

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 29 March, 2022 10:02 AM
To: claims@garage13.com.sg; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D202103/C02/XE2502U/TANCHC & YOUR REF: SJQ 9000H TO CONDUCT PRS

WITHOUT PREJUDICE
SAVE AS TO COST

Dear Ms Merina,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis at **Garage 13 Pte Ltd**.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: claims@garage13.com.sg <claims@garage13.com.sg>
Sent: Tuesday, 29 March 2022 9:38 AM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D202103/C02/XE2502U/TANCHC & YOUR REF: SJQ 9000H TO CONDUCT PRS

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WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoyp Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Warmest Regards,

Merina Chia
Garage 13 Pte Ltd
T : +65 9091 0013
A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 29 March 2022 7:55 am
To: claims@garage13.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D202103/C02/XE2502U/TANCHC & YOUR REF: SJQ 9000H TO CONDUCT PRS

Without Prejudice

Our reference: SNM22D202103/C02/XE2502U/TANCHC

Your reference: SJQ 9000H

Dear Sirs,

ACCIDENT INVOLVING XE2502U & SJQ 9000H ON 25/03/2022

We refer to your email of 28/03/2022.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant’s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant’s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 28 March 2022 6:49 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; claims@garage13.com.sg

Subject: OUR REF: SNM22D202103/C02/XE2502U/TANCHC & YOUR REF: SJQ 9000H TO CONDUCT PRS

**Without Prejudice
via email only**

Dear Jacqueline,

Please refer to the below email.

Please **conduct PRS SJA9000H** soonest possible. (Our Insured has not filed SAS Report).

Please contact our claims department **Jacqueline Tan** at **6389 6185**, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: claims@garage13.com.sg <claims@garage13.com.sg>

Sent: Monday, March 28, 2022 11:01 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: sales@garage13.com.sg

Subject: NOA - ACCIDENT INVOLVING SJQ 9000H & XE 2502U ALONG KPE AFTER TAMPINES ROAD EXIT ON 25.03.2022 AT 1815HRS

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WITHOUT PREJUDICE

Dear Sir / Mdm,

Attached herewith the Notification of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Warmest Regards,

Merina Chia

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875