

**Re: LKK/AL- PRI/nr \ CMTD2201034/THE - ACCIDENT INVOLVING SKW8914J & YN5884M ON 24 MARCH 2022 AT 13:30HRS**

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Fri 1/4/2022 4:06 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>

Dear Sir/Madam,

Enclose documents of **SKW8914J**

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Tuesday, 29 March 2022 4:44 pm

**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

**Subject:** RE: LKK/AL- PRI/nr \ CMTD2201034/THE - ACCIDENT INVOLVING SKW8914J & YN5884M ON 24 MARCH 2022 AT 13:30HRS

Dear Grace,

Thank you for the assignment.

Repairer arrange on 30.3.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.**

**Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <grace.teo@sompo.com.sg>

**Sent:** Tuesday, 29 March, 2022 11:05 AM

**To:** Daniel Mak <mak.auburnauto@gmail.com>; admin-d@lkkauto.com; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

**Subject:** LKK/AL- PRI/nr \ CMTD2201034/THE - ACCIDENT INVOLVING SKW8914J & YN5884M ON 24 MARCH 2022 AT 13:30HRS

Without Prejudice

Our Reference: CMTD2201034/THE  
Your Reference: SKW8914J

Dear Mak,

We refer to your email reply and agreed to appoint **Mr. Adrian Ling** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Adrian** to conduct the survey for **SKW8914J** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Daniel Mak <[mak.auburnauto@gmail.com](mailto:mak.auburnauto@gmail.com)>

**Sent:** Tuesday, March 29, 2022 10:50 AM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Subject:** Re: PRI/nr \ CMTD2201034/THE - ACCIDENT INVOLVING SKW8914J & YN5884M ON 24 MARCH 2022 AT 13:30HRS

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Grace,

LKK Auto Consultants

Adrian Ling

Kindly arrange for the above to do the pre-repair survey, thanks.

With Regards,

Mak

Auburn Auto Pte Ltd

+65 9773 6360

On Tue, 29 Mar 2022 at 10:41, Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Our Reference: CMTD2201034/THE

Your Reference: SKW8914J

Date: 29/03/2022

**Without Prejudice**

**EMAIL ONLY**

**OUR Email:**

**[motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)**

**Attention:**

**M/S Auburn Auto Pte Ltd**

Dear Mak,

**ACCIDENT INVOLVING YN5884M & SKW8914J ON 24.03.22**

We refer to your Notice of Accident dated 28/03/2022.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)

As spoken, we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

As requested, kindly let us have your choice of appointed surveyor from the list below.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as
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			tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Daniel Mak <[mak.auburnauto@gmail.com](mailto:mak.auburnauto@gmail.com)>

**Sent:** Monday, March 28, 2022 4:49 PM

**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>; Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING SKW8914J & YN5884M ON 24 MARCH 2022 AT 13:30HRS

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Officer-In-Charge,

We refer to the above.

We are handling the claims for our client's car:  
[SKW8914J]

The car is currently at:  
176 Sin Ming Drive,  
Sin Ming Auto Care  
#04-18 AUBURN AUTO

The other party [YN5884M] is under [SOMPO INSURANCE] Insurance.

We would like to amicably settle this directly with you.

In this regard, we would appreciate it if you could list your surveyors list for us to choose to inspect the car before our repair.

Thank you.

\*Kindly call Mak -97736360(hp) to make an Appointment

With Regards,  
Mak  
Auburn Auto Pte Ltd  
+65 9773 6360