

Re: OWN DAMAGED CLAIM SLW 7944 S DOA 19/3/22

Denise Tay (LKKAUTO)

Mon 28/3/2022 1:39 PM

To: Claims Dept <claims@premiumauto.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLW 7944S (Excess \$550/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>**Sent:** Friday, 25 March 2022 4:57 pm**To:** Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>**Cc:** 'Claims Dept' <claims@premiumauto.com.sg>**Subject:** RE: OWN DAMAGED CLAIM SLW 7944 S DOA 19/3/22

Ok, I follow up again on Monday.

Thank you.

Best Regards,
Tony Foong
Senior Claims Advisor

 **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223

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From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Friday, 25 March 2022 4:56 PM
To: Claims Dept; Admin-D (LKKAuto); assignments; Admin A; SUR
Subject: RE: OWN DAMAGED CLAIM SLW 7944 S DOA 19/3/22

Hi,

Not yet will update you

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Friday, 25 March 2022 4:55 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGED CLAIM SLW 7944 S DOA 19/3/22

Dear all,

Any update on repair approval?

Thank you.

Best Regards,
Tony Foong
Senior Claims Advisor

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 24 March 2022 4:28 PM

To: claims@premiumauto.com.sg; 'Meng Yan (LKK Auto)'; 'assignments'; 'Admin A'; 'SUR'

Subject: RE: OWN DAMAGED CLAIM SLW 7944 S DOA 19/3/22

Dear all,

The survey has been carried out by Thevan.

Kindly assist follow up repair approval.

Thank you.

Best Regards,
Tony Foong
Senior Claims Advisor

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 21 March 2022 3:17 PM
To: 'Meng Yan (LKK Auto)'; 'assignments'; 'Admin A'; 'SUR'
Cc: claims@premiumauto.com.sg
Subject: OWN DAMAGED CLAIM SLW 7944 S DOA 19/3/22

Dear all,

Kindly register OD claim under AIG for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 24/3/22 @ 3pm @ Ubi. Owner waiting

Thank you.

Thank you
Best Regards,
Jennis Tan
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

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