

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 25 March, 2022 11:00 AM
To: Thaiyal.Nayagi@strides.com.sg; 'Admin A (admin-a@lkkauto.com)'; 'Admin-D (LKKAuto (admin-d@lkkauto.com))'; Mei Kwan (LKKAuto (Meikwan@lkkauto.com))
Subject: Claims ref no. CDMCG22000531 SHB5308A - Survey (Ergo)
Attachments: 2051 - 5308.pdf

Hi LKK,

*** Insured has not report.

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) <Thaiyal.Nayagi@strides.com.sg>
Sent: Friday, 25 March 2022 10:06 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Yeo Poh Suan (Strides Automotive Services Pte Ltd) <PohSuan.Yeo@strides.com.sg>; Kok Tuck Foo (Strides Automotive Services Pte Ltd) <TuckFoo.Kok@strides.com.sg>; Koo Yew Chung (Strides Automotive Services Pte Ltd) <YewChung.Koo@strides.com.sg>; Grace Ng Siu Ching (Strides Automotive Services Pte Ltd) <SiuChing.Ng@strides.com.sg>; Lim Wei Siong (Strides Automotive Services Pte Ltd) <WeiSiong.Lim@strides.com.sg>; Chin Kim Ming (Strides Automotive Services Pte Ltd) <KimMing.Chin@strides.com.sg>; Keith Ang Bang Kien (Strides Automotive Services Pte Ltd) <BangKien.Ang@strides.com.sg>; Tay Boon Chew (Strides Automotive Services Pte Ltd)

<BoonChew.Tay@strides.com.sg>

Subject: RE:SHB5308A - Survey (Ergo)

Dear Sir /Mdm,

Kindly arrange to survey the vehicle **SHB5308A** within 48 hours according to GIA guide line, involving your insured **GBB9271R**

**Please arrange LKK / VICOM to survey our taxi*

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | bthaiyaln@smrt.com.sg



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