

Hsiao Tong (LKKAuto)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 21 June 2022 3:39 PM
To: Hsiao Tong (LKKAuto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [Seek Mandate] - SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

[Confidential]

Hi Hsiao Tong,

Agreed to your advised to settle up to \$3,398.31(all in).

Thanks

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, June 08, 2022 11:13 AM

To: Billy Tan <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

[Confidential]

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Your ref: **SNM22D202352/C02/GBJ1663D/TANKW**

LKK ref : CC3/CTI22002873/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBJ1663D(CHINA TAIPING) AND SHC8206K(TP) ON 22/03/2022

We refer to the above matter.

The accident occurred when our insured driver reversed out from parking lot and collided with third party who was on main driveway. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,398.31(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,955.45	\$ 2,865.25 (\$2,677.80 + 7%GST)
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 4,578.51	<u>\$ 3,398.31</u>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Billy Tan <billy.tan@sg.cntaiping.com>

Sent: Thursday, 19 May 2022 10:01 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

[Confidential]

Hi Hsiao Tong,

Attached is the GIA report, password will be OI vehicle all in CAP.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, May 13, 2022 5:41 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

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Hi Billy,

Attached is a copy of third party video footage for your reference.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 12 May 2022 1:12 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

Dear Billy,

Noted. Attached LOD for your perusal please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Billy Tan <billy.tan@sg.cntaiping.com>

Sent: Thursday, 12 May, 2022 11:57 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

Hi Mei Kwan,

Had send final letter to OI, OI yet to file report for the above mention accidents.

Thanks.

Regards

Billy Tan

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, May 11, 2022 1:56 PM

To: Billy Tan <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

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Dear Billy,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 6 April, 2022 6:00 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D202352/C02/GBJ1663D/TANKW.

Dear Billy,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 4 April 2022 11:09 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8206K at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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