

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims**  
**Yr Ref: CC3/AIG22002747/pa3 (SJR8036G)**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0233/2022/NH

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

27-Jun-2022 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SMJ 3816 L - Audi A5 SPORTBACK 2.0 TFSI S-TRONIC**

With reference to the above-mentioned vehicle, no. **SMJ 3816 L**, claimant, **Mr. Rajat Nag**, please find the related document per attached.

1. A copy of the Original invoice no. 85017575 – S\$ 6,352.38.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 500.00 (S\$ 100.00 x 4 working days + 1 Sunday)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SMJ 3816 L


**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**


I, RAJAT NAG (the third party claimant) of 3 LUXUS HILL DRIVE  
SINGAPORE 804806 (address), owner of SMJ3816L (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SMJ3816L that was damaged pursuant to the accident which occurred on 24/3/2022  
(date) along CTE BETWEEN AMK 1 & AMK 3 EXIT (location) involving vehicle no/s  
SJR8036G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 6th (day) of August (month) 2022 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)

  
\_\_\_\_\_  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, PREMIUM AUTOMOBILES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,352.38 (Repair Cost), S\$500.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SMJ 3816L that was damaged pursuant to the accident which occurred on 24/03/2022 (date) along CTE BETWEEN AMKL 1 & AMK 3 EXIT (location) involving vehicle no/s SJR 8036G. This is pursuant to the inspection conducted on 06/04/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner RAJAT NAG (the third party claimant”) of vehicle no. SMJ 3816L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMJ 3816L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of Aug (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85017575 Date : 25/06/2022 Order : SMJ3816L Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMJ3816L (V 40871)	Regn Date: 28/02/2019	Mileage: 41248	WIP No.: 17064
Model: A5 SPORTBACK 2.0 TFSI S tronic	Chassis: WAUZZZF55KA015107	Engine: CVK 074456	Dept: u
You have been assisted by :- UB-Lim Kee Siang ( 43 )			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE, CHECK AND TRANSFER REAR PARTKING AID AND REAR LID KICK SENSOR.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND REAR LID.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	A8W6807900	(SK)STRIP Less 020%	1.00	248.50	198.80
X	A8W6853551A 2ZZ	(A) (SK)MOLDING 6/4/2 Less 020%	1.00	1139.00	911.20
X	A8W6945105A	REFLECTOR(LAST) Less 020%	1.00	45.60	36.48
X	A8D0853419F	(A) (SK)PACKING 6/4/2 Less 020%	1.00	20.90	16.72
X	A8W8853742 2ZZ	(A) (SK)AUDI SIGN 6/4 Less 020%	1.00	162.50	130.00
X	A8T0853741 2ZZ	(A) (SK)INSCRIPTION ' Less 020%	1.00	103.50	82.80
X	A8W6807067N GRU	COVER BORROW Less 020%	1.00	3011.00	2,408.80

Parts 3,784.80  
Labour 0.00  
Sublet 2,152.00  
Menus 0.00  
Lubricant 0.00



Sub-Total	5,936.80
7% GST	415.58
<b>Grand Total</b>	<b>6,352.38</b>

Received by

For & on behalf of  
Premium Automobiles Pte Ltd


INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SJR8036G

Date of Accident

24/03/2022 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **30/07/2021 - 29/07/2022**

Requested By ..... **LIM KEE SIANG (PREMIUM AU...**

Requested Date ..... **24/03/2022 16:10**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 28 March 2022 11:07 AM  
**To:** Anthonyquekres@gmail.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING SJR 8036G(AIG) AND SMJ 3816L AT/ALONG MERGING LANE OF ANG MO KIO AVE 5 AND CTE TOWARDS YISHUN ON 24/03/2022

28 March 2022

**Mr Quek Siu Beng** [By Email Only]

Dear Sir/Madam,

**You Ref: SJR8036G**

**Our Ref: CC3/AIG22002747/pa3**

**ACCIDENT INVOLVING SJR 8036G(AIG) AND SMJ 3816L AT/ALONG MERGING LANE OF ANG MO KIO AVE 5 AND CTE TOWARDS YISHUN ON 24/03/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMJ3816L against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Mar 2022 21:24	<b>Clim Dtl Modified</b>	Claimant's Name: -> RAJAT NAG. Claimant's ID: -> SXXXX429A.	[A] HOW MEI KWAN
2	24 Mar 2022 21:24	<b>Clim Veh Model Changed</b>	(206496) AUDI A5 2.0 SB TFSI S TRONIC (DESIGN) (A).	[A] HOW MEI KWAN
3	24 Mar 2022 21:24	<b>Clim Created</b>	Reg No: SMJ3816L. Acct Date: 2022/03/24. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: Allianz Global Corporate & Specialty SE - Singapore Branch (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	24 Mar 2022 21:24	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	24 Mar 2022 21:24	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/04/04	[A] HOW MEI KWAN
6	24 Mar 2022 21:24	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	24 Mar 2022 21:24	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[A] Merimen Administrator
8	24 Mar 2022 21:24	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	24 Mar 2022 21:24	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
10	24 Mar 2022 21:24	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	28 Mar 2022 10:12	<b>Clim Registration Modified</b>	Acct Time:14:00:00->15:00:00. Pol No:2100221886->2100221886-11.	[I] AIG OneClaim Integration User
12	29 Jun 2022 14:03	<b>Adj Rpt Initiated</b>		[A] HUEY YON
13	29 Jun 2022 14:03	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] HUEY YON
14	29 Jun 2022 14:03	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2019/02/28.	[A] HUEY YON
15	29 Jun 2022 14:03	<b>Clim Details Notified</b>		[A] HUEY YON
16	12 Jul 2022 10:08	<b>Adj Mandate Request</b>	Cur.Req:6854.38;Liability: 100%(B27) *Quantum: (a)CORw/GST: \$6,352.38 + (b)LOU(5days x \$100.00): \$500.00 + (c)Search fee: \$2.00 = Total: \$6,854.38 *4 recommendation repair days + 1Sunday= 5days *For your approval please.	[A] CHEW HSIAO TONG
17	18 Jul 2022 15:23	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/04/04	[I] MdNoor, Norsiah
18	18 Jul 2022 15:23	<b>Adj Mandate Set</b>	Approved:6854.38.	[I] MdNoor, Norsiah

Date From    Date To    Audit Type  

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2776686	24 Mar 2022 21:30:04	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMJ3816L	SJR8036G	11.00
2810395	29 Jun 2022 14:03:15	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMJ3816L	SJR8036G	11.00

