

Mei Kwan (LKKAuto)

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, 25 March, 2022 10:34 AM

To: sur@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: Derrick Tan <DerrickTan@iii.com.sg>

Subject: RE: [EXTERNAL] - PRS for our client's vehicle SHC 8613 T and your insured's vehicle PA6668P D.O.A : 07.03.2022

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SHC8613T](#) and let us have your report urgently.

This claim will be handled by [Mr Derrick](#).

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Claims Dept <claims_ltr@bifrostauto.com>

Sent: Friday, 11 March 2022 9:28 am

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Assessment Dept <assessment_ltc@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Derrick Tan <DerrickTan@iii.com.sg>

Subject: Re: [EXTERNAL] - PRS for our client's vehicle SHC 8613 T and your insured's vehicle PA6668P D.O.A : 07.03.2022

Without Prejudice

Dear Gabriel

Our client agrees to LKK since it is the only one on the list.

Thank you & Best Regards

Mr Yee
Bifrost Auto Pte Ltd
Accident Claims Dept
Tel : 6243 6687

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to, or action on it until appropriate for you.

On Fri, 11 Mar 2022 at 09:19, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Reminder

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Motor Claim - III

Sent: Tuesday, 8 March 2022 2:07 pm

To: Assessment Dept <assessment_ltc@bifrostable.com>; Claims Dept <claims_ltr@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; Claims Dept <claims_lts@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>

Subject: RE: [EXTERNAL] - PRS for our client's vehicle SHC 8613 T and your insured's vehicle PA6668P D.O.A : 07.03.2022

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Assessment Dept <assessment_ltc@bifrostable.com>
Sent: Tuesday, 8 March 2022 12:28 pm
To: Gabriel Wee <Gabriel@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>; Claims Dept <claims_ltr@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; Claims Dept <claims_lts@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>
Subject: [EXTERNAL] - PRS for our client's vehicle SHC 8613 T and your insured's vehicle PA 6668 T D.O.A : 07.03.2022

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Wong Yew Liang, to notify you of the aforesaid accident involving our client's vehicle SHC 8613 T and your insured's vehicle PA 6668 T on 07.03.2022.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against PA 6668 T for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Regina / Wilson

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **08.03.2022**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Regina / Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

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