

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 24 May 2022 8:53 AM
To: Cecilia Lee Peng Geok
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: [Seek Mandate] - OUR REF: SNM22D201912/C02/SMU7032Y/LEEPG & YOUR REF: CC3/CTI22002771/Vpa3, SH8566P -LKK DIRECT SETTLEMENT ASSIGNMENT
Attachments: SH8566P LOD.pdf; LKK Survey Report & Photos.pdf; Letter to OI_SMU7032Y_.pdf

Your ref: **SNM22D201912/C02/SMU7032Y/LEEPG**
LKK ref : CC3/CTI22002771/Vpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMU7032Y(CHINA TAIPING) AND SH8566P(TP) ON 19/03/2022

We refer to the above matter.

The accident occurred when our driver reversed and collided onto third party taxi. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,070.29(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,698.83	\$ 1,712.00 (\$1,600.00 + 7%GST)
2. Loss of Rental (2days x \$125.40)	\$ 250.80	\$ 250.80 (2days x \$125.40)
3. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 100.00 (2days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 3,117.12	<u>\$ 2,070.29</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/05/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 13 May 2022 10:46 AM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM22D201912/C02/SMU7032Y/LEEPG & YOUR REF: CC3/CTI22002771/Vpa3, SH8566P -LKK DIRECT SETTLEMENT ASSIGNMENT

Hi Cecilia,

Attached is a copy of TP LOD for your reference.

We are preparing report to seek mandate.

We will expedite the matter.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 13 May 2022 10:34 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM22D201912/C02/SMU7032Y/LEEPG & YOUR REF: CC3/CTI22002771/Vpa3, SH8566P -LKK DIRECT SETTLEMENT ASSIGNMENT

[Strictly Confidential]

Hi Hsiao Tong

Please advise the TPP claim amount.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 10 May 2022 11:22 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM22D201912/C02/SMU7032Y/LEEPG & YOUR REF: CC3/CTI22002771/Vpa3, SH8566P -LKK DIRECT SETTLEMENT ASSIGNMENT

[Strictly Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

Attached is a copy of video from third party.
We are of the view that liability is not in our driver favour as he was reversing without checking.

We will inform insured and seek mandate from your good office asap.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 6 May 2022 9:28 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM22D201912/C02/SMU7032Y/LEEPG & YOUR REF: CC3/CTI22002771/Vpa3, SH8566P -LKK DIRECT SETTLEMENT ASSIGNMENT

[Strictly Confidential]

Hi Hsiao Tong

Please advise DS status.

Please forward us the TP VF.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Cecilia Lee Peng Geok

Sent: Monday, 28 March 2022 1:39 pm

To: Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM22D201912/C02/SMU7032Y/LEEPG & YOUR REF: CC3/CTI22002771/Vpa3, SH8566P -LKK DIRECT SETTLEMENT ASSIGNMENT

Hi LKK

Attached OI SAS. Please obtain TP VF.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 28 March 2022 12:55 pm
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Meikwan@lkkauto.com; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM22D201912/C02/SMU7032Y/LEEPG & YOUR REF: CC3/CTI22002771/Vpa3, SH8566P -LKK DIRECT SETTLEMENT ASSIGNMENT

Without Prejudice
via email only

Dear Jacqueline,

Please refer to the below email.

Please **revert to LKK Auto on Direct Settlement** soonest possible on behalf of Cecilia Lee.

Please contact our claims department **Cecilia Lee** at **6389 6530**, the officer in charge.

kindly quote our claim reference number when replying

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. [All correspondence should be made via email claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, March 25, 2022 3:57 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMU7032Y (OI : CTI - TBA) and SH8566P (TP : LKK REF - CC3/CTI22002771/Vpa3) on 19/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 8566P at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.