

Our Ref: CT0322/SH 8566P/CK(st)  
Date: 05.05.2022

CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 19.03.2022 INVOLVING SH 8566P & SMU7032Y ALONG BLK 596D ANG MO KIO STREET 52**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 8566P, which was involved in the captioned accident with your insured vehicle No SMU7032Y.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,712.00
2. Loss of Rental	2 days x S\$ 125.40	S\$	250.80
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **2,130.29**

A copy each of the following supporting documents marked [X] is enclosed:

<input checked="" type="checkbox"/> Original Repair Bill	<input checked="" type="checkbox"/> Letter of Authority from Owner/Hirer/Operator
<input checked="" type="checkbox"/> GIA/Police Report(s)	<input checked="" type="checkbox"/> Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	<input checked="" type="checkbox"/> Downtime/Mileage Record
<input type="checkbox"/> Survey Report / Bill	<input type="checkbox"/> Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
<input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SH8566P , SMU7032Y ON 19-Mar-22 04:15**  
**ALONG BLK 596D ANG MO KIO STREET 52**

I / We **NG CHEE KEONG** (Hirer) NRIC No.: **SXXXX112Z**

and/or **ELIZABETH HO MENG H...** (Relief) NRIC No.: **SXXXX737B**

Taxi Number **SH8566P**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **21-Mar-2022**

Name of Hirer **NG CHEE KEONG**

Hirer NRIC **SXXXX112Z**

Signature :



Address **349 YISHUN AVENUE 11 #12-243**  
**760349**

Contact No. **87839921**

Name of Relief **ELIZABETH HO MENG HUA**

Relief NRIC **SXXXX737B**

Signature :



Address **409 YISHUN RING ROAD #12-1789**  
**760409**

Contact No. **91690097**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00012722101      Claim No : SNM22D201912/C02/SMU7032Y/LEEPG

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$2,050.00**  
Singapore Dollars Two Thousand Fifty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH8566P  
Insured Vehicle No. : SMU7032Y

Date of Loss : 19/03/2022  
Place of Accident : 596D ANG MO KIO ST 52

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PONDO NASI PADANG PTE LTD  
Driver Name : OOI HIM CHIENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum		S\$ 2,050.00
		=====
TOTAL . . . . .		S\$ <b>2,050.00</b>
		=====

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Claimant Name : Comfort Transportation Pte Ltd      NRIC No : 1XXXXX821R

Signature :  \_\_\_\_\_ Date : 27.5.2022

**CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969**

**Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

Description : 3P 19.03.2022

**VEHICLE NO**  
SH 8566P

**MAKE**  
TOYOTA

**MODEL**  
PRIUS HYBRID(G4)

**DATE OF REG**  
03.10.2017

**CHASSIS CODE**  
JTDKB3FU003565037

**NO/DATE**  
91670151 27.04.2022

**JOB NO.**  
305509554

**ODOMETER READING**  
\_\_\_\_\_

**JOB TYPE**

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		1,600.00
Add GST @ 7.000 %		112.00
<b>Total Invoice amount</b>		<b>1,712.00</b>

Issued by : CHEWBEELENG 27.04.2022 14:49:15  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

BY DELIVERING TAKING ALL NECESSARILY PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARE ON OTHER PROPERTIES BELONGING TO CUSTOMERS WHO VEHICLES ARE DRIVEN AND KEPT ON COMPANY PREMISES.  
IF CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
AN INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT22030301

Date: 25 April 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                    19/03/2022    @   04:15 hrs  
ALONG                            BLK 596D ANG MO KIO STREET 52  
INVOLVING                    SMU7032Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8566P** (the "Taxi"). The Taxi was hired to **NG CHEE KEONG IC NO SXXXX112Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SH 8566P.

ED	HOURS OPERATED		DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO			FROM	TO		FROM	TO
			18/3/22	Lu	4890	4897		1930	0500
			19/3/22	Lu	4891	4896		0700	1300
			19/4/22	Lu	4894	4893		2148	0510
			20/3/22	Lu	4895	4895		0800	1255
			20/3/22	Lu	4897	4894		1900	0138
			21/3/22	Lu	4899	4891		0600	1045
			21/3/22	Accident Repair				1040	-
			22/3/22	Lu				-	1610

Lu

Lu

Accident Repair

Lu

## Enquire Vehicle-Related Transaction History

### Transaction History Details

Log Date/Time:	21 Mar 2022 / 12:31:54		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SMU7032Y		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENHKM1 - HOW KEEN MENG ROGER	Business Transaction Reference No.:	20220321123154463215

Search Date / Time: 19 Mar 2022 04:15:00  
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

SH 8566P

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 10 May 2022 11:27 AM  
**To:** vijaypt24@yahoo.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING SMU 7032Y(CHINA TAIPING) AND SH 8566P AT/ALONG BLK 596B ANG MO KIO ST 52 ON 19/03/2022

10 May 2022

**Pondo Nasi Padang Pte Ltd**  
Driver: Ooi Him Chieng

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SMU7032Y**

**Our Ref: CC3/CTI22002771/Vpa3**

**ACCIDENT INVOLVING SMU 7032Y(CHINA TAIPING) AND SH 8566P AT/ALONG BLK 596B ANG MO KIO ST 52 ON 19/03/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SH8566P against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 30 May 2022 9:01 AM  
**To:** Cecilia Lee  
**Cc:** Admin A  
**Subject:** RE: [Seek Mandate] - OUR REF: SNM22D201912/C02/SMU7032Y/LEEPG & YOUR REF: CC3/CTI22002771/Vpa3, SH8566P -LKK DIRECT SETTLEMENT ASSIGNMENT

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$2,050.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Wednesday, 25 May 2022 10:58 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [Seek Mandate] - OUR REF: SNM22D201912/C02/SMU7032Y/LEEPG & YOUR REF: CC3/CTI22002771/Vpa3, SH8566P -LKK DIRECT SETTLEMENT ASSIGNMENT

[Strictly Confidential]

Hi Hsiao Tong

Please proceed as proposed.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Tuesday, 24 May 2022 8:53 AM  
**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** [Seek Mandate] - OUR REF: SNM22D201912/C02/SMU7032Y/LEEPG & YOUR REF: CC3/CTI22002771/Vpa3, SH8566P -LKK DIRECT SETTLEMENT ASSIGNMENT

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Your ref: **SNM22D201912/C02/SMU7032Y/LEEPG**  
LKK ref : CC3/CTI22002771/Vpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SMU7032Y(CHINA TAIPING) AND SH8566P(TP) ON 19/03/2022**

We refer to the above matter.

The accident occurred when our driver reversed and collided onto third party taxi. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,070.29(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,698.83	\$ 1,712.00 (\$1,600.00 + 7%GST)
2. Loss of Rental (2days x \$125.40)	\$ 250.80	\$ 250.80 (2days x \$125.40)
3. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 100.00 (2days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
<b>Total</b>	<b>\$ 3,117.12</b>	<b><u>\$ 2,070.29</u></b>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/05/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 13 May 2022 10:46 AM  
**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM22D201912/C02/SMU7032Y/LEEPG & YOUR REF: CC3/CTI22002771/Vpa3, SH8566P -LKK DIRECT SETTLEMENT ASSIGNMENT

Hi Cecilia,

Attached is a copy of TP LOD for your reference.

We are preparing report to seek mandate.

We will expedite the matter.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Friday, 13 May 2022 10:34 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM22D201912/C02/SMU7032Y/LEEPG & YOUR REF: CC3/CTI22002771/Vpa3, SH8566P -LKK DIRECT SETTLEMENT ASSIGNMENT

[Strictly Confidential]

Hi Hsiao Tong

Please advise the TPP claim amount.

Thank you.

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Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Tuesday, 10 May 2022 11:22 am  
**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM22D201912/C02/SMU7032Y/LEEPG & YOUR REF: CC3/CTI22002771/Vpa3, SH8566P -LKK DIRECT SETTLEMENT ASSIGNMENT

[Strictly Confidential]

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Dear Cecilia,

Attached is a copy of video from third party.  
We are of the view that liability is not in our driver favour as he was reversing without checking.

We will inform insured and seek mandate from your good office asap.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Friday, 6 May 2022 9:28 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D201912/C02/SMU7032Y/LEEPG & YOUR REF: CC3/CTI22002771/Vpa3, SH8566P -LKK DIRECT SETTLEMENT ASSIGNMENT

[Strictly Confidential]

Hi Hsiao Tong

Please advise DS status.

Please forward us the TP VF.

Thank you.

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Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Cecilia Lee Peng Geok

**Sent:** Monday, 28 March 2022 1:39 pm

**To:** [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D201912/C02/SMU7032Y/LEEPG & YOUR REF: CC3/CTI22002771/Vpa3, SH8566P -LKK DIRECT SETTLEMENT ASSIGNMENT

Hi LKK

Attached OI SAS. Please obtain TP VF.

Thank you.

**NOTICE :**

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Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, 28 March 2022 12:55 pm  
**To:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** OUR REF: SNM22D201912/C02/SMU7032Y/LEEPG & YOUR REF: CC3/CTI22002771/Vpa3, SH8566P -LKK DIRECT SETTLEMENT ASSIGNMENT

**Without Prejudice**  
**via email only**

Dear Jacqueline,

Please refer to the below email.

Please **revert to LKK Auto on Direct Settlement** soonest possible on behalf of Cecilia Lee.

Please contact our claims department **Cecilia Lee** at **6389 6530**, the officer in charge.

**\*kindly quote our claim reference number when replying\***

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. [All correspondence should be made via email claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, March 25, 2022 3:57 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SMU7032Y (OI : CTI - TBA) and SH8566P (TP : LKK REF - CC3/CTI22002771/Vpa3) on 19/03/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 8566P at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*