

Meng Yan (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Friday, 25 March, 2022 6:10 PM
To: 'claims@garage13.com.sg'; 'assignments'
Cc: 'sales@garage13.com.sg'
Subject: RE: NOA - ACCIDENT INVOLVING SNE 1888G & SKD 6314D ALONG ANG MO KIO AVE 8 TOWARDS ANG MO KIO AVE 6 ON 24.03.2022 AT 1500HRS // EQI REF: DM22HO00453/JT
Attachments: SNE1888G - EQ - 24032022.pdf; SNE 1888 G IMPACT VF.mp4

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sirs,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: claims@garage13.com.sg <claims@garage13.com.sg>

Sent: Friday, 25 March 2022 3:10 PM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: sales@garage13.com.sg

Subject: RE: NOA - ACCIDENT INVOLVING SNE 1888G & SKD 6314D ALONG ANG MO KIO AVE 8 TOWARDS ANG MO KIO AVE 6 ON 24.03.2022 AT 1500HRS // EQI REF: DM22HO00453/JT

WITHOUT PREJUDICE

Dear Sir,

Attached our client's video footage as requested.

Video footage clearly shows that your insured's vehicle rolled back and collided onto our clients vehicle.

Please kindly arrange survey soonest.

Thank you.

Warmest Regards,

Merina Chia

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Friday, 25 March 2022 3:01 pm

To: 'claims@garage13.com.sg' <claims@garage13.com.sg>

Cc: sales@garage13.com.sg

Subject: RE: NOA - ACCIDENT INVOLVING SNE 1888G & SKD 6314D ALONG ANG MO KIO AVE 8 TOWARDS ANG MO KIO AVE 6 ON 24.03.2022 AT 1500HRS // EQI REF: DM22HO00453/JT

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Sirs,

Any video footage? Our insured reported your client HTR her vehicle. Conflicting statements.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

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A Member of Citystate



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From: claims@garage13.com.sg <claims@garage13.com.sg>

Sent: Friday, 25 March 2022 2:26 PM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: motor claims <motorclaims@eqinsurance.com.sg>; sales@garage13.com.sg

Subject: RE: NOA - ACCIDENT INVOLVING SNE 1888G & SKD 6314D ALONG ANG MO KIO AVE 8 TOWARDS ANG MO KIO AVE 6 ON 24.03.2022 AT 1500HRS

WITHOUT PREJUDICE

Dear Sir,

Please appoint "**LKK Auto Consultants**" for the survey.

Thank you.

Warmest Regards,

Merina Chia

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: Friday, 25 March 2022 2:21 pm

To: 'claims@garage13.com.sg' <claims@garage13.com.sg>

Subject: RE: NOA - ACCIDENT INVOLVING SNE 1888G & SKD 6314D ALONG ANG MO KIO AVE 8 TOWARDS ANG MO KIO AVE 6 ON 24.03.2022 AT 1500HRS

Without Prejudice

Save As To Costs

**With effect from 1st January 2022, please send all PRS / LOD to
motorclaims@eqinsurance.com.sg**

Dear Sir,

We note that your client has video footage of the accident. **Please let us have your client's video footage.**

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Regards,

Jaime Tay
Executive | Claims



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From: claims@garage13.com.sg <claims@garage13.com.sg>

Sent: Friday, March 25, 2022 10:13 AM

To: motor claims <motorclaims@eqinsurance.com.sg>

Cc: sales@garage13.com.sg

Subject: NOA - ACCIDENT INVOLVING SNE 1888G & SKD 6314D ALONG ANG MO KIO AVE 8 TOWARDS ANG MO KIO AVE 6 ON 24.03.2022 AT 1500HRS

WITHOUT PREJUDICE

Dear Sir / Mdm,

Attached herewith the Notification of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Warmest Regards,

Merina Chia

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875