

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 28 March, 2022 8:40 PM
To: assignments@lkkauto.com; Admin A; suhelmi@honda.com.sg
Subject: FW: OUR REF: SNM22D202069/C02/XE5948Y/TAYHP & YOUR REF: SND7849K, TO CONDUCT PRS & REVERT ON LIABILITY
Attachments: WhatsApp Video 2022-03-25 at 1.42.03 PM.mp4

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise HONDA to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Irene Tay
Sent: Monday, 28 March 2022 8:33 PM
To: 'suhelmi@honda.com.sg' <suhelmi@honda.com.sg>
Subject: FW: OUR REF: SNM22D202069/C02/XE5948Y/TAYHP & YOUR REF: SND7849K, TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above captioned matter and your email on the even date.

We are prepared to do a direct settlement with you.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Suhelmi Bin Suharman <suhelmi@honda.com.sg>

Sent: Monday, 28 March 2022 1:42 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D202069/C02/XE5948Y/TAYHP & YOUR REF: SND7849K, TO CONDUCT PRS & REVERT ON LIABILITY

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Dear Irene,

Kindly refer attached video footage at the point of impact.

The impact is direct at the back and my client is his lane completely whilst waiting for the front car to come into his lane.

Kindly re consider the liability.

Thank you.

Best Regards,

Suhelmi

Service Advisor

Ubi Body Repair & Paint

Honda Singapore

Kah Motor Co. Sdn. Bhd.

15, Ubi Road 4, Singapore 408610

DID/Mobile: 6846 5673/ 8100 6306

Web: www.honda.com.sg



From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Monday, 28 March 2022 1:16 PM

To: Suhelmi Bin Suharman <suhelmi@honda.com.sg>

Subject: RE: OUR REF: SNM22D202069/C02/XE5948Y/TAYHP & YOUR REF: SND7849K, TO CONDUCT PRS & REVERT ON LIABILITY

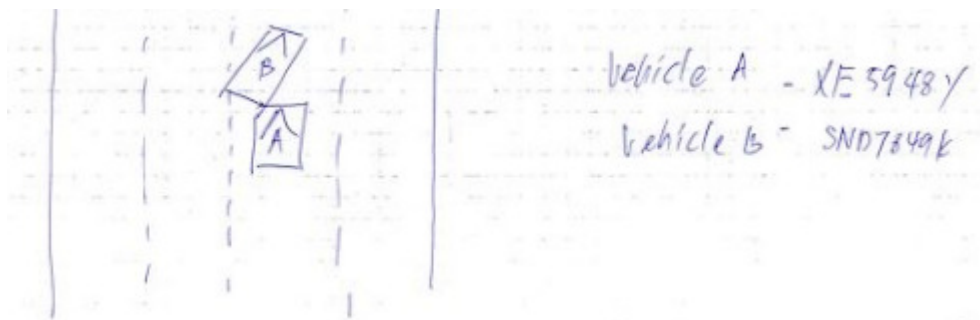
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WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Liability is unclear as our insured mentioned that your client had encroached into our insured's lane.



Please let us have your client's video footage /or evidences if any.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI

Sent: Monday, 28 March 2022 11:26 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; 'suhelmi@honda.com.sg' <suhelmi@honda.com.sg>

Subject: OUR REF: SNM22D202069/C02/XE5948Y/TAYHP & YOUR REF: SND7849K, TO CONDUCT PRS & REVERT ON LIABILITY

Without Prejudice

via email only

Dear Irene,

Please refer to the below email.

Please **conduct PRS SND7849K & revert liability** soonest possible.

Please contact our claims department **Irene Tay** at **6389 6192**, the officer in charge.

kindly quote our claim reference number when replying

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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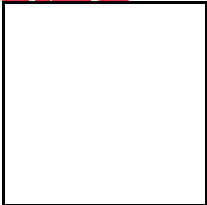
From: Suhelmi Bin Suharman <suhelmi@honda.com.sg>
Sent: Friday, March 25, 2022 3:39 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: DIRECT SETTLEMENT OF VEHICLE NO. SND7849K AGAINST XE5948Y

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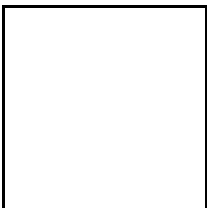
To The Officer in Charge,
Please refer the above attachment for your reference.
Kindly advise on the liability,
Your Insured vehicle number is XE5948Y, Accident Date 24/03/2022.

Thank You
Best Regards,
Suhelmi
Service Advisor
Ubi Body Repair & Paint

Honda Singapore
Kah Motor Co. Sdn. Bhd.
[Office location address]
DID/Mobile: 6846 5673/ 8100 6306
Web: www.honda.com.sg



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