

Mei Kwan (LKKAuto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Monday, March 28, 2022 1:39 PM
To: Mei Kwan (LKKAuto); Admin A
Subject: RE: OUR REF: SNM22D201912/C02/SMU7032Y/LEEPG & YOUR REF: CC3/CTI22002771/Vpa3, SH8566P -LKK DIRECT SETTLEMENT ASSIGNMENT
Attachments: bill - 2022-03-28T133814.309.pdf
Categories: HMK

[Strictly Confidential]

Hi LKK

Attached OI SAS. Please obtain TP VF.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 28 March 2022 12:55 pm
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Meikwan@lkkauto.com; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM22D201912/C02/SMU7032Y/LEEPG & YOUR REF: CC3/CTI22002771/Vpa3, SH8566P -LKK DIRECT SETTLEMENT ASSIGNMENT

Without Prejudice
via email only

Dear Jacqueline,

Please refer to the below email.

Please **revert to LKK Auto on Direct Settlement** soonest possible on behalf of Cecilia Lee.

Please contact our claims department Cecilia Lee at 6389 6530, the officer in charge.

kindly quote our claim reference number when replying

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, March 25, 2022 3:57 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMU7032Y (OI : CTI - TBA) and SH8566P (TP : LKK REF - CC3/CTI22002771/Vpa3) on 19/03/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 8566P at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.