

## Asher Sng (LKKAuto)

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**From:** Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>  
**Sent:** Tuesday, 12 April 2022 17:13  
**To:** Asher Sng (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: AIG REF: 2417258254SG-003 (SGB831A) OUR REF: SKT6372B DOA: 02/01/2022  
**Attachments:** SKT6372B - Letter of Demand.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Hi Asher

Reference to Larry's email below and our earlier phone conversation.

We have previously handled this TP claim directly with C&C inclusive of engagement with our insured. Hence, please treat this case as survey only matter and let us have your survey report for our onwards handling.

Best Regards

### **Bennie Tan**

Senior Complex Claims Examiner - Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1718  
[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.AIG.sg](http://www.AIG.sg)

### *Advanced Leave Notification:*

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>  
**Sent:** Tuesday, 12 April 2022 4:48 pm  
**To:** Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>  
**Cc:** Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>  
**Subject:** [EXTERNAL] AIG REF: 2417258254SG-003 (SGB831A) OUR REF: SKT6372B DOA: 02/01/2022

**This message is from an external sender; be cautious with links and attachments.**

Dear Bennie,

Pls. refer to attached LOD.

Our customer, **KONG CHOW HOOK** insured with **AIG** claims as follows.

Cost of repair                   \$ 1,956.82

Loss of rental \$ 1,027.20 (\$128.40 x 8 days)

**Total** \$ 2,984.02

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

**Best regards,**

**Larry Songcuan**  
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4658 • F: +65 6565 1240 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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**From:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>

**Sent:** 11 April 2022 07:50 PM

**To:** Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>

**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** SKT6372B (KIA) - FINALIZE TP CLAIM (AIG)

**This email was sent from outside of your organisation**

Hi Larry,

Please proceed.

Thanks.

Best Regards,

**Steve Chen** | Automotive Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 81117723/6256-3561 | email: [stevenfoong@lkkauto.com](mailto:stevenfoong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Lauro Araos Songcuan JR <[lauro.songcuan@cyclecarriage.com.sg](mailto:lauro.songcuan@cyclecarriage.com.sg)>  
**Sent:** Tuesday, 5 April 2022 2:07 pm  
**To:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Loi Ai Ting <[aiting.loi@cyclecarriage.com.sg](mailto:aiting.loi@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
**Subject:** SKT6372B (KIA) - FINALIZE TP CLAIM (AIG)

Dear Steve,

Pls. refer to attached files.

Kindly confirm finalized amount of **\$ 1,828.80** before Gst.

Thank you so much.

**Best regards,**

**Larry Songcuan**  
Customer Service



Exceptional Journeys

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