

Mei Kwan (LKKAUTO)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Thursday, 19 May, 2022 10:01 AM
To: Hsiao Tong (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF - CC3/CTI22002873/Vpa3) on 22/03/2022
Attachments: SA1M225E0001_14-05-2022_101834.pdf
Categories: HMK

[Confidential]

Hi Hsiao Tong,

Attached is the GIA report, password will be OI vehicle all in CAP.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, May 13, 2022 5:41 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

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Hi Billy,

Attached is a copy of third party video footage for your reference.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 12 May 2022 1:12 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

Dear Billy,

Noted. Attached LOD for your perusal please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Billy Tan <billy.tan@sg.cntaiping.com>

Sent: Thursday, 12 May, 2022 11:57 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

Hi Mei Kwan,

Had send final letter to OI, OI yet to file report for the above mention accidents.

Thanks.

Regards

Billy Tan

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, May 11, 2022 1:56 PM

To: Billy Tan <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

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Dear Billy,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 6 April, 2022 6:00 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202352/C02/GBJ1663D/TANKW / FW: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D202352/C02/GBJ1663D/TANKW.

Dear Billy,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 4 April 2022 11:09 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ1663D (OI : CTI - TBA) and SHC8206K (TP : LKK REF -CC3/CTI22002873/Vpa3) on 22/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8206K at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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