

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, 20 September 2022 1:06 PM  
**To:** Carrine Leong; jiayee.yap@premiumauto.com.sg; Steve Chen (LKK Auto)  
**Cc:** SUR; claims@premiumauto.com.sg; boojohnny@gmail.com  
**Subject:** RE: AMENDED FINAL REVISION - SGJ6328E - OD AIG - SURVEYED 24 MAR 22

Dear Carrine,

Confirm repair cost of \$19,034.42 @ 9 days

Kindly forward invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Carrine Leong <carrine.leong@premiumauto.com.sg>  
**Sent:** Monday, 19 September 2022 3:06 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; jiayee.yap@premiumauto.com.sg; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>  
**Cc:** SUR <sul@lkkauto.com>; claims@premiumauto.com.sg; boojohnny@gmail.com  
**Subject:** RE: AMENDED FINAL REVISION - SGJ6328E - OD AIG - SURVEYED 24 MAR 22

Dear Veron,

9 days ok.

**Thanks & Best Regard**

**Carrine Leong**

Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. [carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Monday, 19 September 2022 7:42 am  
**To:** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); [boojohnny@gmail.com](mailto:boojohnny@gmail.com)  
**Subject:** FW: AMENDED FINAL REVISION - SGJ6328E - OD AIG - SURVEYED 24 MAR 22

Dear Jia Yee,

Any updates, no of days.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 13 September 2022 8:18 AM  
**To:** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); ([boojohnny@gmail.com](mailto:boojohnny@gmail.com)) <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>  
**Subject:** FW: AMENDED FINAL REVISION - SGJ6328E - OD AIG - SURVEYED 24 MAR 22

Dear Jia Yee,

Any updates, no of days.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Thursday, 8 September 2022 8:39 AM

**To:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; [jiajee.yap@premiumauto.com.sg](mailto:jiajee.yap@premiumauto.com.sg)

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>

**Subject:** FW: AMENDED FINAL REVISION - SGJ6328E - OD AIG - SURVEYED 24 MAR 22

Dear Jia Yee,

According to surveyor, recommended 9 days, (subject to insurance approval)

Please check and confirmed.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>

**Sent:** Wednesday, 7 September 2022 7:38 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; [jiajee.yap@premiumauto.com.sg](mailto:jiajee.yap@premiumauto.com.sg); 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>

**Subject:** AMENDED FINAL REVISION - SGJ6328E - OD AIG - SURVEYED 24 MAR 22

Hi Veron,

I've checked the finalize. Kindly assist.

Thanks.

Best Regards,

**Steve Chen** | Automotive Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 81117723/6256-3561 | email: [stevenfoong@lkkauto.com](mailto:stevenfoong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg) <[jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg)>  
**Sent:** Wednesday, 7 September 2022 3:54 pm  
**To:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>  
**Cc:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** AMENDED FINAL REVISION - SGJ6328E - OD AIG - SURVEYED 24 MAR 22

Hi Steve and all,

Amended estimate is attached.

Please confirm repair cost of \$19,034.42 @ 10 days exclude 2 Sundays.

Your early closure is appreciated.

**Thanks & Best Regard**  
**JiaYee Yap**  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183  
[e. jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Sent:** Monday, 5 September 2022 8:47 PM  
**To:** Boo seng yak <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>  
**Cc:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg);  
'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** FINAL REVISION - SGJ6328E - OD AIG - SURVEYED 24 MAR 22

Hi Mr Boo,

Kindly amend the item 55 - \$3.75. and 9 repair days.

Thanks.

Best Regards,

**Steve Chen** | Automotive Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 81117723/6256-3561 | email: [stevenfoong@lkkauto.com](mailto:stevenfoong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Boo seng yak <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>

**Sent:** Monday, 5 September 2022 3:34 pm

**To:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; jiayee.yap@premiumauto.com.sg <[jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg)>; Chang Chee Sing <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** FINAL REVISION - SGJ6328E - OD AIG - SURVEYED 24 MAR 22

Hi Steve and all,

Revised estimate and photographs attached.

Please confirm repair cost of \$19,042.56 @ 10 days exclude 2 Sundays.

Your early closure is appreciated.

Best regards - Johnny Boo