

Our Ref: CT0322/SHB6385U/CK(st)
Date: 11.05.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 16.03.2022 INVOLVING SHB6385U & SLA9317E ALONG JURONG EAST AVE 1

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHB6385U, which was involved in the captioned accident with your insured vehicle No SLA9317E.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	5,141.44
2. Loss of Rental	8 days x S\$ 129.47	S\$	1,035.76
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	8 days x S\$ 80.00	S\$	640.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	6,819.20
--------	---------------------	------------	-----------------

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHB6385U , SLA9317E
JURONG EAST AVE 1****ON 16-Mar-22 18:00**

I / We

HAMIDON BIN ABD RA... (Hirer) NRIC No.: **SXXXX339J**

and/or

SO ENG GUAN (Relief) NRIC No.: **SXXXX993C**

Taxi Number

SHB6385U

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

17-Mar-2022

Name of Hirer

HAMIDON BIN ABD RAHMAN

Hirer NRIC

SXXXX339J

Signature :



Address

**235 CHOA CHU KANG CENTRAL #02...
680235**

Contact No.

91595197

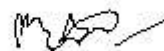
Name of Relief

SO ENG GUAN

Relief NRIC

SXXXX993C

Signature :



Address

**251 CHOA CHU KANG AVE 2 #10-298
680251**

Contact No.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00065672201 Claim No : SNM22D201894/C02/SLA9317E/TANKL

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$6,220.26**
SINGAPORE DOLLARS SIX THOUSAND TWO HUNDRED TWENTY AND CENTS
TWENTY-SIX ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB6385U

Insured Vehicle No. : SLA9317E

Date of Loss : 16/03/2022

Place of Accident : JURONG EAST AVE 1

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEE CHIEW MEN

Driver Name : QUEK ZHI YI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,141.44
(3) Loss of Use /Rental/Earning	S\$	1,076.82
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	6,220.26
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 26.8.2022

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHB6385U

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
07.11.2019

CHASSIS CODE
KMHC851CVLU188035

INV. NO/DATE
91672129 05.05.2022

JOB NO.
305509158

ODOMETER READING

DATE/TIME IN
17.03.2022 12:10

Description : 3P 16.03.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-3813	EMBLEM-BLUE DRIVE LH	1	26.60	20.00	21.28
0002	04-01-0104-2467	MOULDING ASSY-W/LINE FRT DOOR LH	1	186.20	20.00	148.96
0003	04-01-0104-2469	MOULDING ASSY-W/LINE RR DOOR LH	1	166.20	20.00	132.96
0004	04-01-0104-0920	MOULDING ASSY-SIDE SILL LH	1	290.00	20.00	232.00
0005	03-01-0104-2061	CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
0006	28-01-0103-0003	FRT DOOR LOGO SONATA CTPL	1	75.00	0.00	75.00
0007	28-01-9999-2023	APP LOGO REAR DOOR L/R CTPL	1	80.00	0.00	80.00
0008	28-01-0302-2017	FUEL TANK LID (PETROL ONLY) CTPL	1	40.00	0.00	40.00

WE HEREBY GIVE ALL THE NECESSARY PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF OR DAMAGE TO THE VEHICLE BELONGING TO CUSTOMERS AND VEHICLES ARE INSURED AND TESTED CORRECTLY.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY DISCREPANCY. OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED AS SHOWN AND DELIVERED.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE) PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91672129	5,141.44	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHB6385U

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
07.11.2019

CHASSIS CODE
KMHC851CVLU188035

INV. NO/DATE
91672129 05.05.2022

JOB NO.
305509158

ODOMETER READING

DATE/TIME IN
17.03.2022 12:10

S/No	Part No.		Qty	Unit Price	%Disc	Net
0009	04-01-0104-0593	PANEL ASSY-FRONT DOOR LH#	1	1,797.20	20.00	1,437.76
SUB-TOTAL			:			2,445.08

JOB NATURE

0001	PB	PANEL BEATING-SHB6385U		700.00		700.00
0002	SP	SPRAYPAINT CHARGE		1,500.00		1,500.00
0003	17-01	CHECK ALL LIGHTING		30.00		30.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.		50.00		50.00
0005	L	TRANSFER OF DOOR		80.00		80.00
SUB-TOTAL			:			2,360.00

WE HEREBY ACCEPT THE DISBURSEMENT OF THE COST OF THE REPAIR OR ACCIDENTAL DAMAGE, BUT COMPANY ACCEPTS RESPONSIBILITY FOR DAMAGE TO THE VEHICLE OR EQUIPMENT BELONGING TO CUSTOMERS AND VEHICLE ARE DRIVEN AND TESTED BY THE COMPANY.

CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY, ADVISE THE COMPANY OF ANY DISCREPANCY OR DAMAGE TO THE VEHICLE OR EQUIPMENT. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFALTE).

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91672129	5,141.44	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHB6385U

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
07.11.2019

CHASSIS CODE
KMHC851CVLU188035

INV. NO/DATE
91672129 05.05.2022

JOB NO.
305509158

ODOMETER READING

DATE/TIME IN
17.03.2022 12:10

Items total		4,805.08
Add GST @	7.000 %	336.36
Invoice amount		5,141.44

Issued by : KATHERINETAN 05.05.2022 09:30:39
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010012	91672129	5,141.44	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22030258

Date: 29 April 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 16/03/2022 @ 18:00 hrs
ALONG JURONG EAST AVE 1
INVOLVING SLA9317E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB6385U** (the "Taxi"). The Taxi was hired to **HAMIDON BIN ABD RAHMAN IC NO SXXXX339J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$**129.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING					MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
		3	0	2	5	6		FROM	TO		
15.03.22	So Se	3	0	2	5	5	153.9	1740	0300		
16.3.22	Hamud	3	0	2	8	7	313	0610	1700		
16.03.22	So Se	3	0	2	9	9	126.9	1720	0310		
17.3.22	Hamud	3	8	2	1	3	213	0610	1200		
17/3	Accident						5.5	1210	/		
24/3	Repair				2	4	5.5	/	1120		

848 63854

1


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLA9317E

Date of Accident

16/03/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **30/03/2021 - 29/03/2022**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **17/03/2022 14:14**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 28 March 2022 5:03 PM
To: chiewmen7022@yahoo.com.sg
Subject: Claim Notification - ACCIDENT INVOLVING SLA 9317E(CHINA TAIPING) AND SHB 6385U AT/ALONG NEAR JURONG POLYCLINIC, JURONG WEST AVE 1 ON 16/03/2022

28 March 2022

LEE CHIEW MEN
Driver: QUEK ZHI YI

[By Email Only]

Dear Sir/Madam,

You Ref: SLA9317E
Our Ref: CC3/CTI22002775/Vpa3
ACCIDENT INVOLVING SLA 9317E(CHINA TAIPING) AND SHB 6385U AT/ALONG NEAR JURONG POLYCLINIC, JURONG WEST AVE 1 ON 16/03/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB6385U against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your driver's favour as your driver changed lane and collided with third party. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 26 August 2022 10:35 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - SNM22D201894/C02/SLA9317E/TANKL & YOUR REF: CC3/CTI22002775/Vpa3, SHB6385U- LKK DIRECT SETTLEMENT ASSIGNMENT

[Confidential]

Dear Hsiao Tong,

We refer to your email below.

Please proceed to revised offer up to \$6,220.26(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 23 August 2022 3:29 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [Seek Mandate] - SNM22D201894/C02/SLA9317E/TANKL & YOUR REF: CC3/CTI22002775/Vpa3, SHB6385U- LKK DIRECT SETTLEMENT ASSIGNMENT

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Confidential]

Dear Sirs/mdm,

We refer to the above matter.

For LOR & LOI, third party rejected our offer at 5days and proposed 7days. We are intending to revise our offer up to 6days. The breakdown of our proposal is as follows: -

1. Cost of Repair (w/GST)	\$ 5,141.44 (\$4,805.08 + 7%GST)
2. Loss of Rental (6days x \$129.47)	\$ 776.82
3. Loss of Income (6days x \$50.00)	\$ 300.00
4. LTA/GIA Search Fee	\$ 2.00
Total	<u>\$ 6,220.26</u>

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 4 July 2022 5:55 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [Seek Mandate] - SNM22D201894/C02/SLA9317E/TANKL & YOUR REF: CC3/CTI22002775/Vpa3, SHB6385U- LKK DIRECT SETTLEMENT ASSIGNMENT

[Confidential]

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$6,040.79(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, June 29, 2022 5:03 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [Seek Mandate] - SNM22D201894/C02/SLA9317E/TANKL & YOUR REF: CC3/CTI22002775/Vpa3, SHB6385U- LKK DIRECT SETTLEMENT ASSIGNMENT

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

We refer to our mandate request dated 08/06/2022.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 8 June 2022 11:32 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: [Seek Mandate] - SNM22D201894/C02/SLA9317E/TANKL & YOUR REF: CC3/CTI22002775/Vpa3, SHB6385U-LKK DIRECT SETTLEMENT ASSIGNMENT

Your ref: **SNM22D201894/C02/SLA9317E/TANKL**

LKK ref : CC3/CTI22002775/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLA9317E(CHINA TAIPING) AND SHB6385U(TP) ON 16/03/2022

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$6,040.79(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 8,158.92	\$ 5,141.44 (\$4,805.08 + 7%GST)
2. Loss of Rental (8days x \$129.47)	\$ 1,035.76	\$ 647.35 (5days x \$129.47)
3. Loss of Income (8days x \$80.00)	\$ 640.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 9,836.68	<u>\$ 6,040.79</u>

Surveyor recommended 3days for repair + 1PRS + 1Sunday = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 28 March 2022 4:04 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D201894/C02/SLA9317E/TANKL & YOUR REF: CC3/CTI22002775/Vpa3, SHB6385U- LKK DIRECT SETTLEMENT ASSIGNMENT

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate before any claims settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, March 28, 2022 1:05 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Meikwan@lkkauto.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM22D201894/C02/SLA9317E/TANKL & YOUR REF: CC3/CTI22002775/Vpa3, SHB6385U- LKK DIRECT SETTLEMENT ASSIGNMENT

Without Prejudice
via email only

Dear Kah Leong,

Please refer to the below email.

Please **revert to LKK Auto on Direct Settlement** soonest possible.

Please contact our claims department **Tan Kah Leong** at **6389 6193**, the officer in charge.

kindly quote our claim reference number when replying

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. [All correspondence should be made via email claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, March 25, 2022 4:15 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLA9317E (OI : CTI - TBA) and SHB6385U (TP : LKK REF - CC3/CTI22002775/Vpa3) on 16/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 6385U at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email.

Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.