

Hsiao Tong (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 26 August 2022 10:35 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - SNM22D201894/C02/SLA9317E/TANKL & YOUR REF: CC3/CTI22002775/Vpa3, SHB6385U- LKK DIRECT SETTLEMENT ASSIGNMENT

[Confidential]

Dear Hsiao Tong,

We refer to your email below.

Please proceed to revised offer up to \$6,220.26(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 23 August 2022 3:29 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [Seek Mandate] - SNM22D201894/C02/SLA9317E/TANKL & YOUR REF: CC3/CTI22002775/Vpa3, SHB6385U- LKK DIRECT SETTLEMENT ASSIGNMENT

[Confidential]

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[Confidential]

Dear Sirs/mdm,

We refer to the above matter.

For LOR & LOI, third party rejected our offer at 5days and proposed 7days. We are intending to revise our offer up to 6days. The breakdown of our proposal is as follows: -

1. Cost of Repair (w/GST)	\$ 5,141.44 (\$4,805.08 + 7%GST)
2. Loss of Rental (6days x \$129.47)	\$ 776.82
3. Loss of Income (6days x \$50.00)	\$ 300.00
4. LTA/GIA Search Fee	\$ 2.00
Total	<u>\$ 6,220.26</u>

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 4 July 2022 5:55 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [Seek Mandate] - SNM22D201894/C02/SLA9317E/TANKL & YOUR REF: CC3/CTI22002775/Vpa3, SHB6385U- LKK DIRECT SETTLEMENT ASSIGNMENT

[Confidential]

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$6,040.79(all-in).

Please keep us posted for us to act accordingly.

Thank you.

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Regards

Tan Kah Leong
Senior Executive
Claims Department

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, June 29, 2022 5:03 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [Seek Mandate] - SNM22D201894/C02/SLA9317E/TANKL & YOUR REF: CC3/CTI22002775/Vpa3, SHB6385U- LKK DIRECT SETTLEMENT ASSIGNMENT

[Confidential]

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Dear Sirs/Mdm,

We refer to our mandate request dated 08/06/2022.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 8 June 2022 11:32 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: [Seek Mandate] - SNM22D201894/C02/SLA9317E/TANKL & YOUR REF: CC3/CTI22002775/Vpa3, SHB6385U-LKK DIRECT SETTLEMENT ASSIGNMENT

Your ref: **SNM22D201894/C02/SLA9317E/TANKL**

LKK ref : CC3/CTI22002775/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLA9317E(CHINA TAIPING) AND SHB6385U(TP) ON 16/03/2022

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$6,040.79(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 8,158.92	\$ 5,141.44 (\$4,805.08 + 7%GST)
2. Loss of Rental (8days x \$129.47)	\$ 1,035.76	\$ 647.35 (5days x \$129.47)
3. Loss of Income (8days x \$80.00)	\$ 640.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 9,836.68	<u>\$ 6,040.79</u>

Surveyor recommended 3days for repair + 1PRS + 1Sunday = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 28 March 2022 4:04 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D201894/C02/SLA9317E/TANKL & YOUR REF: CC3/CTI22002775/Vpa3, SHB6385U- LKK DIRECT SETTLEMENT ASSIGNMENT

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate before any claims settlement.

Thank you.

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Regards

Tan Kah Leong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, March 28, 2022 1:05 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Meikwan@lkkauto.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM22D201894/C02/SLA9317E/TANKL & YOUR REF: CC3/CTI22002775/Vpa3, SHB6385U- LKK DIRECT SETTLEMENT ASSIGNMENT

Without Prejudice
via email only

Dear Kah Leong,

Please refer to the below email.

Please **revert to LKK Auto on Direct Settlement** soonest possible.

Please contact our claims department **Tan Kah Leong** at **6389 6193**, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, March 25, 2022 4:15 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLA9317E (OI : CTI - TBA) and SHB6385U (TP : LKK REF - CC3/CTI22002775/Vpa3) on 16/03/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 6385U at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email.

Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.