

Our Ref: CT0322/SHC8206K/CK(st)
Date: 11.05.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 22.03.2022 INVOLVING SHC8206K & GBJ1663D ALONG 108 SIMEI ST 1

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC8206K, which was involved in the captioned accident with your insured vehicle No GBJ1663D.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,865.25
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	3,488.31
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC8206K , GBJ1663D
108 SIMEI ST 1****ON 22-Mar-22 15:05**

I / We

ONG HUA CHENG

(Hirer) NRIC No.:

SXXXX545H

and/or

(Relief) NRIC No.:

SXXXX545H

Taxi Number

SHC8206K

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

22-Mar-2022

Name of Hirer

ONG HUA CHENG

Hirer NRIC

SXXXX545H

Signature :



Address

**703 PASIR RIS DRIVE 10 #08-127
510703**

Contact No.

97280842

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVNA00069252101 Claim No : SNM22D202352/C02/GBJ1663D/TANKW

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$3,310.00**
Singapore Dollars Three Thousand Three Hundred Ten Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC8206K
Insured Vehicle No. : GBJ1663D

Date of Loss : 22/03/2022
Place of Accident : 108 SIMEI STREET 1 OPEN CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ABWIN LEASING PTE LTD
Driver Name : MOHAMED RASHID BIN MOHAMED SALEH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,310.00
	=====
TOTAL	S\$ 3,310.00
	=====

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  _____ Date : 23.6.2022

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC8206K

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
16.01.2020

CHASSIS CODE
KMHC851CVLU188961

INV. NO/DATE
91672170 05.05.2022

JOB NO.
305509843

ODOMETER READING

DATE/TIME IN
22.03.2022 15:45

Description : 3P 22.03.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2687	FRT BUMPER CTR UPR MOULDING	1	368.50	20.00	294.80
0002	04-01-0104-2685	DAYLIGHT GRILLE LH	1	93.45	20.00	74.76
0003	04-01-0104-2835	HEADLAMP LH	1	2,110.30	20.00	1,688.24
SUB-TOTAL				:		2,057.80

JOB NATURE

0001	PB	PANEL BEATING	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	17-01	CHECK ALL LIGHTING	20.00	20.00
SUB-TOTAL			:	620.00

1) WHIST TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER DAMAGE TO CUSTOMERS' AND VEHICLES ARE DRIVEN AND TESTED DURING REPAIRS.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE DELIVERED TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR EACH PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91672170	2,865.25	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC8206K

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
16.01.2020

CHASSIS CODE
KMHC851CVLU188961

INV. NO/DATE
91672170 05.05.2022

JOB NO.
305509843

ODOMETER READING

DATE/TIME IN
22.03.2022 15:45

Items total		2,677.80
Add GST @	7.000 %	187.45
Invoice amount		2,865.25

Issued by : KATHERINETAN 05.05.2022 11:08:52
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

WE SHALL EXERCISE ALL REASONABLE PRECAUTION AGAINST FIRE, THEFT AND ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO LIABILITY FOR LOSS OF OR DAMAGE TO OTHER PROPERTY & BELONGINGS TO CUSTOMERS AND VEHICLES ARE DRIVEN AND KEPT AT CUSTOMER'S RISK.

CUSTOMER SHALL INSURE THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY IN NOTICE WRITTEN TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHK No.
8010012	91672170	2,865.25	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22030333

Date: 29 April 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 22/03/2022 @ 15:05 hrs
ALONG 108 SIMEI ST 1
INVOLVING GBJ1663D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8206K** (the "Taxi"). The Taxi was hired to **ONG HUA CHENG IC NO SXXXX545H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO								FROM	TO
198	620am	400am	18/3/22	A	208	728			218	730am	409pm
216	620am	300pm	19/3/22	Chapman	208	901			174	2100am	840am
101	730am	1030am	19/3/22	A	209	062			161	1000am	500pm
228	260am	820am	20/3/22	Chapman	209	311			249	240am	930am
201	900am	400pm	20/3/22	A	209	488			177	1000am	315pm
248	210am	925am	21/3/22	A	209	706			217	620am	300
129	930am	14pm	22/3/22	A						620am	
276	630am	307pm	22/3	Accident					1548	1548	
224	730am	400pm	24/3	Repair		LY			Out		1215
215	740am	300pm									
209	740am	300pm									

SFC 8206K

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	22 Mar 2022 / 16:38:31		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	GBJ1663D		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENHKM1 - HOW KEEN MENG ROGER	Business Transaction Reference No.:	20220322163831432709
Search Date / Time:	22 Mar 2022 15:05:00		
Insurance Company:	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD		
Information displayed is correct as at the log date and time.			

[Enquire Related Logs](#)

[Back to List](#)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 23 May 2022 10:32 AM
To: claims@abwinleasing.sg
Subject: Claim Notification -ACCIDENT INVOLVING GBJ 663D(CHINA TAIPING) AND SHC 8206K AT/ALONG SIMEI STREET 1, CARPARK ON 22/03/2022

23 May 2022

ABWIN LEASING PTE LTD

[By Email Only]

Driver: MOHAMED RASHID BIN MOHAMED SALEH

Dear Sir/Madam,

You Ref: GBJ1663D

Our Ref: CC3/CTI22002873/Vpa3

ACCIDENT INVOLVING GBJ 1663D(CHINA TAIPING) AND SHC 8206K AT/ALONG SIMEI STREET 1, CARPARK ON 22/03/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC8206K against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your driver's favour as he reversed out from parking lot and collided with third party who was driving straight. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Kindly assist to do addendum on you own vehicle number in GIA report. Your vehicle number should be GBJ1663D instead of GBJ663D.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission 14/05/2022 10:18 (SGT)
Date of Accident 22/03/2022 15:15 (SGT)
Exact Location of Accident Simei Street 1, Singapore
Additional Location Information SIMEI STREET 1, CARPARK
Country/State of Loss Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number **GBJ663D**

INSURED/POLICYHOLDER

Is company? Yes
Name Of Registered Owner ABWIN LEASING PTE LTD
Company Reg No 201223082Z
Email Address claims@abwinleasing.sg
Mobile Phone No (Phone) +65-67499699
Alternative Phone No (Office) +65-67499699

VEHICLE PARTICULARS

Manufacturer Toyota
Model Hiace
Variant TOYOTA HIACE VAN TURBO 5DR MT
Exact purpose for which vehicle was being used at time of accident Employment
Are you claiming under your own insurance policy for repair to your vehicle? No - Reporting only
Vehicle Category Commercial vehicle
Transmission Manual
CC 2962

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 23 June 2022 5:10 PM
To: 'Billy Tan'
Cc: Claims Dept of CTI; Admin A
Subject: RE: [Seek Mandate] - SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$3,310.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 21 June 2022 3:39 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

[Confidential]

Hi Hsiao Tong,

Agreed to your advised to settle up to \$3,398.31(all in).

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, June 08, 2022 11:13 AM

To: Billy Tan <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D202352/C02/GBJ1663D/TANKW**

LKK ref : CC3/CTI22002873/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBJ1663D(CHINA TAIPING) AND SHC8206K(TP) ON 22/03/2022

We refer to the above matter.

The accident occurred when our insured driver reversed out from parking lot and collided with third party who was on main driveway. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,398.31(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,955.45	\$ 2,865.25 (\$2,677.80 + 7%GST)
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 4,578.51	<u>\$ 3,398.31</u>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Billy Tan <billy.tan@sg.cntaiping.com>

Sent: Thursday, 19 May 2022 10:01 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

[Confidential]

Hi Hsiao Tong,

Attached is the GIA report, password will be OI vehicle all in CAP.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, May 13, 2022 5:41 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Billy,

Attached is a copy of third party video footage for your reference.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 12 May 2022 1:12 PM

To: Billy Tan <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

Dear Billy,

Noted. Attached LOD for your perusal please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Billy Tan <billy.tan@sg.cntaiping.com>

Sent: Thursday, 12 May, 2022 11:57 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

Hi Mei Kwan,

Had send final letter to OI, OI yet to file report for the above mention accidents.

Thanks.
Regards

Billy Tan

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, May 11, 2022 1:56 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Billy,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 6 April, 2022 6:00 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Subject: O/R: SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D202352/C02/GBJ1663D/TANKW.

Dear Billy,

Pls revert LKK.

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 4 April 2022 11:09 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8206K at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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