

## Meng Yan (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Friday, 25 March, 2022 3:10 PM  
**To:** Angela Tan; 'SUR'; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM22D202056/C02/SBL8822E/LEWLC & YOUR REF: SLX4966T, TO CONDUCT PRS  
**Attachments:** SM08223P0001\_25-03-2022\_095536.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.  
Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Angela Tan <angela.tan@munichautocare.com.sg>  
**Sent:** Friday, 25 March 2022 1:29 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM22D202056/C02/SBL8822E/LEWLC & YOUR REF: SLX4966T, TO CONDUCT PRS

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Dear Jenny,

Our selection surveyor is LKK Kenneth kong.

Thank you

Regards

**Angela Tan**

Motor Claims Executive (B&P Dept)

Email: [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Friday, 25 March 2022 12:02 PM

**To:** Angela Tan <[angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM22D202056/C02/SBL8822E/LEWLC & YOUR REF: SLX4966T, TO CONDUCT PRS

**Without Prejudice**

**Our reference: SNM22D202056/C02/SBL8822E/lewlc (insured yet to lodge accident)**

**Your reference: SLX4966T**

Dear Sirs / Madam,

**ACCIDENT INVOLVING SBL8822E & SLX4966T on 24/03/2022**

We refer to your email of 25/03/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 25 March 2022 11:54 am  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; [angela.tan@miunichautocare.com.sg](mailto:angela.tan@miunichautocare.com.sg)  
**Subject:** OUR REF: SNM22D202056/C02/SBL8822E/LEWLC & YOUR REF: SLX4966T, TO CONDUCT PRS

Without Prejudice  
via email only

Dear Jenny

Please refer to the below email.

Please **conduct PRS SLX4966T** soonest possible.

Please contact our claims department Jenny Lew at 6389 6172, the officer in charge.

**\*kindly quote our claim reference number when replying\***

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Thank you

Natalie Leong  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Angela Tan <[angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)>  
**Sent:** Friday, 25 March 2022 10:54 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Leong Chee Kwong <[cheekwong.leong@munichautocare.com.sg](mailto:cheekwong.leong@munichautocare.com.sg)>  
**Subject:** THIRD PARTY CLAIM SML8822E & SLX4966T ACCIDENT ON 24.3.2022 ALONG CARPENTER STREET

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To: China Taiping Accident Claims Dept. (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SML8822E& SLX4966T ALONG CARPENTER STREET ON 24.03.2022.**

We are repairer for BIS MOTORING PTE LTD the owner of vehicle no SLX4966T

Please be informed that the said vehicle can inspected at the following venue:

Munich Autocare Pte Ltd  
60 Jalan Lam Huat #06-43 Singapore 737869  
Mobile No: 96443110 Email: [angela.tan@miunichautocare.com.sg](mailto:angela.tan@miunichautocare.com.sg)

Contact Person: Angela Tan

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

Kindly assign Officer in Charge to us.

Regards

**Angela Tan**

Motor Claims Executive (B&P Dept)

Email: [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869

