

## Meng Yan (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Sunday, 27 March, 2022 10:23 AM  
**To:** sarah@islandlaw.com.sg; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM22D201914/C02/SLE291H/THAMYL & YOUR REF: FBE3889H, TO CONDUCT PRS

**Without Prejudice**  
**Save as to Cost**

Hi Sarah

We do not agree to your choice of surveyor.

We will appoint LKK to conduct PRS.

Hi LKK

Please conduct PRS.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, March 24, 2022 12:05 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>; sarah@islandlaw.com.sg  
**Subject:** OUR REF: SNM22D201914/C02/SLE291H/THAMYL & YOUR REF: FBE3889H, TO CONDUCT PRS

Without Prejudice  
via email only

Dear Pauline

Please refer to the below email.

Please **conduct PRS FBE3889H** soonest possible.

Please contact our claims department Pauline Tham at 6389 6541, the officer in charge.

**\*kindly quote our claim reference number when replying\***

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Thank you

Natalie Leong  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Sarah <[sarah@islandlaw.com.sg](mailto:sarah@islandlaw.com.sg)>  
**Sent:** Wednesday, 23 March 2022 5:41 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** OUR REF: FBE 3889H / YOUR VEH: SLE 291H

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Dear Sirs,

**ACCIDENT INVOLVING FBE 3889H & SLE 291H ON 18/03/2022 AT 2300 HOURS ALONG AYE**

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for an Boon Han, who has appointed the undermentioned workshop to repair his/her motor vehicle no. **FBE 3889H**.

Please be informed that the said vehicle can be inspected at:

Name: EQBH Pte Ltd

Address: 25 Kaki Bukit Road 4 #03-79 Singapore 417800

Contact Person: Mr. Willie

Contact Number: 9011 3391

**To expedite matters, we have our client's instructions to propose Mr Low Sar Huei from Advance Automotive Consultancy Pte Ltd.**

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

*Thank you.*

*Best Regards,*

**Sarah Liu**  
**Legal Secretary**

**ISLAND LAW PRACTICE LLC**

101 Upper Cross Street

#04-04 People's Park Centre

Singapore 058357

Tel : (65) 6221 3211

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