

**國際汽車維修**  
**KT MOTORWERK**  
Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978  
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177  
Email: ktmotorwerk@hotmail.com  
Reg. No. 53373462B

Telephone: 98287487  
Email: ktmotorwerk@hotmail.com

23th Novemeber 2022

Our Ref : SME862Z

**AIG ASIA PACIFIC INSURANCE PTE LTD**

Motor Claims Department  
78, Shenton Way, #07-16  
S079120

Dear Sir/Mdm

**ACCIDENT INVOLVING SME862Z AND SLG6113P ALONG CARPARK OF THE SAIL ON 24/03/2022  
@1235HRS**

Please refer to the above mentioned accident.

We are writing in on the behalf of  
the registered owner of motor vehicle number

**FRANCIS NG JIAN XIONG**

**SME862Z**

which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle  
number **SLG6113P** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1. Cost of Repair (Agree with Surveyor)	\$ 4,600.00
2. Loss of use@ 120X5days	\$ 600.00
3. Search fee	\$ 7.45

**TOTAL AMOUNT** \$ 5,207.45

We enclsod hereby the following documents for your consideration :

- (A) Letter of Authority
- (B) Satisfaction Voucher
- (C) Workshop Final repair bills
- (D) Search Fee

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

  
\_\_\_\_\_  
JOHN

Mobile: 98287487

Email: ktmotorwerk@hotmail.com

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LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SME 862Z AND PLG 6113P  
AT/ALONG CARPARK OF THE SRI  
ON 24 DAY 03 MONTH 2022 YEAR

- a) I/We, the owner of vehicle no. SME 862Z hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- g) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- h) I/we have read and understand the above statement and agreed.


Dated this 25 day 03 month 22 year

Signature

Name

NRIC/ROC No.

Address

  
FRANCIS NG Jian Xiang  
S8925654B  
BLK 215A Compassvale  
Drive #02-518 (S) 541 215

Company Stamp

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, KT MOTORWERK ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,600.00 (Repair Cost), S\$500.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SME862Z that was damaged pursuant to the accident which occurred on 24/03/2022 (date) along THE SAIL CARPARK AT MARINA BAY (location) involving vehicle no/s SLG6113P. This is pursuant to the inspection conducted on 25/03/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner FRANCIS NG JIAN XIONG (the third party claimant") of vehicle no. SME862Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SME862Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of 03 (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

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Email: ktmotorwerk@hotmail.com  
Reg. No.: 533734828

Telephone: 98287487  
Fax: 64485177  
Email: ktmotorwerk@hotmail.com

**FINAL REPAIR BILL**

Date : 24.11.2021

**AIG ASIA PACIFIC INSURANCE PTE LTD**

**Motor Claims Department**  
78, Shenton Way, #07-16  
S079120

Vehicle Number : SME862Z  
Make/Model : TOYOTA ESTIMA  
Date of Accident : 24.03.2022

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Cost of Repair (Recommended By Suveryor)	\$4,600.00
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<b>GRAND TOTAL</b>	<b>\$ 4,600.00</b>
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ISSUED BY

  
Mr John  
Mobile: 98287487  
Email: ktmotorwerk@hotmail.com

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 24 Mar 2022 / 15:39:34

Receipt Date/Time : 24 Mar 2022 / 15:39:24

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-220324-002632

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SLG6113P As at 24 Mar 2022/15:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLG6113P Enquiry Fee 20220324153816843232	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
<b>Paid By</b>				
	400682XXXXXX7606	eNETS Credit Card		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Saturday, 2 April 2022 9:12 PM  
**To:** JANICELEE27@YAHOO.COM  
**Subject:** ACCIDENT INVOLVING SLG 6113P AND SME 862Z ON 24/03/2022

**Our Ref: CC6/AIG22002821/Aea3**

2 April 2022

**LEE HO CHOO JANICE**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLG 6113P AND SME 862Z ON 24/03/2022**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
*Case Handler*  
DID: 6841 6051  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

# Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Mar 2022 14:54	<b>Clm Dtl Modified</b>	Claimant's Name: -> FRANCIS NG JIAN XIONG. Claimant's ID: -> S8925654 B.	[A] HOW MEI KWAN
2	28 Mar 2022 14:54	<b>Clm Veh Model Changed</b>	(201954) TOYOTA ESTIMA 2.4 E X (A).	[A] HOW MEI KWAN
3	28 Mar 2022 14:54	<b>Clm Created</b>	Reg No: SME862Z. Acct Date: 2022/03/24. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Kt Motorwerk (HQ)	[A] HOW MEI KWAN
4	28 Mar 2022 14:54	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	28 Mar 2022 14:54	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/04/06	[A] HOW MEI KWAN
6	28 Mar 2022 14:54	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	28 Mar 2022 14:54	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	28 Mar 2022 14:54	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	28 Mar 2022 14:54	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	28 Mar 2022 14:54	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	29 Dec 2022 09:10	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	29 Dec 2022 09:10	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	29 Dec 2022 09:10	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2008/09/19.	[A] JOANNE LEE KHANG MIN
14	29 Dec 2022 09:10	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	05 Jan 2023 16:45	<b>Adj Mandate Request</b>	Cur Req:5107.45:Liability: 100% (BOLA:nil) OI encroached into TP lane while turning at the bend. *Quantum: \$5,107.45 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
16	09 Jan 2023 17:00	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/04/06. Mandate Remarks: Approved, to settle with TP WS not exceeding \$5,107.45. subj to provision of all supporting docs and signing of DV	[I] Tam, Ivan-WK
17	09 Jan 2023 17:00	<b>Adj Mandate Set</b>	Approved:5107.45:Approved, to settle with TP WS not exceeding \$5,107.45. subj to provision of all supporting docs and signing of DV	[I] Tam, Ivan-WK

Date From    Date To    Audit Type  

## ACTIVITY

[02/04/2022 20:52] Asher Sng Rong Yi:  
Letter sent to oi via email.

[02/04/2022 20:52] Asher Sng Rong Yi:

FILE REVIEW: 100% B:NIL OID ENCHROACH TP LANE WHILE TURNING AT A BEND

## Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2777701	29 Mar 2022 10:42:13	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SME862Z	SLG6113P	11.00
2889584	29 Dec 2022 09:10:22	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SME862Z	SLG6113P	11.00