

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 6 April 2022 5:37 PM
To: 'Irene Tay'; SUR
Cc: Claims Dept of CTI
Subject: RE: CTP Ref: --- FBR 3437 K , ROTHMAN BIN MOHAMED YUNOS ; YOUR REF: SNM22D202120C2 - CLAIMANT: ROTHMAN BIN MOHAMED YUNOS ; ACCIDENT INVOLVING MOTOR VEHICLES NO. FBR3437K & GBF4644K AT BLK 277 CHOA CHU KANG AVENUE 2 ON 27.03.2022 AT 17:28
Attachments: FBR3437K IA.pdf

Dear Irene,

Enclosed herewith preliminary advice of FBR 3437K.

Kindly assist to create claim in Merimen System.

The make & model is YAMAHA AEROX 155A.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 29 March 2022 12:44 PM
To: 'Irene Tay' <irene.tay@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: CTP Ref: --- FBR 3437 K , ROTHMAN BIN MOHAMED YUNOS ; YOUR REF: SNM22D202120C2 - CLAIMANT: ROTHMAN BIN MOHAMED YUNOS ; ACCIDENT INVOLVING MOTOR VEHICLES NO. FBR3437K & GBF4644K AT BLK 277 CHOA CHU KANG AVENUE 2 ON 27.03.2022 AT 17:28

Dear Irene,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 29 March, 2022 10:39 AM
To: Hanisah Mshukrie <hanisah@erzatileemotor.com>; assignments@lkkauto.com; Admin A <admin-

a@lkkauto.com>

Cc: Suria Suria <suria@erzatleemotor.com>; Erzat Lee <erzat@erzatleemotor.com>

Subject: RE: CTP Ref: --- FBR 3437 K , ROTHMAN BIN MOHAMED YUNOS ; YOUR REF: SNM22D202120C2 - CLAIMANT: ROTHMAN BIN MOHAMED YUNOS ; ACCIDENT INVOLVING MOTOR VEHICLES NO. FBR3437K & GBF4644K AT BLK 277 CHOA CHU KANG AVENUE 2 ON 27.03.2022 AT 17:28

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with ERZATLEE MOTOR to conduct survey.

Aside to ERZATLEE MOTOR,

Please let us have a copy of your client's GIA REPORT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hanisah Mshukrie <hanisah@erzatleemotor.com>

Sent: Tuesday, 29 March 2022 10:15 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Suria Suria <suria@erzatleemotor.com>; Erzat Lee <erzat@erzatleemotor.com>

Subject: Re: CTP Ref: --- FBR 3437 K , ROTHMAN BIN MOHAMED YUNOS ; YOUR REF: SNM22D202120C2 - CLAIMANT: ROTHMAN BIN MOHAMED YUNOS ; ACCIDENT INVOLVING MOTOR VEHICLES NO. FBR3437K & GBF4644K AT BLK 277 CHOA CHU KANG AVENUE 2 ON 27.03.2022 AT 17:28

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Irene,

We would like to appoint Kenneth Kong from LKK to be our single joint expert.

Thank you.

Best Regards,

Hanisah Mohamed Shukrie 哈尼莎

Account Manager

Erzat Lee Motor Trading Pte Ltd
Synergy@KB 25
Kaki Bukit Road 4
#03-37 Singapore 417800
E: Hanisah@erzatleemotor.com

[This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you]

On Tue, 29 Mar 2022 at 08:48, Irene Tay <irene.tay@sg.cntaiping.com> wrote:

[Internal]

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城
Taiping SG

From: Hanisah Mshukrie <hanisah@erzatileemotor.com>

Sent: Monday, 28 March 2022 5:50 pm

To: Personal Dept of China Taiping Insurance <e-personal@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Suria Suria <suria@erzatileemotor.com>; Erzat Lee <erzat@erzatileemotor.com>

Subject: Our Ref: FBR 3437 K , ROTHMAN BIN MOHAMED YUNOS ; YOUR REF: GBF4644K - CLAIMANT: ROTHMAN BIN MOHAMED YUNOS ; ACCIDENT INVOLVING MOTOR VEHICLES NO. FBR3437K & GBF4644K AT BLK 277 CHOA CHU KANG AVENUE 2 ON 27.03.2022 AT 17:28 - NOTICE FOR PRE-REPAIR INSP...

Our Ref: FBR 3437 K , ROTHMAN BIN MOHAMED YUNOS ;

YOUR REF: GBF4644K

Dear Sirs,

CLAIMANT: ROTHMAN BIN MOHAMED YUNOS

ACCIDENT INVOLVING MOTOR VEHICLES NO. FBR3437K & GBF4644K AT BLK 277 CHOA CHU KANG AVENUE 2 ON 27.03.2022 AT 17:28

NOTICE FOR PRE-REPAIR INSPECTION

We act for **ROTHMAN BIN MOHAMED YUNOS** (“our client”), owner and rider of motorcycle no. **FBR3437K**, in his claim for property damage and consequential loss and expense as a result of the above captioned road traffic accident involving your insured driver of motor vehicle no. **GBF4644K**

As a result of the accident, our client's motorcycle was damaged and he suffered other consequential losses.

Please let us know **within 2 working days** upon receipt of this notice whether you intend to conduct a pre-repair survey of our client's motorcycle. In the event that you do not respond within the stipulated timeline, our client will proceed to repair the motorcycle without further reference to you.

If you wish to conduct a survey, please liaise with **Mr Erzat at 9898 3441 & Hanisah at 8952 1184**, failing which, we will proceed accordingly.

Please note the said motorcycle can be inspected at:

Name of workshop: **Erzat Lee Motor Trading Pte Ltd**

Address: **Synergy @ Kaki Bukit 23, #01-18 Kaki Bukit Rd 4, Singapore 417801**

Contact details: **Mr Erzat at Mobile no. 9898 3441 & Hanisah at mobile no. 8952 1184**

Best Regards,

Hanisah Mohamed Shukrie 哈尼莎

Account Manager

Erzat Lee Motor Trading Pte Ltd

Synergy@KB 25

Kaki Bukit Road 4

#03-37 Singapore 417800

E: Hanisah@erzatleemotor.com

[This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you]