

ARC

AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1
#05-18 SINGAPORE 757700
TEL: 64688834 / FAX: 64622278
E-MAIL: info@automotiverepaircentre.com.sg

China Taiping Insurance (Singapore) Pte Ltd
Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

ACCIDENT INVOLVING VEHICLE NO SMJ3951D & SMD3725Y
ALONG ST GEORGE ROAD JUNCTION WITH SERANGOON ROAD ON
24/03/2022.

We understand that you are the insurer of vehicle SMD3725Y.

I/We wish to inform you that my/our vehicle SMJ3951D have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 2,407.50 (w/GST 7%)
2.	Loss of Use (S\$100.00 x total 06 days)	S\$ 600.00
	* 03 approved days	
	* 01 additional weekend required (survey conducted on Friday)	
	* 02 additional days required for vehicle out of service from date of accident prior to survey conducted	
3.	LTA Search Fee/GIA Reports	S\$ 2.00
	TOTAL	S\$ 3,009.50

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

05/05/2022

LETTER OF AUTHORISATION

I/We, THONG JIA HAO ("claimant") of
BLK 116 HO CHING ROAD #01-05 (S) 610116 (address), owner of
(Vehicle no.) SMJ3951D hereby authorize **AUTOMOTIVE REPAIR CENTRE**
PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SMJ3951D that was damaged
pursuant to the accident which occurred on 24/03/2022 (date) along
ST GEORGE ROAD JUNCTION WITH SERANGOON ROAD (location) involving
vehicle no/s SMD3725Y ("the accident").

I further authorize the workshop to settle my above-mentioned claim in a manner that they
deem fit, and the workshop is further authorized to receive payment further to the settlement
of my claim with payment cheque/s being made in favor of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the
other vehicle/s is concerned.

Dated this 25 (day) of 03 (month) 2022 (year)


Signed by "the claimant"
(With chop if applicable)


Signed by "the workshop"
(With chop)



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00237762100 Claim No : SNM22D202062/C02/SMD3725Y/LEEPG

Claimant : THONG JIA HAO

Amount : S\$3,009.50
DOLLARS THREE THOUSAND NINE AND FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMJ 3951D
Insured Vehicle No. : SMD 3725Y

Date of Loss : 24/03/2022
Place of Accident : ST GEORGE ROAD JUNCTION WITH SERANGOON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAN CHUN HAO (CHEN JUNHAO)
Driver Name : TAN CHUN HAO (CHEN JUNHAO)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,407.50
(3) Loss of Use/ Rental/Earning	S\$	600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	3,009.50

Claimant Name : THONG JIA HAO

NRIC No : SXXXX618C

Signature : 

Date : 12/07/2022

This Discharge Voucher applies strictly for claimant's claim for property damages only and does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident. This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



AUTOMOTIVE REPAIR CENTRE PTE LTD

Company Reg No: 201312913C GST Reg No: 201312913C
38 Woodlands Industrial Park E1 #05-18 Singapore 757700
Tel: 6468 8834 Fax: 6462 2278
Email: info@automotiverepaircentre.com.sg



PayNow UEN: 201312913C

Bill To:
CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 ANSON ROAD
#16-00
SPRINGLEAF TOWER
SINGAPORE 079909

Tax Invoice No: 00003847

Date: 5/5/2022

Reference: SMJ3951D

Page: 1

No	DESCRIPTION	AMOUNT
1	COST OF REPAIR (L/S)	\$2,250.00
Customer Signature & Co. Stamp		
		Sub-Total: \$2,250.00
		GST @ 7%: \$157.50
		Amount Due: \$2,407.50

This is an electronically generated invoice, no signature is required

Find insurer

Vehicle reg. no.

smd3725y

Date of Accident

24/03/2022

📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance

China Taiping Insurance (Sing...

Period of Insurance

12/11/2021 - 11/11/2022

Requested By

Ng Keng Guan (Automotive Re...

Requested Date

24/03/2022 22:47

Payment details
Request Amount: **\$S1.87**
GST Amount: **\$S0.13**
Total Amount Due (GST Inclusive): **\$S2**

General Insurance Association
Records Management Centre
GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 29 March 2022 11:32
To: tjunhao@gmail.com
Subject: ACCIDENT INVOLVING SMD 3725Y AND SMJ 3951D ON 24/03/2022

Our Ref: CC6/CTI22002781/Eea3

29 March 2022

TAN CHUN HAO (CHEN JUNHAO)

Dear Sir/Madam,

ACCIDENT INVOLVING SMD 3725Y AND SMJ 3951D ON 24/03/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 7 July 2022 14:19
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM22D202062/C02/SMD3725Y/LEEPG & YOUR REF: CC6/CTI22002781/Eea3, SMJ3951D - LKK DIRECT SETTLEMENT ASSIGNMENT

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher

Please proceed as proposed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 24 June 2022 5:11 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: OUR REF: SNM22D202062/C02/SMD3725Y/LEEPG & YOUR REF: CC6/CTI22002781/Eea3, SMJ3951D - LKK DIRECT SETTLEMENT ASSIGNMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM22D202062/C02/SMD3725Y/LEEPG

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured encroached third party lane while turning.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **AUTOMOTIVE REPAIR CENTRE PTE LTD** " at **\$3,009.50 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 6,173.90	\$ 2,407.50
2. Loss of Use (6days x \$100)	\$ 600.00	\$ 600.00 (6days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,775.90	\$ 3,009.50

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24.06.22 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, 28 March 2022 17:45

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D202062/C02/SMD3725Y/LEEPG & YOUR REF: CC6/CTI22002781/Eea3, SMJ3951D - LKK DIRECT SETTLEMENT ASSIGNMENT

Hi Mei Kwan,

Enclosed Insured SAS for your necessary action.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 28 March 2022 1:51 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>

Subject: OUR REF: SNM22D202062/C02/SMD3725Y/LEEPG & YOUR REF: CC6/CTI22002781/Eea3, SMJ3951D - LKK DIRECT SETTLEMENT ASSIGNMENT

**Without Prejudice
via email only**

Dear Jacqueline,

Please refer to the below email.

Please **revert to LKK Auto on Direct Settlement SMJ3951D** soonest possible on behalf of Cecilia Lee.

Please contact our claims department **Cecilia Lee** at **6389 6530**, the officer in charge.

kindly quote our claim reference number when replying

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, March 25, 2022 4:47 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMD3725Y (OI : CTI - TBA) and SMJ3951D (TP : LKK REF - CC6/CTI22002781/Eea3) on 24/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMJ 3951D at M/s Automotive Repair Centre Pte Ltd on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- TP front video

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.