Juliana

**AP Automotive Services Pte Ltd
(CLAIMS DEPARTMENT)**

ROC / GST REG NO : 202022890H

9006 Tampines Street 93 #01-202 Tampines Industrial Park A

Singapore 528840

TEL : 6970 4786

FAX : 6787 4886

On Mon, 28 Mar 2022 at 16:29, Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg> wrote:

Our Reference: CMTD2201028/SYH

Your Reference: SKW6860T

Without Prejudice

Date: 28.03.2022

Attention:

Dear Juliana,

ACCIDENT INVOLVING SKW6860T & SLS1698M ON 25.03.2022

We refer to your Notice of Accident dated 28/03/2022.

Please be informed that Ms Hwang Siang Yi is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Motor Surveyor		Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
3	Raleigh Services	Andrew Ow Yong	
4	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene	
5	FormTeam Consultancy	Frankie Pang	

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020.
Kindly direct invoices and business correspondence to our new registered address.

Best Regards
Melvin Ye

Claims Division
D: 6322 4667 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Juliana . <juliana@apautomotive.services>

Sent: Monday, March 28, 2022 2:37 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Admin AP Automotive Services <mota@apautomotive.services>; info <info@apautosg.com>; Marcus Teo <marcus@apautosg.com>; Nic Chia <nic@apautomotive.services>; Paul Ho <paul@apautomotive.services>;

ClickUp: SKW 6860T <a.c.2hd5rmt.u-37601217.7d3be4e7-44b2-43e5-b667-97944f51fedc@tasks.clickup.com>

Subject: [Possible Malware Fraud]ARRANGE PRI FOR SKW 6860T (YOUR REF: SLS 1698M)

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

WARNING: Your email security system has determined the message below may be a potential threat.

It may trick victims into clicking a link and downloading malware. Do not open suspicious links.

If you do not know the sender or cannot verify the integrity of the message, please do not respond or click on links in the message. Depending on the security settings, clickable URLs may have been modified to provide additional security.

Dear Sir / Madam **"WITHOUT PREJUDICE"**

Kindly arrange your surveyor to inspect our vehicle at

56 Loyang Way,

#04-04 Loyang Enterprise Building,

Singapore 508775

Contact Person : NIC - 9789 5159

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,

Ms Juliana



AP Automotive Services Pte Ltd

(CLAIMS DEPARTMENT)

ROC / GST REG NO : 202022890H

9006 Tampines Street 93 #01-202 Tampines Industrial Park A

Singapore 528840

TEL : 6970 4786

FAX : 6787 4886