

## Meng Yan (LKK Auto)

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**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Monday, 28 March, 2022 12:01 PM  
**To:** Ms Goh; 'SUR'; assignments@lkkauto.com  
**Cc:** Claims Dept of CTI; Irene Tan; Tan Ling Ling; Emma Wong  
**Subject:** RE: OUR REF: SNM22D202088/C02/GBL6298G/TANKW & YOUR REF: SMH4705C TO CONDUCT PRS

[Confidential]

Dear Ms Goh,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Ms Goh <msgoh@iaconsultingsg.com>  
**Sent:** Monday, 28 March 2022 11:57 AM

**To:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Emma Wong <emma@iaconsultingsg.com>

**Subject:** RE: OUR REF: SNM22D202088/C02/GBL6298G/TANKW & YOUR REF: SMH4705C TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 28.03.2022

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Best regards,  
Ms Goh  
For and On behalf of Triple-T Automobile  
+65 6385 1171

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---- On Mon, 28 Mar 2022 11:53:19 +0800 **Tan Kian Wei Billy** <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)> wrote ----

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

**ACCIDENT INVOLVING GBL6298G & SMH4705C on 25/03/2022**

We refer to your email of 25/03/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, 28 March 2022 11:48 AM  
**To:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; 'msgoh@iaconsultingsg.com' <[msgoh@iaconsultingsg.com](mailto:msgoh@iaconsultingsg.com)>  
**Subject:** OUR REF: SNM22D202088/C02/GBL6298G/TANKW & YOUR REF: SMH4705C TO CONDUCT PRS

**Without Prejudice  
via email only**

Dear Billy,

Please refer to the below email.

Please **conduct PRS SMH4705C** soonest possible.

Please contact our claims department **Billy Tan** at **6389 6175**, the officer in charge.

**\*kindly quote our claim reference number when replying\***

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Ms Goh <[msgoh@iaconsultingsg.com](mailto:msgoh@iaconsultingsg.com)>

**Sent:** Friday, March 25, 2022 3:47 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Irene Tan <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>; Tan Ling Ling <[candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)>; Emma Wong <[emma@iaconsultingsg.com](mailto:emma@iaconsultingsg.com)>

**Subject:** ACCIDENT INVOLVING SMH4705C AND GBL6298G ALONG SYED ALWI ROAD ON 25.03.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,

Ms Goh

For and On behalf of Triple-T Automobile

+65 6385 1171