

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 18 July 2022 5:03 PM
To: 'Claims'
Cc: Admin A; CS A Team
Subject: RE: LOD - EST - ACCIDENT INVOLVING VEHICLE SMJ 3816 L AND YOUR INSURED SJR 8036 G ON 24/3/22 *** LKK REF: CC3/AIG22002747/pa3
Attachments: DV_SMJ 3816L.pdf

Without Prejudice

Dear Sirs/Mdm,

We confirm settlement at \$6,854.38(all-in) as per your LOD.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 8 July 2022 10:59 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - EST - ACCIDENT INVOLVING VEHICLE SMJ 3816 L AND YOUR INSURED SJR 8036 G ON 24/3/22 *** LKK REF: CC3/AIG22002747/pa3

Dear Hsiao Tong,

We would like to follow up on above case, kindly advise on settlement.

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 m. +65 8826 8736
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 27 June 2022 2:37 PM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - EST - ACCIDENT INVOLVING VEHICLE SMJ 3816 L AND YOUR INSURED SJR 8036 G ON 24/3/22 ***
LKK REF: CC3/AIG22002747/pa3

Dear Hsiao Tong,

Attached LOD for your perusal. We will be submitting the original documents to Adrian by hand.

Please arrange for settlement upon receipt.

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 29 March 2022 8:56 AM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: EST - ACCIDENT INVOLVING VEHICLE SMJ 3816 L AND YOUR INSURED SJR 8036 G ON 24/3/22 *** LKK
REF: CC3/AIG22002747/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

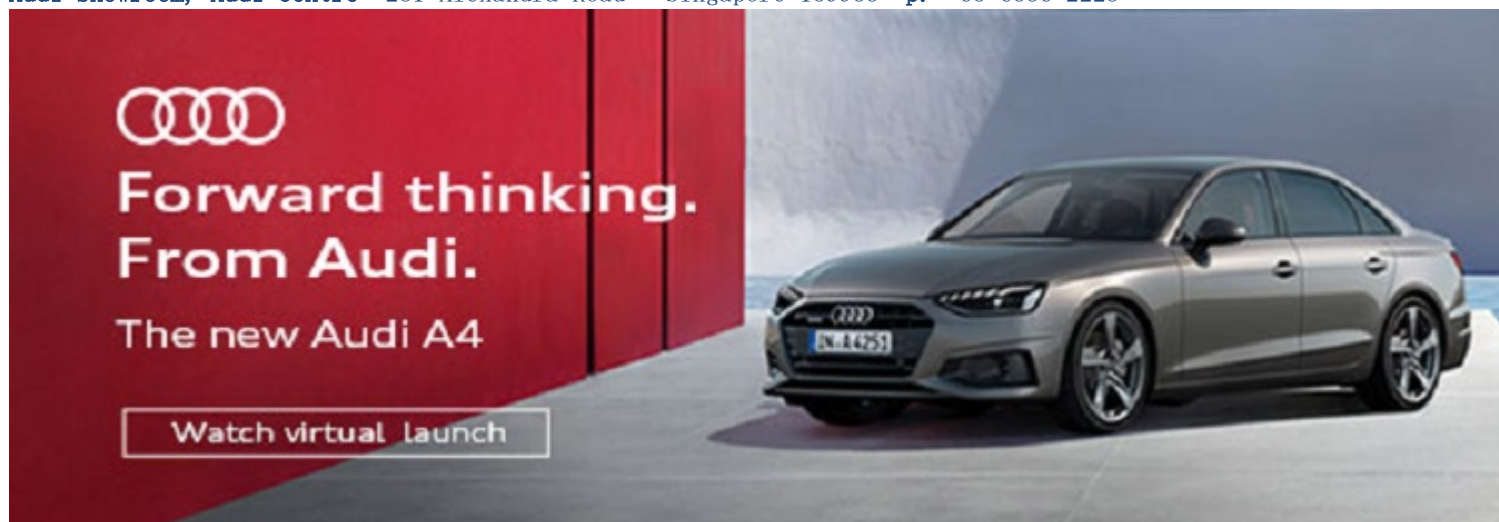
From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 28 March 2022 8:11 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: EST - ACCIDENT INVOLVING VEHICLE SMJ 3816 L AND YOUR INSURED SJR 8036 G ON 24/3/22 *** LKK
REF: CC3/AIG22002747/pa3

Dear Hsiao Tong,

Please advice shall we proceed on direct settlement.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 28 March 2022 10:28 AM
To: claims@premiumauto.com.sg

Cc: Admin A; Hsiao Tong (LKKAuto)

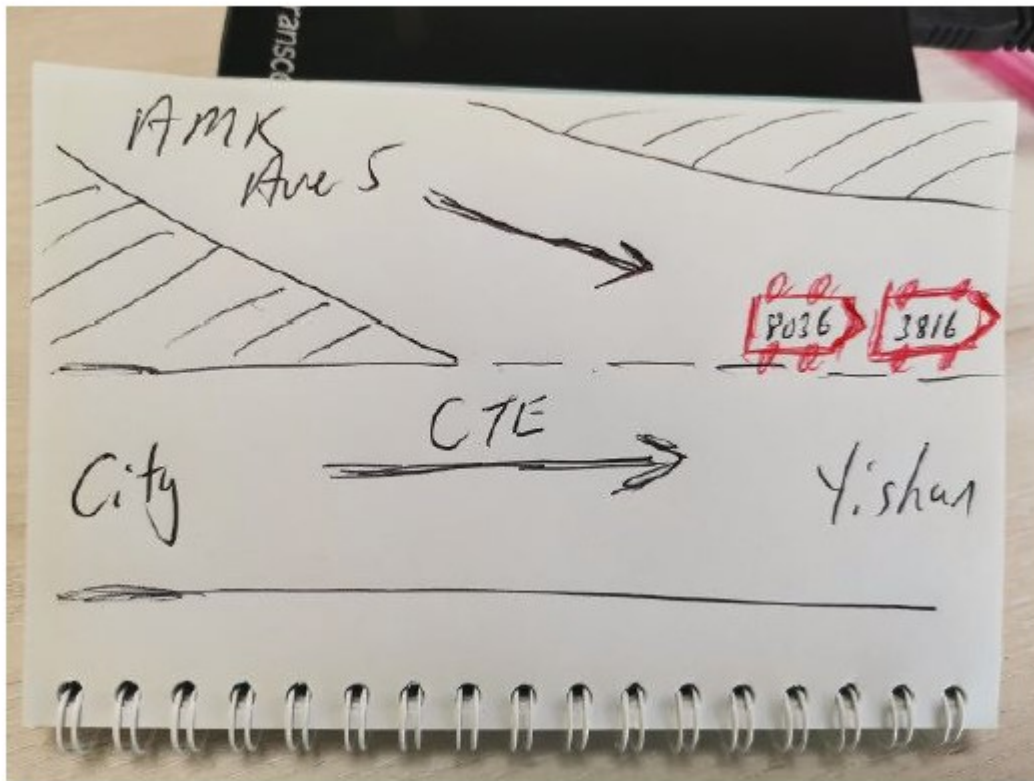
Subject: RE: EST - ACCIDENT INVOLVING VEHICLE SMJ 3816 L AND YOUR INSURED SJR 8036 G ON 24/3/22 ***
LKK REF: CC3/AIG22002747/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI' s sketch plan and statement.

SKETCH PLAN



CIRCUMSTANCES OF ACCIDENT

R2000008554 Circumstances Of Accident
merging lane when front vehicle brake suddenly.

Turing from Ang Mio Kio Avenue 5 into CTE towards Yishun. Collided at the

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 25 March, 2022 11:36 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; claims@premiumauto.com.sg
Subject: EST - ACCIDENT INVOLVING VEHICLE SMJ 3816 L AND YOUR INSURED SJR 8036 G ON 24/3/22

Dear Meng Yan,

Please ignore previous email.

Attached above is the estimate for your kind reference.

Thank you

Best Regards,

Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 25 March 2022 11:15 AM
To: 'MENG YAN' <admin-d@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg
Subject: EST - ACCIDENT INVOLVING VEHICLE SMJ 3816 L AND YOUR INSURED SJR 8036 G ON 24/3/22

Dear Meng Yan,

Attached above is the estimate for your kind reference.

Thank you

Best Regards,

Jennis Tan

Claims Administrator

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From: MENG YAN <admin-d@lkkauto.com>

Sent: Thursday, 24 March 2022 9:55 PM

To: claims@premiumauto.com.sg

Cc: MENG YAN <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING VEHICLE SMJ 3816 L AND YOUR INSURED SJR 8036 G ON 24/3/22

Dear Jennis,

Appointment confirmed.

Note: With immediate effect 04/03/2022 Summer Lee (assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 24 Mar 2022, at 6:40 PM, Claims <claims@premiumauto.com.sg> wrote:

Dear all,

We are claiming against AIG.

Kindly assist in the liability clearance for above mentioned case. We are in the opinion that our client is not the proximate cause of the accident.

Therefore, we propose for direct settlement at 100% liability clearance in our clients favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 1/4/22 @ 10AM. Owner waiting.

Thank you

Thank you

Best Regards,

Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg w. www.audi.com.sg

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<image001.jpg>

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<SMJ 3816 L - 24032022.pdf>