

Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 28 March, 2022 9:50 AM
To: Ganesh; Claims Dept of CTI; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments'
Cc: 'info@carsmith'; 'Anna Er'; Tan Kah Leong
Subject: RE: SNM22D202059/C02/XE6010X/THAMYL / RE: PRI - OUR VEH: GBD9598M
OUR REF: JLC.2022.3464.PD YR REF: TO BE ADVISED YR VEH:
XE6010X - CHINATAIPING // XE5771P - NTUC

Without Prejudice
Save as to Cost

Hi Ganesh

We do not agree with your choice of surveyor.

We will appoint LKK to conduct PRS.

Hi LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Ganesh <executive@johnlawchambers.com>
Sent: Monday, March 28, 2022 9:45 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; mtcl@income.com.sg; 'MTSurvey' <MTSurvey@income.com.sg>

Cc: 'info@carsmith' <info@carsmith.biz>; 'Anna Er' <ADMIN@JOHNLAUNCHAMBERS.COM>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: SNM22D202059/C02/XE6010X/THAMYL / RE: PRI - OUR VEH: GBD9598M OUR REF: JLC.2022.3464.PD
YR REF: TO BE ADVISED YR VEH: XE6010X - CHINATAIPING // XE5771P - NTUC

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WITHOUT PREJUDICE

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· **UNITED APPRAISAL MANAGEMENT PTE LTD**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC
133 NEW BRIDGE ROAD,
#17-09, CHINATOWN POINT
SINGAPORE 059413.
TEL: 65926983
DID: 88201591
FAX: 65926985

- **We have relocated, kindly update our latest address in your system.**

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From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Friday, 25 March 2022 10:36 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Ganesh' <executive@johnlawchambers.com>; mtcl@income.com.sg; 'MTSurvey' <MTSurvey@income.com.sg>

Cc: 'info@carsmith' <info@carsmith.biz>; Anna Er <ADMIN@JOHNLAUNCHAMBERS.COM>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: SNM22D202059/C02/XE6010X/THAMYL / RE: PRI - OUR VEH: GBD9598M OUR REF: JLC.2022.3464.PD
YR REF: TO BE ADVISED YR VEH: XE6010X - CHINATAIPING // XE5771P - NTUC

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, March 25, 2022 3:26 PM

To: 'Ganesh' <executive@johnlawchambers.com>; mtcl@income.com.sg; 'MTSurvey' <MTSurvey@income.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: 'info@carsmith' <info@carsmith.biz>; Anna Er <ADMIN@JOHNLAUNCHAMBERS.COM>

Subject: O/R: SNM22D202059/C02/XE6010X/THAMYL / RE: PRI - OUR VEH: GBD9598M OUR REF: JLC.2022.3464.PD
YR REF: TO BE ADVISED YR VEH: XE6010X - CHINATAIPING // XE5771P - NTUC

Without Prejudice
Save as to costs

Dear Pauline,

Please conduct PRS for GBD9598M .

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Ganesh <executive@johnlawchambers.com>

Sent: Friday, 25 March 2022 12:25 PM

To: mtcl@income.com.sg; 'MTSurvey' <MTSurvey@income.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'info@carsmith' <info@carsmith.biz>; Anna Er <ADMIN@JOHNLAUNCHAMBERS.COM>

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OUR REF: JLC.2022.3464.PD

YR REF: TO BE ADVISED

OUR VEH: GBD9598M

YR VEH: XE6010X – CHINATAIPING // XE5771P – NTUC

DOA: 22.03.2022

LOC: PIE TUAS LANE 5

25.03.2022

NTUC INCOME INSURANCE CO-OPERATIVE LTD

73 BRAS BASAH ROAD
NTUC INCOME CENTRE
SINGAPORE 189557.

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON RD,
#16-00 SPRINGLEAF TOWER,
SINGAPORE 079909.

**ACCIDENT INVOLVING MOTOR VEHICLES GBD9598M AND XE6010X(CHINATAIPING) & XE5771P(NTUC)
ALONG PIE TUAS LANE 5 ON 22.03.2022.**

Dear Sir/Madam,

We act for the owner of the vehicle no. **GBD9598M.**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

CARSMITH PRIVATE LIMITED

13 KAKI BUKIT ROAD 4
#01-20 BARTLEY BIZ CENTRE
SINGAPORE 417807
PERSON-IN-CHARGE: ALEX / DANIEL
MOBILE NUMBER: 9091 0000 / 9385 8911

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at 6592 6983 or email us

at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC
133 NEW BRIDGE ROAD,
#17-09, CHINATOWN POINT
SINGAPORE 059413.
TEL: 65926983
DID: 88201591
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