

## Mei Kwan (LKKAuto)

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**From:** Cheok, Lee Wai <Cheok.Leewai@aig.com>  
**Sent:** Tuesday, 29 March, 2022 4:05 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Cecilia Chong (LKK Auto); Admin A; Mavis, Chew  
**Subject:** #5731895837SG# RE: Escalating of third party bodily injury - AIG REF: tba // LKK REF: CC3/AIG22002876/Kga3 // ACC INV SJM 2164K AND SHD 9804Y ON 23.03.2022

Dear Mei Kwan,

Thank you for your referral.

We will not be assigning the case as insured is not at fault (supported by Insured's video).

*If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.*

Regards,

**Kathlyn Cheok**  
Complex Claims Examiner  
Auto Bodily Injury Claims  
AIG Asia Pacific Insurance Pte. Ltd.

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Tuesday, 29 March 2022 3:55 PM  
**To:** Mavis, Chew <Chew.Mavis@aig.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>  
**Cc:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] Escalating of third party bodily injury - AIG REF: tba // LKK REF: CC3/AIG22002876/Kga3 // ACC INV SJM 2164K AND SHD 9804Y ON 23.03.2022

**This message is from an external sender; be cautious with links and attachments.**

Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Cecilia

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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