

Our Ref: CC0322/SHC7798A/CK(st)
Date: 05.05.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 22.03.2022 INVOLVING SHC7798A & SNC2267C ALONG WOODLANDS INDUSTRIAL PARK E5

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHC7798A, which was involved in the captioned accident with your insured vehicle No SNC2267C.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,330.65
2. Loss of Rental	3 days x S\$ 128.40	S\$	385.20
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,957.85
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC7798A , SNC2267C
WOODLANDS INDUSTRIAL PARK E5****ON 22-Mar-22 18:00**

I / We

SAMAD BIN JANTAN

(Hirer) NRIC No.:

SXXXX020F

and/or

(Relief) NRIC No.:

SXXXX020F

Taxi Number

SHC7798A

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

23-Mar-2022

Name of Hirer

SAMAD BIN JANTAN

Hirer NRIC

SXXXX020F

Signature :



Address

**118 YISHUN RING RD #07-671
760118**

Contact No.

90293965

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00049442200 Claim No : SNM22D202216/C02/SNC2267C/TANKW

Claimant : CITYCAB PTE LTD

Amount : **S\$1,689.45**
SINGAPORE DOLLAR ONE THOUSAND SIX HUNDRED EIGHTY NINE AND
CENTS FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC7798A

Insured Vehicle No. : SNC2267C

Date of Loss : 22/03/2022

Place of Accident : WOODLANDS INDUSTRIAL PARK E5

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHONG EN TING

Driver Name : CHONG EN TING

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,330.65
(3) Loss of Use /Rental/Earning	S\$	356.80
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,689.45
	=====	

Claimant Name : CityCab Pte Ltd

NRIC No : 1XXXXX839G

Signature : 

Date : 4.5.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC7798A

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
22.10.2019

CHASSIS CODE
KMHC851CVLU180906

INV. NO/DATE
91670252 28.04.2022

JOB NO.
305509899

ODOMETER READING

DATE/TIME IN
23.03.2022 11:55

Description : 3P 22.03.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	28-01-0104-2029	VEHICLE NUMBER PLATE REAR	1	55.00	0.00	55.00
0002	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0004	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
SUB-TOTAL				:		613.60

JOB NATURE

0001	PB	PANEL BEATING-SHC7798A	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	L	R/I REVERSE SENSORS	30.00	30.00

WHILE MAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE TO OTHERS OR TO THE CUSTOMER'S VEHICLES AND CONTENTS THEREIN. CUSTOMER'S INSPECTION OF THE VEHICLE IS IMMEDIATELY UPON DELIVERY AND SIGNATURE OF THE CUSTOMER'S RECEIPT. IN WITNESS WHEREOF, THE COMPANY OF ANY COMPANY'S CONTRACTOR, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED BY THE CUSTOMER. A DISCOUNT OF 10% PER MONTH WILL BE GRANTED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR A PERIOD OF 6 MONTHS. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91670252	1,330.65	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC7798A

**MAKE
HYUNDAI**

MODEL
IONIQ(G3)

DATE OF REG
22.10.2019

CHASSIS CODE
KMHC851CVLU180906

INV. NO/DATE
91670252 28.04.2022

JOB NO.
305509899

ODOMETER READING

DATE/TIME IN
23.03.2022 11:55

[illegible]

Items total		1,243.60
Add GST @	7.000 %	87.05
Invoice amount		1,330.65

Issued by : CHEWBEELENG 28.04.2022 13:06:36
Repair type : CFS0/57/57
Payment Type/Term: /Credit 30 days

Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91670252	1,330.65	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CC22030346



Date: 28 April 2022

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 22/03/2022 @ 18:00 hrs
ALONG WOODLANDS INDUSTRIAL PARK E5
INVOLVING SNC2267C

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7798A** (the "Taxi"). The Taxi was hired to **SAMAD BIN JANTAN IC NO SXXXX020F** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$128.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SNC2267C

Date of Accident

22/03/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **19/02/2022 - 18/02/2023**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **23/03/2022 14:38****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

84C-7798A

[illegible]

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Friday, 27 January 2023 11:45 AM
To: entinggg@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SNC2267C (CHINA TAIPING) AND SHC7798A AT/ALONG WOODLANDS INDUSTRIAL PARK E5 ON 22/03/2022

Our Ref: CC3/CTI22002871/Vga3

Insured Name : Chong En Ting
Insured Driver : Chong En Ting

Dear Sir/Madam,

ACCIDENT INVOLVING SNC2267C (CHINA TAIPING) AND SHC7798A AT/ALONG WOODLANDS INDUSTRIAL PARK E5 ON 22/03/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHC7798A** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Monday, 24 April 2023 12:51 am
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D202216/C02/SNC2267C/TANKW / FW: Direct Settlement - Accident Involving SNC2267C (OI : CTI - TBA) and SHC7798A (TP : LKK REF - CC3/CTI22002871/Vga3) on 22/03/2022

Dear Ezlyna,

The summary is as follows: -

	Amount Claimed	Amount Revised	Mandate
1. Cost of Repair	\$ 2,240.96	\$ 1,330.65 w/GST (PBP)	\$ 1,330.65 w/GST
2. Loss of Rental (3 days x \$128.40)	\$ 385.20	\$ 385.20	\$256.80 - \$385.20 (mileage card)
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)	\$100 - \$150.00 (2)
4. LTA Search fee	\$ 2.00	\$ 2.00	\$ 2.00
Total	\$ 2,868.16	\$ 1,867.85	

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Thursday, April 20, 2023 12:00 PM
To: Lynn Khong <lynn.khong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} / YR REF: SNM22D202216/C02/SNC2267C/TANKW / FW: Direct Settlement - Accident Involving SNC2267C (OI : CTI - TBA) and SHC7798A (TP : LKK REF - CC3/CTI22002871/Vga3) on 22/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D202216/C02/SNC2267C/TANKW

LKK ref : CC3/CTI22002871/Vga3

Dear Lynn,

ACCIDENT INVOLVING SNC2267C (CHINA TAIPING) AND SHC7798A (TP) ON 22/03/2022

We refer to the above matter.

It is an accident under BOLA 27. OI rear ended TP. (Pls find enclosed video footage.) We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$1,867.85 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,240.96	\$ 1,330.65 w/GST (PBP)
2. Loss of Rental (3 days x \$128.40)	\$ 385.20	\$ 385.20
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)
4. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 2,868.16	<u>\$ 1,867.85</u>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, October 3, 2022 12:08 PM

To: Lynn Khong <lynn.khong@sg.cntaiping.com>; CS A Team <cs-a@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202216/C02/SNC2267C/TANKW / FW: Direct Settlement - Accident Involving SNC2267C (OI : CTI - TBA) and SHC7798A (TP : LKK REF - CC3/CTI22002871/Vga3) on 22/03/2022

Dear Lynn,

Please find attached as requested.

We will seek mandate soonest.

Hi CS team,

Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Date: Sun, 02 Oct 2022 22:27 +0800
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: SNM22D202216/C02/SNC2267C/KHONGLH - Direct Settlement - Accident Involving SNC2267C (OI) and SHC7798A (TP : LKK REF - CC3/CTI22002871/Vga3) on 22/03/2022
Attachments: 1 (Access the files in Attachments panel)

Dear Mei Kwan,

Please find OI SAS attached.

Kindly advise any IA and/or status.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Monday, 6 June 2022 2:57 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: SNM22D202216/C02/SNC2267C/TANKW / FW: Direct Settlement - Accident Involving SNC2267C (OI : CTI - TBA) and SHC7798A (TP : LKK REF - CC3/CTI22002871/Vga3) on 22/03/2022

Hi Mei Kwan,

Attached is OI GIA report, password will be OI veh in caps.

Thanks

Regards
Billy Tan