



566 Woodlands Rd ( Mandai Estate ) Singapore 728697  
UEN no: 53360061L  
HP: (+65) 9850-9666 Email: Connect3winnie@gmail.com

Your Ref : Pls advise

12 April 2022

Lonpac Insurance Bhd
100 Beach Road
#19-00 Shaw Tower
Singapore 189702

Dear Sir,

**TO PROPOSE A CLAIM OF AN ACCIDENT INVOLVING CB6982E & XD6627Y  
ON 24/03/2022.**

We refer to the above, we are authorized by owner Hui Leong Transport (2010) Pte Ltd vehicle no CB6982E to negotiate and settle the claim on his behalf.

We hereby quantify our claim as follows:-

1) Repair Cost inc 7% gst	S\$	9,951.00
2) Loss of Use @\$150 X 8days	S\$	1,200.00
3) Gears search	S\$	2.00
<b>Total</b>	<b>S\$</b>	<b>11,153.00</b>

We enclosed a copy of each of the following for your consideration:

- 1) Repair Bill inv 1349
- 2) Motor Accident report of vehicle no CB6982E
- 3) Letter Authorization (original available upon request)
- 4) Insurance Certificate
- 5) Vehicle registration card
- 6) Pre repair inspection ( done by Steve LKK on 29/03/2022 )

Kindly acknowledge receipt of the above said documents and hope to receive your favourable reply ASAP.

Thank you.

Yours sincerely

Winnie Chai  
HP: 9850-9666



**LETTER OF AUTHORITY & INDEMNITY**

To Connect3

566 Woodlands Road (Mandai Estate) S (728697)

ACCIDENT INVOLVING VEHICLE NO. CB 6982E AND XD6627T  
AT ATE ON 24/3/2022

1. I/ We, the owner of vehicle no. CB 6982E hereby instruct and authorize you to commence repairs to the said vehicle and to make 3<sup>rd</sup> party claim on my behalf for my loss and damage.
2. You are further authorized to appoint solicitors on my/ our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/ us with respect to the conduct of my/ our claim against the third party driver and or his insurers including if necessary, to commence legal proceedings in Court in my/ our name against the 3<sup>rd</sup> party.
3. You have my/ our full authority to instruct my/ our solicitor to negotiate a settlement with the third party and/ or his insurers on such terms as you deem fit.
4. Upon resolving my/ our claim, you are authorized to agree with my/ our solicitors on the amount of their professional costs and disbursements for acting for me/ us and to receive payment of the balance of the settlement sum on my/ our behalf directly into your account.
5. In the event that I/ we am/ are required to attend at my/ our solicitors' office or to attend Court connection with my/ our claim, I/ we shall render full co-operation.
6. In the event that my/ our claim against the 3<sup>rd</sup> party and/ or his insurers is not successful or cannot be proceeded with, I/ we authorize you to make a claim against my/ our own insurers for the cost of repairs and any losses recoverable under my/ our policy of insurance. In this respect, I/ we understand and accept that personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your solicitors.
7. I/ We hereby irrevocably direct all insurer to make all settlement sums payable to "Connect3" or my/ our solicitors, and not to me. Such payment shall be full and valid discharge by me/ us.
8. If the settlement sum is paid to me/ us directly by cheque from the insurer in their disobedience and/ or negligence of my above direction, I/ We shall forthwith exchange with you or pay you for the said cheque by my/ our cheque/ cash of the same amount or return you any payment in any manner as directed by you.
9. If for whatever reason, my/ our insurers reject my/ our claim for indemnity for the cost of repairs and/ or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you or my insurance policy does not cover such claim, I/ we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonable incurred on my/ our behalf or to pay you the difference in amount, as the case may be.

Date this 24 of 3 2022

Signature: [Signature]  
Name: ANIL CHOL HAN  
NRIC No: 880373522

(Company stamp, if applicable)



Name of Witness: Winnie Chua  
NRIC No: 0218



# LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC00/025591

DATE : 19 MAY 2022

## DISCHARGE VOUCHER

I/We, **HUI LEONG TRANSPORT (2010) PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **XD 6627Y** the sum of Singapore Dollar **ELEVEN THOUSAND AND ONE HUNDRED ONLY (\$11,100.00)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **CB 6982E** and **XD 6627Y** on **24/03/2022** along **AYE TOWARDS ALEXANDRA**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ HUAT TONG TRANSPORTATION**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CONNECT3**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

13/6/22

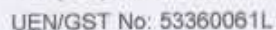


Signature of vehicle owner/Date

ANG CHEK HAN 13/6/22

Name of vehicle owner /Date





Authorised Signature


INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

xd6627y

Date of Accident

24/03/2022 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**

Period of Insurance ..... **18/09/2021 - 17/09/2022**

Requested By ..... **Vivian (Connect3)**

Requested Date ..... **24/03/2022 14:49**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Asher Sng (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 9 May 2022 16:42  
**To:** Asher Sng (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [MANDATE REQUEST] RE: Request for pre repair inspection for accident involving CB6982E & XD6627Y ( yr insured ) on 24 Mar 2022 \*\*\* LKK REF: CC4/LPC22002754/Eea3

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

## Lonpac External - General

Dear Asher,

You may proceed to negotiate from \$10,202.00 up to \$11,153.00 for repair costs

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Friday, 6 May 2022 3:16 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: Request for pre repair inspection for accident involving CB6982E & XD6627Y ( yr insured ) on 24 Mar 2022 \*\*\* LKK REF: CC4/LPC22002754/Eea3

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 31/03/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **CONNECT3** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 36,767.34	\$ 9,951.00
2. Loss of Use (8days x \$150)	\$ 1,200.00	\$ 1,200.00 (8days x \$150)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 37,969.34</b>	<b><u>\$ 11,153.00</u></b>

\*\*8 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 06/05/2022 is only for mandate purpose.

**The above is for your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 31 March 2022 11:27

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Request for pre repair inspection for accident involving CB6982E & XD6627Y ( yr insured ) on 24 Mar 2022 \*\*\* LKK REF: CC4/LPC22002754/Eea3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Friday, 25 March, 2022 10:48 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Request for pre repair inspection for accident involving CB6982E & XD6627Y ( yr insured ) on 24 Mar 2022

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.**

**Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 25 March, 2022 10:27 AM

**To:** [connect3winnie@gmail.com](mailto:connect3winnie@gmail.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: Request for pre repair inspection for accident involving CB6982E & XD6627Y ( yr insured ) on 24 Mar 2022

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Since your workshop is on the list of GIA(ARC), we would not be sending you our list of surveyors.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

For your information, our insured has not lodged the report.



Aside to LKK : Attn : Celine,

FYNA

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Lau <[connect3lau@gmail.com](mailto:connect3lau@gmail.com)>  
**Sent:** Friday, 25 March 2022 9:39 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; SGCLAIMS - LONPAC INSURANCE BHD <[sgclaims@lonpac.com](mailto:sgclaims@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Winnie Chai (via Google Drive) <[connect3winnie@gmail.com](mailto:connect3winnie@gmail.com)>  
**Subject:** Request for pre repair inspection for accident involving CB6982E & XD6627Y ( yr insured ) on 24 Mar 2022

Hi,

Attached is the GIA report.

Pls kindly let us have the list of surveyors for the survey.

Thank you  
Ms Lau  
Tel: 8188 4136  
Connect 3  
566 Woodlands Road  
(Mandai Estate) S 728697

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.