Meng Yan (LKK Auto)

From: Jaime Tay < jaime.tay@eqinsurance.com.sq>

Sent: Thursday, 24 March, 2022 5:07 PM

To: 'assignments'

Subject: TP Claim GBG6870E & XE4536J (DOA 23.03.2022) // EQI REF: DM22HO00449/JT

Attachments: GBG6870E_23032022.pdf; OI - XE4536E.pdf

Dear Sirs,

Enclosed GIA report FYNA.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Jaime Tay

Sent: Thursday, 24 March 2022 5:06 PM

To: 'Meei Huey' <meeihuey@modernautomotive.com.sg>; 'assignments' <assignments@lkkauto.com>

Subject: RE: TP Claim GBG6870E & XE4536J (DOA 23.03.2022) // EQI REF: DM22HO00449/JT

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Meei Huey

Thank you for your email. Arrangement will be made accordingly.

OIC: Jaime Tay

Dear Sirs,

Please assist on PRS assignment.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eginsurance.com.sg

Announcement

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From: Meei Huey < meeihuey@modernautomotive.com.sg>

Sent: Thursday, 24 March 2022 3:58 PM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: RE: TP Claim GBG6870E & XE4536J (DOA 23.03.2022) // EQI REF: DM22HO00449/JT

Hi Jamie,

We select 'LKK Auto Consultants Pte Ltd' to survey our client's vehicle.

Do also advise case officer for liability.

Thank you.

Regards,

Meei Huey, Ho Modern Automotive Pte Ltd | MM Trading Enterprise Blk 3023A Ubi Road 1 #01-61 S(408717)

Tel: 8121 3226 Fax: 6747 6720 From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: 24 March, 2022 3:43 PM

To: 'meeihuey@modernautomotive.com.sg' < meeihuey@modernautomotive.com.sg **Subject:** RE: TP Claim GBG6870E & XE4536J (DOA 23.03.2022) // EQI REF: DM22HO00449/JT

Without Prejudice
Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within **2 working days**</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) LBS Automotive Appraisal Pte Ltd
Tel: 6255 0808	L.B.S. Auto Consultants Pte Ltd
5 6040 0455	Tel: 6281 6690 / 62832866
Fax: 6849 9155	Fax: 6281 8748
	Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd	4) Priority Services
Tel: 67486076	Tel: 62934822
Fax: 67480361	Fax: 62963283
Contact Person: Elson/Elgene	
	Contact Person: Sharon
5) Formteam Adjusters Pte Ltd	6) LKK Auto Consultants Pte Ltd
Tel: 65091788	Tel: 6256-3561
Fax: 65096221	Fax: 6741-4108

7) Appraisals Associates Pte Ltd

Tel: 67472822

Fax: 67470070

8) Infiniti Appraisal Service

Tel: 96684818/90099001

Fax: 64587432

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

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From: Meei Huey <meeihuey@modernautomotive.com.sg>

Sent: Thursday, March 24, 2022 2:45 PM

To: motor claims < motorclaims@eqinsurance.com.sg > **Subject:** TP Claim GBG6870E & XE4536J (DOA 23.03.2022)

Dear officer,

Please refer to above matter and advise liability

Our Insured: GBG6870E Your Insured: XE4536J DOA: 23.03.2022 Kindly appoint surveyor to survey our client's vehicle.

We enclosed herewith client report for your perusal. Thank you.

Regards, Meei Huey, Ho Modern Automotive Pte Ltd | MM Trading Enterprise Blk 3023A Ubi Road 1 #01-61 S(408717)

Tel: 8121 3226 Fax: 6747 6720