

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 30 March 2022 5:20 PM  
**To:** SUR; Kevin Leong Wai Kit  
**Cc:** Andre Chow En De; Edwin Abcede Caina; Coco Lu Ting  
**Subject:** RE: aigencrypt OD CLAIM : SGH8719H DOA : 25.03.2022

Dear Kevin,

As instructed by our client , please proceed to repair the **insured vehicle SGH 8719H (Excess \$0)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>  
**Sent:** Friday, March 25, 2022 6:14 PM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>  
**Subject:** [EXTERNAL] OD CLAIM : SSGH8719H DOA : 25.03.2022

This message is from an external sender; be cautious with links and attachments.

Dear All,

Our client would like to proceed an OD claim revert.

Attached is the GIA report estimate.

Kindly arrange for survey on 28.03.2022

Vehicle already in workshop.

Thank You & Best regards

Kevin Leong  
Claim Division Operations  
209 Pandan Gardens  
Singapore 609339



Cycle & Carriage Singapore · 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 · F: +65 6565 1240 · H: +65 81680997 · [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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