

India International Insurance Pte Ltd

27/6/2022

64 Cecil Street
#04-02, #05-02, #06-02
IOB BuildingAttn: HSIAO TONG
Motor Claims Dept**LETTER OF DEMAND**

Our Ref : SGZ6937M (1112) Your Ref : -

Dear Sir,

VEHICLE # : SGZ6937M
ACCIDENT INVOLVING : SGZ6937M & SMR3647R ALONG CTE TOWARDS CITY ON 27/3/22

COST OF REPAIR	\$3,300.00	(As agreed)
LOSS OF USE	\$1,040.00	{10 work days + 2 weekends + 1 day prs} x \$80
LTA & GIA SEARCH	\$65.45	
TOWING	\$60.00	

COST OF REPAIR ADD GST 7% \$231.00

TOTAL \$4,696.45

Four Thousand Six Hundred Ninety-Six Singapore Dollars and Forty-Five Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .For your prompt payment.
Thank you.Yours faithfully,
Ryder Auto Pte Ltd Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 27/3/2022 INVOLVING SGZ6937M SMR3647R SME497U

ALONG / AT

CTE TOWARDS CITY BEFORE LORONG CHUAN EXIT

I/We TAN ENG HOCK (NRIC No. S0079126A)

of 57 woodsville close s(357790)

1. The owner of motor vehicle no. SGZ6937M hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 27/3/2022



Signature of owner

(Company's stamp – if any)



Signature of Witness

Name of Witness

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2022D0001763
Claimant Ref: SGZ6937M

We/I, RYDER AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,400.00 (Global Sum) (repair cost), S\$ _____ (loss of use/rental), S\$ _____ (search fee), vehicle no. SGZ6937M that was damaged pursuant to the accident which occurred on 27/03/2022 (date) at CTE TWDS CITY BEFORE LORONG CHUAN EXIT (location) involving vehicle no. SMR3647R (insured vehicle). This is pursuant to the inspection conducted on 28/03/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN ENG HOCK ("the third party claimant") of vehicle no. SGZ6937M to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SGZ6937M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,400.00 to Ryder Auto Pte Ltd

Dated this 10 day of 8 20 22

CLAIMANT:

Signature:


Ryder Auto Pte Ltd

Signed by "the workshop" (with chop)

Name:

Ryder Auto Pte Ltd

NRIC:

201635107M

Address:

2 Kaki Bukit Ave 2

#02-19 Autohub @Kaki Bukit S(417921)

Nationality:

Occupation:

WITNESS:

Signature:

 LUP

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.

2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

India International Insurance Pte Ltd

27/6/2022

64 Cecil Street

#04-02, #05-02, #06-02

IOB Building

Attn: HSIAO TONG

Motor Claims Dept

TAX INVOICE

Our Ref : SGZ6937M (1112) Your Ref : -

Dear Sir,

VEHICLE # : SGZ6937M

ACCIDENT INVOLVING : SGZ6937M & SMR3647R ALONG CTE TOWARDS CITY ON 27/3/22

COST OF REPAIR \$3,300.00 (As agreed)

COST OF REPAIR ADD GST 7% \$231.00

TOTAL \$3,531.00

Three Thousand Five Hundred Thirty-One Singapore Dollars Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd



Ryder Auto Pte Ltd

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Mar 2022 / 17:07:25

Receipt Date/Time : 27 Mar 2022 / 17:07:24

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220327-001074

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SMR3647R As at 27 Mar 2022/14:35:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SMR3647R Enquiry Fee 20220327170706320569	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	90xsx86d		Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: gears-support@shift-technology.com

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

RYDER AUTO PTE LTD - PHILENE LEE
WEI LING

Invoice Number
GR-2022-001189

Invoice Issue Date
30 Mar 2022

Invoice Due Date
06 Apr 2022

Total Amount (S\$) 27.10
Total GST 7.00% (S\$) 1.90
Total Amount Incl. of GST (S\$) 29.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	29/03/2022,27/03/2022,SGZ6937M,SMR3647R	27.10	1.90	29.00
		Total Amount (S\$)		27.10
		Total GST 7.00% (S\$)		1.90
		Total Amount Incl. of GST (S\$)		29.00

***This is a computer generated document.
No signature is required.***

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Mar 2022 22:39	Clim Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	28 Mar 2022 22:39	Clim Veh Model Changed	(203311) TOYOTA COROLLA ALTIS 1.6 (A).	[A] HOW MEI KWAN
3	28 Mar 2022 22:39	Clim Created	Reg No: SGZ6937M. Acct Date: 2022/03/27. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Ryder Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	28 Mar 2022 22:39	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	28 Mar 2022 22:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/06	[A] HOW MEI KWAN
6	28 Mar 2022 22:39	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	28 Mar 2022 22:39	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	28 Mar 2022 22:39	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
9	30 Mar 2022 11:01	Clim Dtl Modified	Claimant's Name: - -> TAN ENG HOCK. Claimant's ID: -> S0079126A.	[A] HOW MEI KWAN
10	30 Mar 2022 11:01	Clim Registration Modified	Acct Time:00:00:00->15:00:00.	[A] HOW MEI KWAN
11	30 Mar 2022 11:01	Clim Veh Model Changed	(203311) -> (204475) TOYOTA COROLLA AXIO 1.5 X (A).	[A] HOW MEI KWAN
12	31 Mar 2022 11:08	Adj Mandate Request	Cur Req:0.00:PODS Liability: 100% (B28) SMR3647R(Insured) -> SGZ6937M(3rd Party) -> SME497U	[A] CHEW HSIAO TONG
13	31 Mar 2022 19:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/06. Mandate Remarks: Dear Sir, liability is not in our favour. We are keen on direct settlement. Thank you	[I] Derrick Tan Ming Chye
14	31 Mar 2022 19:31	Adj Mandate Set	Approved:0.00:Dear Sir, liability is not in our favour. We are keen on direct settlement. Thank you	[I] Derrick Tan Ming Chye
15	11 Apr 2022 18:31	Clim Registration Modified	Excess: -> 1500.00.	[I] Natalia Lim
16	11 Apr 2022 18:31	Clim Registration Modified	Acct Time:15:00:00->14:00:00.	[I] Natalia Lim
17	23 May 2022 11:22	Clim Veh Model Changed	(204475) -> (206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[] Merimen Administrator
18	27 Jun 2022 09:41	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/04/06. Mandate Remarks: Dear Sir, please provide updates on the direct settlement. Thank you	[I] Derrick Tan Ming Chye
19	27 Jun 2022 09:41	Adj Mandate Set	Approved:0.00:Dear Sir, please provide updates on the direct settlement. Thank you	[I] Derrick Tan Ming Chye
20	27 Jul 2022 08:57	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
21	27 Jul 2022 08:57	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
22	27 Jul 2022 08:57	Clim Dtl Modified	JPJ Reg. Date: -> 2007/11/13.	[A] JOANNE LEE KHANG MIN
23	27 Jul 2022 08:57	Clim Details Notified		[A] JOANNE LEE KHANG MIN
24	28 Jul 2022 08:50	Clim Veh Model Changed	(206252) -> (205210) TOYOTA AXIO 1.5 (A).	[A] CHEW HSIAO TONG
25	28 Jul 2022 08:54	Adj Mandate Request	Cur Req:4407.45:PODS Liability: 100%(B28) *Quantum: (a)CORw/GST: \$3,531.00 + (b)LOU(13days x \$60.00): \$780.00 + (c)Search fee: \$36.45 (d)Towing Fee:\$60.00 = Total: \$4,407.45 *Vehicle Model: Toyota Axio (1496cc) *10recommendation repair days + 25u	[A] CHEW HSIAO TONG
26	28 Jul 2022 09:54	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/04/06. Mandate Remarks: Dear Sir, please proceed with direct settlement. Thank you	[I] Derrick Tan Ming Chye

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	2022 09:54	28 Jul Adj Mandate Set	Approved:4407.45:Dear Sir, please proceed with direct settlement. Thank you	[I] Derrick Tan Ming Chye
28	2022 18:18	08 Aug Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/04/06. Mandate Remarks: Dear Sir, please provide updates for this related claim. Thank you	[I] Derrick Tan Ming Chye
29	2022 18:18	08 Aug Adj Mandate Set	Approved:0.00:Dear Sir, please provide updates for this related claim. Thank you	[I] Derrick Tan Ming Chye
30	2022 15:18	10 Aug Adj Mandate Request	Cur.Req:4400.00:Hi, we have settled the matter at g/s \$4,400.00(all-in) with 3rd party.	[A] CHEW HSIAO TONG
31	2022 15:48	10 Aug Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/04/06. Mandate Remarks: Dear Sir, please submit the documents for us to effect payment. Thank you	[I] Derrick Tan Ming Chye
32	2022 15:48	10 Aug Adj Mandate Set	Approved:4400.00:Dear Sir, please submit the documents for us to effect payment. Thank you	[I] Derrick Tan Ming Chye

Date From
Date To
Audit Type **Go**

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2777927	29 Mar 2022 14:33:27	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SGZ6937M	SMR3647R	11.00
2822101	27 Jul 2022 08:57:58	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGZ6937M	SMR3647R	11.00